

Ireland-Dublin: Project-management services other than for construction work

OJ S 131/2023 11/07/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Microfinance Ireland

National registration number: 516555

Postal address: 13 Richview Office Park

Town: Dublin 14

NUTS code: IE061 Dublin

Postal code: Clonskeagh

Country: Ireland

Contact person: Deirdre Parkinson

E-mail: queries@microfinanceireland.ie

Telephone: +353 12601007

Internet address(es):Main address: <https://microfinanceireland.ie/>Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/82538>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of Project Management and Change Management services for a Digital Transformation Program (i.e. an Implementation Partner).

II.1.2. Main CPV code

79421000 Project-management services other than for construction work

II.1.3. Type of contract

Services

II.1.4. Short description

Microfinance Ireland (MFI) recently commenced a procurement to select a cloud-based small business lending system to support its operations across all stages of the lending lifecycle including loan origination, loan administration, servicing, collections, and MI & reporting. Through this RFT, MFI is seeking support and guidance across three key areas:

- * Project Management – provide project management for a programme of change, ensuring all key milestones are met on time and to the required standard.
- * Revised Operating Model – Work closely with both MFI personnel and the technology provider to redesign MFI's operating model across all business functions to be fully aligned to digital transformation objectives and technology solutions
- * Change Management – Provide change management support to ensure all MFI staff at all levels adopt transformational changes, to ensure that there is a seamless transition to the revised operating model, and that desired outcomes are achieved.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 208 026,75 EUR

II.2. Description

II.2.2. Additional CPV code(s)

66113100 Micro-credit granting services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72227000 Software integration consultancy services, 79410000 Business and management consultancy services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: 13 Richview Office Park, Clonskeagh Road, Dublin 14

II.2.4. Description of the procurement

Microfinance Ireland (MFI) recently commenced a procurement to select a cloud-based small business lending system to support its operations across all stages of the lending lifecycle including loan origination, loan administration, servicing, collections, and MI & reporting. That competition is nearing conclusion and a preferred technology provider is expected to be selected by May 2023.

While some support will be provided by the technology provider to MFI to implement their agreed technology solutions, MFI as a small organisation, needs the support of an Implementation Partner to manage what will be a critical project and ensure its digital transformation objectives are achieved.

Through this RFT, MFI is seeking an Implementation Partner to provide support and guidance across three key areas:

- * Project Management – provide project management for a programme of change, ensuring all key milestones are met on time and to the required standard.
- * Revised Operating Model – Work closely with both MFI personnel and the technology provider to redesign MFI's operating model across all business functions to be fully aligned to digital transformation objectives and technology solutions
- * Change Management – Provide change management support to ensure all MFI staff at all levels adopt transformational changes, to ensure that there is a seamless transition to the revised operating model, and that desired outcomes are achieved.

II.2.5. Award criteria

Quality criterion - Name: Understanding of requirements / Weighting: 100

Quality criterion - Name: Project Management Methodology / Weighting: 350

Quality criterion - Name: Key Personnel / Weighting: 300

Quality criterion - Name: Contract Management and Business Continuity / Weighting: 100

Cost criterion - Name: Cost / Weighting: 200

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 070-206024](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Provision of Project Management and Change Management services for a Digital Transformation Program (i.e. an Implementation Partner).

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/06/2023

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Moondance Business Consultants

Town: Dublin

NUTS code: IE061 Dublin

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 230 000,00 EUR

Total value of the contract/lot: 208 026,75 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

06/07/2023