

**Norway-Molde: Software consultancy services**  
**OJ S 131/2023 11/07/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Molde Kommune

National registration number: 921221967

Postal address: Rådhusplassen 1

Town: MOLDE

NUTS code: NO Norge

Postal code: 6413

Country: Norway

Contact person: Sara Severinsen Lønseth

E-mail: [sara.lonseth@molde.kommune.no](mailto:sara.lonseth@molde.kommune.no)

Fax: +47 71111025

**Internet address(es):**

Main address: <https://permalink.mercell.com/200363593.aspx>

Address of the buyer profile: <http://www.molde.kommune.no/>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework agreement for the purchase of licences and licence management for the ROR-ICT municipalities

Reference number: 23/03344

**II.1.2. Main CPV code**

72266000 Software consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

A framework agreement will be signed for the purchase of licences and licence management for the ROR-ICT municipalities Aukra, Hustadvika, Molde (host municipality), Rauma and Vestnes. ROR-ICT has assignments related to customer service, operations, management and development of ICT systems, as well as the commencement and follow-up of contracts for

the purchase of services and goods from external suppliers in this area. ROR-ICT has a hybrid environment with its own modern data centre and solutions running in Azure.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 81 865 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48600000 Database and operating software package, 72268000 Software supply services

#### **II.2.3. Place of performance**

NUTS code: NO0A3 Møre og Romsdal

#### **II.2.4. Description of the procurement**

A framework agreement will be signed for the purchase of licences and licence management for the ROR-ICT municipalities Aukra, Hustadvika, Molde (host municipality), Rauma and Vestnes. ROR-ICT has assignments related to customer service, operations, management and development of ICT systems, as well as the commencement and follow-up of contracts for the purchase of services and goods from external suppliers in this area. ROR-ICT has a hybrid environment with its own modern data centre and solutions running in Azure.

The contract will cover the following product areas:

- Procurement of licence administration as a service
- Procurement and hire of licences
- Microsoft
- All contracts with Microsoft
- Platforms for
- Virtualisation
- Back-up
- Office suite
- Operative systems
- Operational tools
- Design tools

The list is not exhaustive.

The contracting authority will be able to procure SaaS services outside this contract, if the contracting authority deems it appropriate.

The contract must be able to cover the needs of all companies in the municipality. In addition, it can be used by enterprises where the municipality has financial/management control and provides services.

A framework agreement will be signed with one tenderer. The selected tenderer must be prepared for other municipalities that join the ROR-ICT cooperation to have the option to participate in the contract.

The Contracting Authority reserves the right that any organisation changes can affect the contract.

The contest has the following main aims and performance measurers:

Main aim

- the municipality will always have access to the necessary software
- the municipality will always have proper licensing
- the municipality will carry out proper reporting and receive assistance with any revisions

- the municipality will always have the best licensing agreements
- the municipality will always have a proactive licensing consultant
- the municipality will always have access to a licensing portal that shows an overview of the relevant licences

#### Performance measures

- The administration of licences shall require few HR
- The municipality has the best possible licences
- The tenderer must ensure a good result in any licence audits
- Reports for use of licences are to be provided with the requested level and frequency
- The tenderer must provide assistance in any negotiations

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 75%

Price - Weighting: 25%

#### **II.2.11. Information about options**

Options: yes

Description of options:

Option years 1 + 1 year.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 065-194889](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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#### **Title:**

Framework agreement for the purchase of licences and licence management for the ROR-ICT municipalities

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

30/06/2023

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Crayon AS

Postal address: Gullhaug Torg 5, 0484 Oslo

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0402

Country: Norway

E-mail: [norwaybidmgmt@crayon.com](mailto:norwaybidmgmt@crayon.com)

Telephone: +47 22891000

Fax: +47 22891001

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 81 865 000,00 NOK

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Møre og Romsdal tingrett

Town: Ålesund

Postal code: 6001

Country: Norway

### **VI.5. Date of dispatch of this notice**

06/07/2023