

417912-2026 - Result

Spain – Computer-related services – Servicios de desarrollo y mantenimiento de aplicaciones informáticas de la Agencia Estatal de Administración Digital (4782)

OJ S 116/2026 18/06/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección de la Agencia Estatal de Administración Digital

Email: sgitic.contratacion@correo.gob.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de desarrollo y mantenimiento de aplicaciones informáticas de la Agencia Estatal de Administración Digital (4782)

Description: El objeto del contrato incluye la realización de nuevos desarrollos y mantenimientos evolutivos sobre las aplicaciones existentes o sobre nuevas aplicaciones de la Agencia Estatal de Administración Digital. Los nuevos desarrollos comprenden, a grandes rasgos, las tareas de análisis funcional, diseño técnico, construcción del código y pruebas que se establezcan. Adicionalmente, también se incluyen tareas de mantenimiento en general sobre dichas aplicaciones

Procedure identifier: 121a45a1-c3c9-40b7-93b5-69d57db09b76

Previous notice: e5dba2e6-7764-4192-809d-c445a3c722c8-01

Internal identifier: 2025PA004782

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72320000 Database services, 72422000 Internet or intranet server application development services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0002

Title: LOTE 2: Servicios de desarrollo y mantenimiento de servicios de portales, Carpeta Ciudadana, aplicaciones móviles y sistemas de identificación y firma electrónica
Description: Comprende todos los servicios basados en tecnología de portales.
Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72500000 Computer-related services
Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72320000 Database services, 72422000 Internet or intranet server application development services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)
Country: Spain

5.1.5. Value

Estimated value excluding VAT: 7 751 224,80 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 51

Criterion:

Type: Quality

Description: I.1 Plan de transición.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: I.2.1 Organización del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 17

Criterion:

Type: Quality

Description: I.2.2 Gestión del equipo técnico, estabilidad del servicio y mejora continua.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: I.2.3 Solución propuesta para la gestión de incidencias del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: I.2.4 Solución propuesta para la flexibilidad del servici.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: I.3. Plan de traspaso o devolución.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: I.4. Rigor técnico de la oferta.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección de la Agencia Estatal de Administración Digital - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: 15 días hábiles

6. Results

Value of all contracts awarded in this notice: 2 153 118,00 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Official name: UTE NTT DATA SPAIN, S.L.U. - RICOH SPAIN IT SERVICES, S.L.U.

Tender:

Tender identifier: REF TEN-0001/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 2 153 118,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 2025PA004782

Date on which the winner was chosen: 21/04/2026

Date of the conclusion of the contract: 11/06/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Range of tenders:

Value of the lowest admissible tender: 1 116,05 EUR

Value of the highest admissible tender: 1 217,35 EUR

8. Organisations

8.1. ORG-0001

Official name: Dirección de la Agencia Estatal de Administración Digital

Registration number: 61724960216256

Registration number: Q2802923I

Town: Madrid

Postcode: 28005

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección de la Agencia Estatal de Administración Digital

Email: sgitic.contratacion@correo.gob.es

Telephone: 912732650

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=JNCYfoRjjGoa5%2BMjful1%2Fw%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: UTE NTT DATA SPAIN, S.L.U. - RICOH SPAIN IT SERVICES, S.L.U.

Size of the economic operator: Large

Registration number: B82387770 - B66068081

Registration number: 329285

Town: Madrid

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: spain.proposals.office@nttdata.com

Telephone: +034 917490000

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0002

Notice information

Notice identifier/version: c6e15ab0-a312-43d4-b19b-2e7eaa562f02 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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