

United Kingdom-Liverpool: Lift-maintenance services
OJ S 202/2017 20/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Regenda Group
Postal address: Commutation Plaza, 1 Commutation Row
Town: Liverpool
NUTS code: UKD North West (England)
Postal code: L3 8QF
Country: United Kingdom
Contact person: Tenders Support
E-mail: tenders.support@valueworks.co.uk
Telephone: +44 1942614051

Internet address(es):

Main address: <http://regenda.org.uk>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Passenger Lift and Stair Lift Servicing, Maintenance and Repairs.
Reference number: VWCL1081

II.1.2. Main CPV code

50750000 Lift-maintenance services

II.1.3. Type of contract

Services

II.1.4. Short description

The Regenda Group has procured contracts for provision of servicing, maintenance and repair for passenger lifts and stair lifts.

The opportunity was sub-divided into two lots as detailed below:

- Lot 1 — Passenger Lift — Servicing, Maintenance and Repairs,
- Lot 2 — Stair Lift — Servicing, Maintenance and Repairs.

Regenda will utilise a JCT Measured Term Contract 2011, the contracts will be let on a three year term with the option in year three to extend for a further two years, any extension will be subject to contract performance.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 660 000,00 GBP

II.2. Description

II.2.1. Title

Lot 1 — Passenger Lift — Servicing, Maintenance and Repairs

Lot No: 1

II.2.2. Additional CPV code(s)

50750000 Lift-maintenance services, 50000000 Repair and maintenance services, 42419510 Parts of lifts, 42416100 Lifts

II.2.3. Place of performance

NUTS code: UKD North West (England)

II.2.4. Description of the procurement

The successful service provider will provide the following services in relation to passenger lifts servicing, maintenance and repairs

— routine servicing and maintenance;

— repair and breakdown service in line with Regenda's service levels;

— passenger lift repairs identified following independent inspections by the insurance company;

— pro-active maintenance, replacement, repair and adjustment of any part of the lift should it fail, or be worn beyond adequate adjustment; and

— validation of current asset register and on-going record keeping including current inspections, next inspections and 'extended service' inspections etc., this information will remain the property of Regenda.

Regenda will utilise a JCT Measured Term Contract 2011, the initial contract will be let on a 3-year term with the option in year 3 to extend for a further 2 years in any combination.

The estimated contract value of 495 000 GBP is based on a 5-year contract plus 10 % contingency, the estimated contract value for the initial three year term is 270 000 GBP.

II.2.5. Award criteria

Quality criterion - Name: Service Delivery / Weighting: 22

Quality criterion - Name: Quality Control / Weighting: 12

Quality criterion - Name: Customer Care / Weighting: 6

Quality criterion - Name: Innovation and Social Value / Weighting: 10

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Lot 2 — Stair Lift — Servicing, Maintenance and Repairs
Lot No: 2

II.2.2. Additional CPV code(s)

50750000 Lift-maintenance services, 50000000 Repair and maintenance services, 42419510 Parts of lifts, 42416100 Lifts, 44115600 Stairlifts

II.2.3. Place of performance

NUTS code: UKD North West (England)

II.2.4. Description of the procurement

The successful service provider will provide the following services in relation to stair lift servicing, maintenance and repairs:

- routine servicing and maintenance;
- repair and breakdown service in line with Regenda's service levels;
- stair lift repairs identified following independent inspections by the insurance company;
- pro-active maintenance, replacement, repair and adjustment of any part of the lift should it fail, or be worn beyond adequate adjustment; and
- validation of current asset register and on-going record keeping including current inspections, next inspections and 'extended service' inspections etc., this information will remain the property of Regenda.

Regenda will utilise a JCT Measured Term Contract 2011, the initial contract will be let on a 3-year term with the option in year 3 to extend for a further 2 years in any combination.

The estimated contract value of 165 000 GBP is based on a 5-year contract plus 10 % contingency, the estimated contract value for the initial three year term is 90 000 GBP.

II.2.5. Award criteria

Quality criterion - Name: Service Delivery / Weighting: 22

Quality criterion - Name: Quality Control / Weighting: 12

Quality criterion - Name: Customer Care / Weighting: 6

Quality criterion - Name: Innovation and Social Value / Weighting: 10

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 077-149088](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Lot No: 1

Title:

Lot 1 — Passenger Lift — Servicing, Maintenance and Repairs

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/10/2017

V.2.2. Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Concept Elevators (UK) Ltd

Postal address: Concept House, Norton Canes Business Area, Jerome Road, Norton Canes

Town: Cannock

NUTS code: UKG24 Staffordshire CC

Postal code: WS11 9UE

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 495 000,00 GBP

Total value of the contract/lot: 495 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Lot 2 — Stair Lift — Servicing, Maintenance and Repairs

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/10/2017

V.2.2. Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: City Lift Services (NW) Ltd

Postal address: 5 Sherborne Square, Huyton

Town: Liverpool

NUTS code: UKD72 Liverpool

Postal code: L36 9UR

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 165 000,00 GBP

Total value of the contract/lot: 165 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The Regenda Group ('Regenda') is a great quality, forward thinking housing business, building, managing and maintaining the homes people need. The Regenda Group is made up of Regenda Homes and its wholly-owned subsidiaries M&Y Maintenance and Construction, Redwing Living (private rented properties, leasehold and apartment block management and shared ownership and sales), McDonald Property Rentals in Lancashire, which is a subsidiary of Redwing Living and Petrus Community. The resulting contract(s) will cover each part of the Group and also any future subsidiaries of the Group.

The values below are the operating principles that guide Regenda's conduct and relationship with customers, partners and stakeholders:

- Customer focus,
- High performance,
- Efficiency and value for money,
- Teamwork,

- Ambition and dynamism,
- Openness and honesty.

Regenda employs around 500 people, has assets of over 489 000 000 GBP and a turnover of 55 000 000 GBP. They have built around 500 properties over the last 3 years and supported 140 people back into employment or training. Regenda also established 12 new business start-ups in partnership with other organisations and got over 300 independent living residents online. The Regenda Limited board has 3 sub-committees covering risk and audit, nominations and remuneration and housing services.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Royal Courts of Justice

Postal address: Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Regenda Group incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales, and Northern Ireland).

VI.5. Date of dispatch of this notice

18/10/2017