

## 420036-2026 - Result

Spain – Maintenance and repair of computer equipment – Servicios técnicos de atención al usuario y mantenimiento de los sistemas microinformáticos y helpdesk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios (AEMPS).

OJ S 116/2026 18/06/2026

Contract or concession award notice – standard regime  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Dirección de la Agencia Española de Medicamentos y Productos Sanitarios

Email: [contratacion@aemps.es](mailto:contratacion@aemps.es)

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

### 2. Procedure

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#### 2.1. Procedure

Title: Servicios técnicos de atención al usuario y mantenimiento de los sistemas microinformáticos y helpdesk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios (AEMPS).

Description: Ver pliego de prescripciones técnicas.

Procedure identifier: 90bbbf9-08a0-42fc-85ab-d0cbf58688e5

Previous notice: 1d58ac35-16f7-471c-9f11-147253277a1a-01

Internal identifier: 2025/22706/015

Type of procedure: Open

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 72610000 Computer support services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0002

Title: Servicios helpdesk de las aplicaciones informáticas de la AEMPS

Description: Ver pliego de prescripciones técnicas

Internal identifier: 2

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 72610000 Computer support services

**5.1.2. Place of performance**

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**5.1.5. Value**

Estimated value excluding VAT: 438 840,00 EUR

**5.1.6. General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

**5.1.7. Strategic procurement**

Social objective promoted: Other

**5.1.10. Award criteria**

**Criterion:**

Type: Quality

Description: BAJA lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

**Criterion:**

Type: Quality

Description: 1. Metodología específica a aplicar en cumplimiento de la totalidad de los trabajos objeto del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

**Criterion:**

Type: Quality

Description: 2. Controll de calidad específico para la totalidad del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**Criterion:**

Type: Quality

Description: 3. Estructura, distribución del equipo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

**5.1.15. Techniques**

**Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Dirección de la Agencia Española de Medicamentos y Productos Sanitarios - Agencia Española de Medicamentos y Productos Sanitarios

Information about review deadlines: Los plazos establecidos de 15 días hábiles para el Recurso especial de contratación y el plazo de dos meses para el Recurso contencioso administrativo

## 6. Results

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Value of all contracts awarded in this notice: 158 361,60 EUR

### 6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

**Winner:**

Official name: AIRON SISTEMAS DE INFORMACIÓN S.L.U.

**Tender:**

Tender identifier: REF TEN-0001/LOT-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 158 361,60 EUR

The tender was ranked: no

Subcontracting: No

**Contract information:**

Identifier of the contract: 2026/22706/015-2

Date on which the winner was chosen: 21/05/2026

Date of the conclusion of the contract: 16/06/2026

#### 6.1.4. Statistical information

**Received tenders or requests to participate:**

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 14

Type of received submissions: Tenders

Number of tenders or requests to participate received: 14

**Range of tenders:**

Value of the lowest admissible tender: 0,00 EUR

Value of the highest admissible tender: 0,00 EUR

## 8. Organisations

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### 8.1. ORG-0001

Official name: Dirección de la Agencia Española de Medicamentos y Productos Sanitarios

Registration number: 10000440051781

Registration number: Q2827023I

Town: Madrid

Postcode: 28022

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Dirección de la Agencia Española de Medicamentos y Productos Sanitarios

Email: [contratacion@aemps.es](mailto:contratacion@aemps.es)

Telephone: 918225028

Internet address: <http://www.aemps.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=ooEpS2hqtGo%3D>

**Other contact points:**

Official name: Agencia Española de Medicamentos y Productos Sanitarios

Town: Madrid

Postcode: 28022

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

**Roles of this organisation:**

Buyer

Review organisation

**8.1. ORG-0002**

Official name: AIRON SISTEMAS DE INFORMACIÓN S.L.U.

Size of the economic operator: Large

Registration number: B83839571

Town: MADRID

Postcode: 28046

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: [cdesantiago@airongroup.net](mailto:cdesantiago@airongroup.net)

Telephone: +34 661862003

**Roles of this organisation:**

Tenderer

**Beneficial owner:**

Nationality of the owner: Spain

**Winner of these lots: LOT-0002**

**Notice information**

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Notice identifier/version: a8bbd924-5ca4-443b-a7b3-f2ff4219e993 - 01

Form type: Result

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