

Norway-Oslo: IT services: consulting, software development, Internet and support
OJ S 172/2020 04/09/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for e-helse

National registration number: 915 933 149

Postal address: Postboks 6737

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0130

Country: Norway

Contact person: Anne Grethe Tangnæs

E-mail: Anne.Grethe.Tangnaes@nhn.no

Internet address(es):

Main address: <http://ehelse.no>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The Health Analysis Platform: Data and Analysis Services

Reference number: 19/439

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

You are invited to participate in a competitive dialogue with the objective of establishing a contract for the health analysis platform. The competition aims to award the contract to a service provider with the following scope:

- 1) development and establishment of data and analysis services for the health analysis platform;
- 2) system support, maintenance, further development and operational services for the system developed and established in point 1.

The scope includes establishment of the technical system that forms the basis to be able to develop an analysis ecosystem. The tenderer will not have exclusive rights to provide products, services or other content in this ecosystem and the customer will control who has access to supply this.

The participants should note that the exact scope of this procurement will be clarified during the dialogue and that the scope can be changed within the framework of the procurement regulations.

The contract is not exclusive.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 800 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72250000 System and support services

II.2.3. Place of performance

NUTS code: NO011 Oslo

II.2.4. Description of the procurement

An invitation is extended to participate in a competition to establish a contract for the health analysis platform. The assignment comprises:

- 1) development and establishment of data and analysis services for the health analysis platform;
- 2) system support, maintenance, further development and operational services for the system developed and established in point 1.

In the procurement, the customer utilises the term cloud services as a common term for operational services. The customer takes no position on whether the services are accessible as general cloud services or another type of operational model supplied by the tenderer. The services will not be operated 'on the premises' of the customer.

In this procurement, the vision for the health analysis platform (HAP) includes data and analysis services for researchers, authorities, health personnel, industry, inhabitants and health leaders. These user groups have multiple needs that can largely be served by the same technical systems and organisational functions.

The health analysis platform will strengthen privacy by reducing the need to give access to personally identifiable information and increase the individual's control over their own personal information and how it is used.

The scope of the procurement includes development, establishment, maintenance and operation of the following parts of HAP:

- Data platform with built-in privacy, including the technical system that makes it possible to integrate with and receive data from a broad spectrum of different data sources (for e.g. National Health Register), possibility to administrate and manage data, possibility of making data accessible for the end-users in a secure and efficient manner at the same time establishing an ecosystem of data suppliers and data products.
- Data and analysis services includes digital services offered to end-users where they can use and analyse health data in a secure and flexible manner. This includes explorative analysis, secure analysis infrastructure and establishing a technical solution for an ecosystem where

multiple suppliers can offer their analytical products and services. This also includes services where the data supplier can produce and quality assure data products, as well as services for the National Health Register.

- Resident services are first and foremost services targeting residents so that their rights can be safeguarded, but also includes services to improve the dialogue between researchers and the general population. Resident services will primarily be delivered through the existing resident portal Helsenorge. Front end development on Helsenorge is not in the scope of this procurement.

- Development work for HAP's data sources related to moving data to HAP (for e.g. Assist the Register in the development of the user-interface) are within the scope of this procurement. The estimated total value is only an estimate and the value can be both higher or lower than estimated. The estimate is no way binding for the Directorate of eHealth. The exact scope of this procurement will be clarified through the dialogue and the scope can be changed within the framework of the procurement regulations.

The participants should note that as part of the dialogue, the customer will also seek to clarify if it is necessary to sign direct contracts with any third parties (e.g. Cloud services providers) as part of, or in addition to, the 'Cloud Services Contract for Data and Analysis Services'.

The contract is not exclusive.

Please see the tender documentation for further details.

II.2.5. Award criteria

Quality criterion - Name: Quality — system / Weighting: 35

Quality criterion - Name: Quality and implementation ability / Weighting: 30

Quality criterion - Name: Quality — commercial and legal risk / Weighting: 10

Price - Weighting: 25

II.2.11. Information about options

Options: yes

Description of options:

The contract will be able to be extended for up to 6 years.

Archive in Norway

The service period will be from 7.00 to 23.00, 365 days a year.

The service period is 24/7.

The service period from 7.00 to 15.00 for 365 days a year.

Option for the customer: to remove the incentive scheme based on effect measure.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The contract will have a maximum duration of 10 years from signing, including extensions. The customer will utilise the dialogue phase to decide the duration of the initial contract period, as well as the length and number of possible extensions, cf. ITD point 2.4.2.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 178-434865](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

14/08/2020

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from tenderers from other EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Accenture AS

National registration number: 992 037 601

Postal address: Pb. 363

Town: Lysaker

NUTS code: NO011 Oslo

Postal code: 1326

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 800 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Visma notice: <https://opic.com/id/afwpysht>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenemnda for Offentlige Anskaffelser

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

01/09/2020