

Norway-Tromsø: Computer-related management services

OJ S 240/2013 11/12/2013

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Senter for IKT i utdanningen

Postal address: Killengreens gate 6, Postboks 530

Town: Tromsø

Postal code: 9256

Country: Norway

For the attention of: Philippa Kristiansen

Telephone: +47 85419000

Internet address(es):

General address of the contracting authority: www.iktsenteret.no

Address of the buyer profile: http://www.doffin.no//search/Search_AuthProfile.aspx?ID=AA33875

Additional information can be obtained from:

Official name: Senter for IKT i utdanningen

Postal address: Killengreens gate 6, Postboks 530

Town: Tromsø

Postal code: 9256

Country: Norway

For the attention of: Remi Mikalsen

E-mail: remi.mikalsen@iktsenteret.no

Telephone: +47 85419035

Internet address: www.iktsenteret.no

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Senter for IKT i utdanningen

Postal address: Killengreens gate 6, Postboks 530

Town: Tromsø

Postal code: 9256

Country: Norway

For the attention of: Remi Mikalsen

E-mail: remi.mikalsen@iktsenteret.no

Telephone: +47 85419035

Internet address: www.iktsenteret.no

Tenders or requests to participate must be submitted: Official name: Senter for IKT i utdanningen

Postal address: Killengreens gate 6, Postboks 530

Town: Tromsø

Postal code: 9256

Country: Norway

For the attention of: Resepsjonen

Telephone: +47 85419000
Internet address: www.iktsenteret.no

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

Education

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Framework agreement operational Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Norway (Tromsø / Oslo).

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 2

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 5 000 000 NOK

II.1.5. Short description of the contract or purchase(s)

The Norwegian Centre for ICT in Education requests a supplier whom can operate their IT-environment.

The center's operational needs can be divided into three main categories:

— The first category is the basic operation, operating system, a physical server farm, virtualized servers, surveillance, emergency preparedness and similar operations.

— The second type is support systems which shall be operated by the supplier, often based on off the shelf products. Examples of this type of services are e-mail, booking of rooms, calendars, directory server, DHCP, VPN and storage-/backup servers. Parts of the administration of these services shall often be done through the center's own operations department.

— The last type of need is the application management of customized web applications, such as the center's own website's: www.iktsenteret.no and career guidance portal: www.utdanning.no

For a further and complete description of the assignment and of the delivery refer to the attached requirement specifications, which are available via the original Norwegian version of this notice on: www.doffin.no

The framework agreement which shall be entered into shall have a duration of 2 years. The Awarding Authority shall also have a unilateral right to extend the contract for an additional 1 + 1 year(s).

Note: To register your interest in this notice and obtain any additional information please visit the Doffin Web Site at: http://www.doffin.no/Search/Search_Switch.aspx?ID=312618

II.1.6. CPV code(s)

72510000 Computer-related management services, 72514100 Facilities management services involving computer operation

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated 5 000 000 NOK distributed over 2 + 1 + 1 years.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 24 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: (1) Company registration certificate.

(2) Value added tax certificate (National requirement).

(3) Company tax certificate (National requirement).

(4) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement).

III.2.2. Economic and financial ability

List and brief description of conditions: (1) The company's most recent annual report including new information of relevance to the company's accounting figures.

(2) Presentation of the company's annual accounts, or extracts thereof.

III.2.3. Technical and professional ability

List and brief description of conditions:

(1) Manpower proposed for this contract (organisation chart) with names and CV's of the key personnel who will be responsible for its execution (for service and works contracts).

(2) A list of the principal deliveries effected, or main services provided, by the company, in the past three years, with the values, dates and recipients (for supply and service contracts).

(3) A statement of the quality assurance/quality control system operated by the company.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

29.1.2014 - 14:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 1 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 29.1.2014 - 14:00

Place:

The Norwegian Centre for ICT in education, Tromsø, Norway w/ the administration (14:30).

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

(NT Ref:312660)

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Refer to the tender documents.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

10.12.2013