

417794-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Servicios de mantenimiento y evolución de soluciones tecnológicas para el proceso de experiencia del asociado de Mutua Navarra

OJ S 116/2026 18/06/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Gerencia de Mutua Navarra, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social 21

Email: contratacion@mutuanavarra.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de mantenimiento y evolución de soluciones tecnológicas para el proceso de experiencia del asociado de Mutua Navarra

Description: Servicios de mantenimiento y evolución de soluciones tecnológicas para el proceso de experiencia del asociado de Mutua Navarra

Procedure identifier: 8fe27eae-761c-48c0-8c1b-c3b254b44f8e

Previous notice: 7c1d7d14-fa60-4952-93f5-b9c9f2eba4ae-01

Internal identifier: 26-0013.

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 390 500,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Insolvency: Se hace referencia en el Pliego de Condiciones Generales

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de mantenimiento y evolución de soluciones tecnologías para el proceso de experiencia del asociado de Mutua Navarra

Description: Servicios de mantenimiento y evolución de soluciones tecnologías para el proceso de experiencia del asociado de Mutua Navarra

Internal identifier: 26-0013.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 1

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance

Description of selection criterion: Seguro de indemnización

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Price

Description: Conocimiento y Experiencia del equipo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Oferta económica.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 20

Criterion:

Type: Quality
Description: Conocimientos complementarios.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality
Description: Uso de inteligencia artificial .
Category of award weight criterion: Weight (points, exact)
Award criterion number: 25

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=x85xAOSclN75Rey58Yagpg%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=x85xAOSclN75Rey58Yagpg%3D%3D
Languages in which tenders or requests to participate may be submitted: Spanish
Electronic catalogue: Not allowed

Deadline for receipt of tenders: 20/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 20/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede Mutua Navarra

Opening date: 20/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede Mutua Navarra

Opening date: 20/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede Mutua Navarra

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: La acreditación de los niveles de mantenimiento y soporte objeto de este contrato, se realizará de forma electrónica (sin papel).

Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Gerencia de Mutua Navarra, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social 21 - Sede Mutua Navarra

Information about review deadlines: hasta 2026-06-23+02:00

8. Organisations

8.1. ORG-0001

Official name: Gerencia de Mutua Navarra, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social 21

Registration number: 40034410005230

Registration number: G31033533

Town: Pamplona

Postcode: 31012

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

Contact point: Gerencia de Mutua Navarra, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social 21

Email: contratacion@mutuanavarra.es

Telephone: 948194400

Fax: 948210168

Internet address: <http://www.mutuanavarra.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Fk1Fu9zWPTM%3D>

Other contact points:

Official name: Sede Mutua Navarra

Town: Pamplona

Postcode: 31012

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

Email: contratacion@mutuanavarra.es

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 72b952cb-1aaf-4086-bc10-b416a59ca6a2 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/06/2026 09:44:41 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 417794-2026

OJ S issue number: 116/2026

Publication date: 18/06/2026

