

415539-2026 - Result

Italy – Collection agency services – Servizio recupero e riscossione crediti Italia e estero
OJ S 115/2026 17/06/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: ESTAR - Ente di Supporto Tecnico Amministrativo Regionale

Email: estar@postacert.toscana.it

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Servizio recupero e riscossione crediti Italia e estero

Description: Procedura aperta per l'affidamento di "SERVIZIO DI RECUPERO E RISCOSSIONE DEI CREDITI IN ITALIA E ALL'ESTERO PER AZIENDE/ENTI DEL SSRT".

Procedure identifier: 2e34be30-ef1e-423d-95b3-f1415865ea81

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

2.1.2. Place of performance

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Additional information: Informazioni supplementari

2.1.3. Value

Estimated value excluding VAT: 7 241 458,27 EUR

Maximum value of the framework agreement: 7 241 458,27 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Servizio recupero e riscossione crediti in Italia

Description: Servizio recupero e riscossione crediti in Italia

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

5.1.5. Value

Estimated value excluding VAT: 2 510 808,80 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa

Description of the method to be used if weighting cannot be expressed by criteria: Punteggio

Economico: 30.00 - Punteggio Tecnico: 70.00

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Toscana

Information about review deadlines: Vedi capitolato

Procurement service provider: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

5.1. Lot: LOT-0002

Title: Servizio recupero e riscossioe crediti esteri

Description: Servizio recupero e riscossioe crediti esteri

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

5.1.2. Place of performance

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

5.1.5. Value

Estimated value excluding VAT: 4 730 649,47 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa
Description of the method to be used if weighting cannot be expressed by criteria: Punteggio Economico: 30.00 - Punteggio Tecnico: 70.00

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Toscana

Information about review deadlines: Vedi capitolato

Procurement service provider: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

6. Results

Maximum value of the framework agreements in this notice: 7 241 458,27 EUR

Approximate value of the framework agreements

:

7 241 458,27

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 510 808,80 EUR

Re-estimated value of the framework agreement: 2 510 808,80 EUR

6.1.2. Information about winners

Winner:

Official name: MBCREDIT SOLUTIONS S.P.A.

Tender:

Tender identifier: PI007628-26 - Lotto n.1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 630 164,00 EUR

The tender was ranked: yes

Rank in the list of winners: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Convenzione - Lotto n.1

Date on which the winner was chosen: 15/06/2026

Date of the conclusion of the contract: 16/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders verified and inadmissible

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost

Number of tenders or requests to participate received: 0

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 4 730 649,47 EUR

Re-estimated value of the framework agreement: 4 730 649,47 EUR

6.1.2. Information about winners

Winner:

Official name: NIVI S.P.A.

Tender:

Tender identifier: PI007607-26 - Lotto n.2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 1 607 802,43 EUR

The tender was ranked: yes

Rank in the list of winners: 1

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Convenzione - Lotto n.2

Date on which the winner was chosen: 15/06/2026

Date of the conclusion of the contract: 16/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders verified and inadmissible

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: ESTAR - Ente di Supporto Tecnico Amministrativo Regionale

Registration number: 06485540485

Town: Firenze

Postcode: 50135

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: Paola Luchini

Email: estar@postacert.toscana.it

Telephone: 0553799069

Buyer profile: <http://www.estar.toscana.it>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR Toscana

Registration number: 80045610484

Town: Firenze

Postcode: 50122

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: TAR Toscana

Email: tarag-sez1@ga-cert.it

Telephone: 055267301

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

Registration number: 97584460584

Town: Roma

Postcode: 00187

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Contact point: ANAC AUTORITA NAZIONALE ANTICORRUZIONE

Email: protocollo@pec.anticorruzione.it

Telephone: 06367231

Roles of this organisation:

Procurement service provider

8.1. ORG-0004

Official name: NIVI S.P.A.

Registration number: 04105740486

Town: FIRENZE

Postcode: 50127

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Contact point: NIVI S.P.A.

Email: appalti.contratti@pecnivi.it

Telephone: 0553440404

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

The winner is listed on a regulated market

8.1. ORG-0005

Official name: MBCREDIT SOLUTIONS S.P.A.

Registration number: 09007750152

Town: MILANO

Postcode: 20153

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Contact point: MBCREDIT SOLUTIONS S.P.A.
Email: MBCS@PEC.MBCREDITSOLUTIONS.COM
Telephone: +393667753137

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

The winner is listed on a regulated market

Notice information

Notice identifier/version: 2e34be30-ef1e-423d-95b3-f1415865ea81 - 02

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 16/06/2026 07:47:18 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 16/06/2026 09:47:18 (UTC+02:00) Eastern European Time,
Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 415539-2026

OJ S issue number: 115/2026

Publication date: 17/06/2026