

417096-2026 - Competition

Norway – Software package and information systems – Procurement of a serious follow-up system.

OJ S 115/2026 17/06/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Email: postmottak@okf.oslo.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Procurement of a serious follow-up system.

Description: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Procedure identifier: 2f50bb51-d28f-41a8-aef9-608dd3cbd4b3

Internal identifier: 5717

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package, 72260000 Software-related services, 48700000 Software package utilities, 48170000 Compliance software package

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 23 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision

process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Procurement of a serious follow-up system.

Description: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Internal identifier: 7432

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package, 72260000 Software-related services, 48700000 Software package utilities, 48170000 Compliance software package

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 120 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: 2 + 2 + 1 + 1 years. The contract period is 4 years from Delivery Day. The contracting authority has the option to extend the contract for up to a further 2+2+1+1 years on unchanged terms. The options will be taken up after notification from the Contracting Authority.

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterion: Security of information

Description of selection criterion: Tenderers shall have a management system for information security that fulfils the requirements in ISO 27001 or equivalent. The management system shall include all activities that contribute to the Contracting Authority's delivery. Documentation requirements: Certificate for the company's information security system issued by independent bodies which certify that the tenderer fulfils certain quality assurance standards, for example ISO 27001:2022. If a tenderer is not certified: The table of contents for the information security system as well as an indication of what standards or regulations form the basis for and how often the information security system is revised.

Criterion: References on specified deliveries

Description of selection criterion: Tenderers shall have sufficient relevant experience. When assessing the tenderer's experience, emphasis will be put on the delivery, implementation and operation of a system that has an equivalent purpose and that has a sufficient transferable value as regards complexity. * Equivalent purposes means the seriousness follow-up of tenderers in public customers who are subject to equivalent regulations * Complexity means i. a. collecting and comparing information from different systems Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the contracting authority and a description of the assignment's content.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Total price for the duration of the agreement

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Fulfilment of functional requirements

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Fulfilment of non-functional requirements

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 6,6

Criterion:

Type: Quality

Description: Fulfilment of establishment and training requirements

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 6,7

Criterion:

Type: Quality

Description: Fulfilment of service level requirements

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 6,7

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/5717>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/5717>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 03/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organisation providing more information on the review procedures: Oslo Kommune v/
Økonomi- Og Forvaltningsetaten
Organisation receiving requests to participate: Artifik AS

8. Organisations

8.1. ORG-0001

Official name: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Registration number: 935346282

Postal address: Grensesvingen 6

Town: Oslo

Postcode: 0663

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Ebbe Hoel Sørensen

Email: postmottak@okf.oslo.kommune.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no>

Buyer profile: <https://www.oslo.kommune.no>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

Notice information

Notice identifier/version: 68aedecb-8b73-4d36-a49e-d14e7947afbf - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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