

Spain-Bilbao: IT services: consulting, software development, Internet and support

OJ S 131/2023 11/07/2023

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: LANTIK - LANTIK

National registration number: A48119820

Postal address: Avda. Sabino Arana, 44, Bilbao

Town: Bilbao

NUTS code: ES213 Bizkaia

Postal code: 48013

Country: Spain

Contact person: Área de Diseño de servicios digitales y Data

E-mail: [eskaintzak.lantik@bizkaia.eus](mailto:eskaintzak.lantik@bizkaia.eus)

Telephone: +34 944068900

**Internet address(es):**

Main address: <http://www.lantik.bizkaia.eus>

**I.4. Type of the contracting authority**

Other type: Sociedad Pública

**I.5. Main activity**

Other activity: Servicios Informáticos

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Servicios expertos de CX y diseño

Reference number: 4990

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicios expertos de CX y diseño

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

**Total value of the procurement**

Value excluding VAT: 5 128 200,00 EUR

**II.2. Description****II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: ES213 Bizkaia

Main site or place of performance: ES213 - Bizkaia

**II.2.4. Description of the procurement**

Servicios expertos de CX y diseño

**II.2.5. Award criteria**

Quality criterion - Name: Oferta técnica / Weighting: 49,00

Cost criterion - Name: Anexo 1. Oferta económica y otros criterios evaluables mediante fórmula / Weighting: 51,00

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 017-045481](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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Contract No: 1

Title:

Servicios expertos de CX y diseño

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

04/07/2023

### **V.2.2. Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: HIBERUS IKT, SLU

Town: Zaragoza

NUTS code: ES243 Zaragoza

Country: Spain

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 854 700,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Administrativo Foral de Recursos Contractuales de Bizkaia

Postal address: Gran Vía de Don Diego López de Haro, 25 (Entreplanta-Asesoría Jurídica),  
Bilbao

Town: Bilbao

Postal code: 48009

Country: Spain

### **VI.5. Date of dispatch of this notice**

06/07/2023