

## 418953-2026 - Competition

Spain – Technical computer support services – Servicios técnicos especializados CAU para umivale Activa

OJ S 116/2026 18/06/2026

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Gerencia umivale Activa, Mutua Colaboradora con la Seguridad Social número 3

Email: [contrataciones@umivaleactiva.es](mailto:contrataciones@umivaleactiva.es)

Legal type of the buyer: Local authority

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: Servicios técnicos especializados CAU para umivale Activa

Description: Servicios técnicos especializados CAU para el mantenimiento de las infraestructuras tecnológicas de umivale Activa a nivel de Sistemas, Telecomunicaciones y Microinformática para umivale Activa.

Procedure identifier: 4d4bf905-3710-48e3-8506-e1de36157dd8

Internal identifier: SER-26-0171-MIC

Type of procedure: Open

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312600 Maintenance and repair of information technology equipment, 50334400 Communications system maintenance services, 50421200 Repair and maintenance services of X-ray equipment, 72222300 Information technology services, 72315100 Data network support services, 72315200 Data network management services, 72590000 Computer-related professional services, 72700000 Computer network services, 79512000 Call centre

##### 2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

##### 2.1.2. Place of performance

Country subdivision (NUTS): Lugo (ES112)

Country: Spain

##### 2.1.2. Place of performance

Country subdivision (NUTS): Ourense (ES113)

Country: Spain

- 2.1.2. Place of performance**  
Country subdivision (NUTS): Pontevedra (ES114)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Asturias (ES120)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Cantabria (ES130)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Araba/Álava (ES211)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Gipuzkoa (ES212)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Bizkaia (ES213)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Navarra (ES220)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): La Rioja (ES230)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Huesca (ES241)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Teruel (ES242)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Zaragoza (ES243)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Madrid (ES300)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Ávila (ES411)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Burgos (ES412)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): León (ES413)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Palencia (ES414)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Salamanca (ES415)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Segovia (ES416)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Soria (ES417)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Valladolid (ES418)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Zamora (ES419)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Albacete (ES421)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Ciudad Real (ES422)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Cuenca (ES423)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Guadalajara (ES424)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Toledo (ES425)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Cáceres (ES432)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Barcelona (ES511)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Girona (ES512)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Lleida (ES513)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Tarragona (ES514)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Alicante / Alacant (ES521)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Castellón / Castelló (ES522)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Eivissa y Formentera (ES531)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Mallorca (ES532)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Menorca (ES533)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Almería (ES611)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Cádiz (ES612)  
Country: Spain

**2.1.2. Place of performance**

Country subdivision (NUTS): Córdoba (ES613)  
Country: Spain

- 2.1.2. Place of performance**  
Country subdivision (NUTS): Granada (ES614)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Huelva (ES615)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Jaén (ES616)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Málaga (ES617)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Sevilla (ES618)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Murcia (ES620)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Ceuta (ES630)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Melilla (ES640)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): El Hierro (ES703)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Fuerteventura (ES704)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Gran Canaria (ES705)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): La Gomera (ES706)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): La Palma (ES707)  
Country: Spain
- 2.1.2. Place of performance**  
Country subdivision (NUTS): Lanzarote (ES708)  
Country: Spain

### 2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

### 2.1.3. Value

Estimated value excluding VAT: 1 950 124,00 EUR

### 2.1.4. General information

#### Legal basis:

Directive 2014/24/EU

### 2.1.5. Terms of procurement

#### Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 13

#### Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 13

### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Fraud: Presentar oferta falsa o fraudulenta o presentar un candidato en la oferta y luego pretender incorporar otro si resulta adjudicatario

## 5. Lot

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### 5.1. Lot: LOT-0001

Title: Lote 1 Servicio Técnico senior de Call Center para Madrid - Cuzco, primer segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 1

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

#### 5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

#### 5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 12 Months

#### 5.1.5. Value

Estimated value excluding VAT: 127 151,20 EUR

#### 5.1.6. General information

##### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice  
Criterion: General yearly turnover  
Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services  
Description of selection criterion: Trabajos realizados

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### **5.1. Lot: LOT-0002**

Title: Lote 10 Servicio Técnico senior de Call Center para Barcelona, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 10

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

#### **5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

#### **5.1.5. Value**

Estimated value excluding VAT: 123 002,00 EUR

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### **5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

##### **Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### 5.1. Lot: LOT-0003

Title: Lote 11 Servicio Técnico junior de Call Center para Madrid - Cuzco, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 11

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

### 5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

### 5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 12 Months

### 5.1.5. Value

Estimated value excluding VAT: 112 921,60 EUR

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### Criterion:

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

#### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0004**

Title: Lote 12 Servicio Técnico junior de Call Center para Tarragona, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 12

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Tarragona (ES514)

Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 112 921,60 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.9. Selection criteria**

Sources of selection criteria: Notice  
Criterion: General yearly turnover  
Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services  
Description of selection criterion: Trabajos realizados

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### **5.1. Lot: LOT-0005**

Title: Lote 13 Servicio Técnico de Administración de Sistemas y Redes para Quart de Poblet

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 13

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50312600 Maintenance and repair of information technology equipment, 50334400

Communications system maintenance services, 50421200 Repair and maintenance services of X-ray equipment, 72222300 Information technology services, 72315100 Data network support services, 72315200 Data network management services, 72590000 Computer-related professional services, 72700000 Computer network services, 79512000 Call centre

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

#### **5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

#### **5.1.5. Value**

Estimated value excluding VAT: 251 108,00 EUR

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### **5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**5.1.11. Procurement documents**

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0006**

Title: Lote 2 Servicio Técnico senior de Call Center con funciones de supervisión para Madrid - Cuzco, primer segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 2

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

### 5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

### 5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 12 Months

### 5.1.5. Value

Estimated value excluding VAT: 139 013,60 EUR

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### Criterion:

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0007**

Title: Lote 3 Servicio Técnico junior de Call Center para Quart de Poblet, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 3

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 112 921,60 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

##### Criterion:

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0008**

Title: Lote 4 Servicio Técnico senior de Call Center con funciones de supervisión para Madrid - Cuzco, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 4

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 139 013,60 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### 5.1. Lot: LOT-0009

Title: Lote 5 Servicio Técnico senior de Sistemas de Información para Madrid - Cuzco, segundo segmento de soporte, especialidad en sistemas de Radiología Digital

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 5

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)  
Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027  
Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 174 600,80 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

**5.1.10. Award criteria**

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**5.1.11. Procurement documents**

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0010**

Title: Lote 6 Servicio Técnico senior de Call Center para Quart de Poblet, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 6

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 123 002,00 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

#### 5.1.10. Award criteria

##### Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

##### Criterion:

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### **5.1. Lot: LOT-0011**

Title: Lote 7 Servicio Técnico senior de Sistemas de Información para Quart de Poblet, segundo segmento de soporte, especialidad en entornos de desarrollo Linux

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 7

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

#### **5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

#### **5.1.5. Value**

Estimated value excluding VAT: 174 600,80 EUR

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

#### **5.1.9. Selection criteria**

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

##### **Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

##### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

##### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

##### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

##### Framework agreement:

No framework agreement

##### Information about the dynamic purchasing system:

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

#### 5.1. Lot: LOT-0012

Title: Lote 8 Servicio Técnico senior de Telecomunicaciones y Sistemas para Quart de Poblet, segundo segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 8

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

### 5.1.2. Place of performance

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

### 5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 12 Months

### 5.1.5. Value

Estimated value excluding VAT: 179 933,60 EUR

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### Criterion:

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

#### Information about public opening:

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

**5.1. Lot: LOT-0013**

Title: Lote 9 Servicio Técnico senior de Telecomunicaciones y Sistemas para Quart de Poblet, primer segmento de soporte

Description: Abierto con pluralidad de criterios de adjudicación

Internal identifier: 9

**5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**5.1.2. Place of performance**

Country subdivision (NUTS): Valencia / València (ES523)

Country: Spain

**5.1.3. Estimated duration**

Start date: 01/01/2027

Duration: 12 Months

**5.1.5. Value**

Estimated value excluding VAT: 179 933,60 EUR

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.9. Selection criteria**

Sources of selection criteria: Notice  
Criterion: General yearly turnover  
Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services  
Description of selection criterion: Trabajos realizados

#### 5.1.10. Award criteria

**Criterion:**

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

**Criterion:**

Type: Quality

Description: Valoración de la candidatura técnica presentada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

#### 5.1.11. Procurement documents

Address of the procurement documents: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

#### 5.1.12. Terms of procurement

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=%2B1K7t6UiTnG9Hd5zqvq9cg%3D%3D)

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 23/07/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 12/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Sede univale Activa en Madrid

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Código Ético,. Acreditación: Firma por parte del adjudicatario del Código Ético(lote/s: 1,2,3,4,5,6,7,8,9,10,11,12,13).

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### 5.1.15. Techniques

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3 - Principal

Information about review deadlines: Quince días hábiles a partir de la notificación del acto sujeto a Recurso

## 8. Organisations

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### 8.1. ORG-0001

Official name: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3

Registration number: 50179410029721

Registration number: G96236443

Town: Madrid

Postcode: 28046

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Gerencia univale Activa, Mutua Colaboradora con la Seguridad Social número 3

Email: [contrataciones@umivaleactiva.es](mailto:contrataciones@umivaleactiva.es)

Telephone: +034 914188364

Fax: +034 915564904

Internet address: <https://umivaleactiva.es/conocenos/licitaciones>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=zGucAGrHI9k%3D>

#### Other contact points:

Official name: Principal

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

#### Roles of this organisation:

Buyer

Review organisation

## Notice information

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Notice identifier/version: 08dff6fc-7635-42c0-9b6d-c63fa9a8d2ca - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/06/2026 07:37:28 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 418953-2026

OJ S issue number: 116/2026

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