

419249-2026 - Competition

Finland – Survey services – RAISE - Monitoring Hub for Mapping and Surveying Responsible Artificial Intelligence and Societal Engagement in the Nordic Region

OJ S 116/2026 18/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Lappeenranta-Lahden teknillinen yliopisto LUT

Email: hankinnat@lut.fi

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: RAISE - Monitoring Hub for Mapping and Surveying Responsible Artificial Intelligence and Societal Engagement in the Nordic Region

Description: The call for tender concerns the implementation of a two-wave online panel survey on public perceptions, experiences, trust, and concerns regarding the use of AI in public services across the Nordic region. The survey will support the creation of a Nordic AI Monitoring Hub, conceived as a long-term regional infrastructure for tracking, comparing, and making visible the societal impacts of AI systems used in public administration through public-facing and regularly updated outputs. The selected provider will conduct the survey in Finland, Sweden, Norway, Denmark, and Iceland among residents aged 18 years and older, using established online panels and, where necessary, partner panels to achieve nationally representative samples by gender, age, and geography according to best practice in each market. A more detailed description of the subject of the procurement is provided in Appendix 1 and in the procurement criteria.

Procedure identifier: b547d979-64fd-4cab-bc64-6913ac0d8ec4

Internal identifier: 617411

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79311000 Survey services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: RAISE - Monitoring Hub for Mapping and Surveying Responsible Artificial Intelligence and Societal Engagement in the Nordic Region

Description: The call for tender concerns the implementation of a two-wave online panel survey on public perceptions, experiences, trust, and concerns regarding the use of AI in public services across the Nordic region. The survey will support the creation of a Nordic AI Monitoring Hub, conceived as a long-term regional infrastructure for tracking, comparing, and making visible the societal impacts of AI systems used in public administration through public-facing and regularly updated outputs. The selected provider will conduct the survey in Finland, Sweden, Norway, Denmark, and Iceland among residents aged 18 years and older, using established online panels and, where necessary, partner panels to achieve nationally representative samples by gender, age, and geography according to best practice in each market. A more detailed description of the subject of the procurement is provided in Appendix 1 and in the procurement criteria.

Internal identifier: 617411

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79311000 Survey services

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Start date: 01/09/2027

Duration end date: 31/12/2028

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price 40

Description: Price 40

Category of award fixed criterion: Fixed value (total)

Award criterion number: 40

Criterion:

Type: Quality

Name: Quality

Description: Quality 60

Category of award fixed criterion: Fixed value (total)

Award criterion number: 60

5.1.11. Procurement documents

Deadline for requesting additional information: 22/07/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/lut?id=617411&tpk=0f11ecd8-4b53-4d43-adc5-344b2a5f2ac0>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/lut?id=617411&tpk=0f11ecd8-4b53-4d43-adc5-344b2a5f2ac0>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 10/08/2026 09:30:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

Information about review deadlines: The appeal shall be filed in writing within 14 days of the date on which the interested party receives notification of the decision concerning procurement and instructions for appeal.

Organisation receiving requests to participate: Lappeenrannan-Lahden teknillinen yliopisto LUT

Organisation processing tenders: Lappeenrannan-Lahden teknillinen yliopisto LUT

8. Organisations

8.1. ORG-0001

Official name: Lappeenrannan-Lahden teknillinen yliopisto LUT

Registration number: 0245904-2

Postal address: Yliopistonkatu 34

Town: Lappeenranta

Postcode: 53850

Country subdivision (NUTS): Etelä-Karjala (FI1C5)

Country: Finland

Contact point: LENS
Email: hankinnat@lut.fi
Telephone: +358 294462111
Internet address: <http://www.lut.fi>

Roles of this organisation:

Buyer
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: Markkinaoikeus
Registration number: 3006157-6
Postal address: Radanrakentajantie 5
Town: Helsinki
Postcode: 00520
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Email: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Hansel Oy (Hilma)
Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

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