

**Ireland-Dublin: Telecommunications services**  
**OJ S 158/2021 17/08/2021**  
**Contract notice**  
**Services**

**Legal Basis:**  
Directive 2014/24/EU

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Health and Safety Authority  
National registration number: N/A  
Postal address: The Metropolitan Building  
Town: Dublin 1  
NUTS code: IE Éire / Ireland  
Postal code: James Joyce Street  
Country: Ireland  
Contact person: Greenville Procurement Partners  
E-mail: [info@greenville.ie](mailto:info@greenville.ie)  
Telephone: +353 14020114

#### Internet address(es):

Main address: [www.hsa.ie](http://www.hsa.ie)  
Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1225>

### I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=195541&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=195541&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=195541&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=195541&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

### I.4. Type of the contracting authority

Body governed by public law

### I.5. Main activity

Public order and safety

## Section II: Object

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### II.1. Scope of the procurement

#### II.1.1. Title

Provision of a cloud based unified communication solution and associated telephone services, including maintenance and support

Reference number: 2021

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Health and Safety Authority invites tenders for the provision of a cloud based unified communication solution and associated telephone services, including maintenance and support. The contract will be for a period of three years with the option to extend for a further two years.

**II.1.5. Estimated total value**

Value excluding VAT: 450 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

50330000 Maintenance services of telecommunications equipment, 50334400 Communications system maintenance services, 51300000 Installation services of communications equipment

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: At head office Dublin but covering other locations in Ireland

**II.2.4. Description of the procurement**

The Health and Safety Authority invites tenders for the provision of a cloud based unified communication solution and associated telephone services, including maintenance and support. The contract will be for a period of three years with the option to extend for a further two years.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 450 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The contract is for 3 years but may be extended for a further period of 2 years.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please refer to the tender documents available from [www.etenders.gov.ie](http://www.etenders.gov.ie) using RFT ID 196587.

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

Please refer to the tender documents available from [www.etenders.gov.ie](http://www.etenders.gov.ie) using RFT ID 196587.

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 13/09/2021 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 13/09/2021 Local time: 12:00

Place:

Via etenders

Information about authorised persons and opening procedure: Authorised personnel assigned by the Contracting Authority

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.3. Additional information**

Interested parties must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;

Suppliers must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications and to respond electronically to the competition. There is a maximum upload limit of 2GB per file. Documents larger than this should be divided into smaller files prior to upload. In order to submit a document to the electronic postbox, please note that you must click "Submit Response". After submitting a response, the response may be modified and re-submitted as many times as may be necessary until the RFT deadline has expired. Suppliers should be aware that the "Submit Response" button will be disabled automatically upon expiration of the response deadline. Suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should take into account the fact that upload speeds vary.

If you experience difficulty when uploading documents please contact eTenders Support Desk for technical assistance. Email [etenders@eusupply.com](mailto:etenders@eusupply.com) or Telephone: 353(0)21 2439277 (09:00am – 17:30pm GMT) 5. All queries must be submitted through the messaging facility on [www.etenders.gov.ie](http://www.etenders.gov.ie).

All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal [www.etenders.gov.ie](http://www.etenders.gov.ie) as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on [www.etenders.gov.ie](http://www.etenders.gov.ie) The details of the person making a query will not be disclosed when circulating the response

This is the sole call for competition for this contract.

The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

Contract award will be subject to the approval of the competent authorities.

It will be a condition of award that the successful tenderer is and remains tax compliant. At its absolute discretion, the contracting authority may elect to terminate this procurement process at any time.

Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.

Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

Please note due to the current COVID-19 pandemic, facilitation of all meetings, site visits, clarification meetings, & assessments of samples, etc. (as applicable) is severely impacted. Where possible the Contracting Authority will put in place alternative arrangements such as on-line meetings, etc. Likewise, anticipated dates (closing date for receipt of clarifications or tender submissions) may change. Suppliers will be kept fully up to date at all stages through the eTenders messaging tool.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court  
Postal address: Four Courts  
Town: Dublin  
Postal code: 7  
Country: Ireland  
E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)  
Telephone: +353 18886000  
Internet address: [www.courts.ie](http://www.courts.ie)

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
As per SI 130.

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Consult legal advice  
Town: Dublin  
Country: Ireland

##### **VI.5. Date of dispatch of this notice**

12/08/2021