

420611-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Competition for the procurement of a case and archive system.

OJ S 116/2026 18/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Direktoratet for forvaltning og økonomistyring (DFØ)

Email: Inan.Begic@dfo.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Competition for the procurement of a case and archive system.

Description: The Norwegian Directorate for Management and Financial Management (DFØ) invites tenderers to a negotiated procedure for a contract for the provision of services related to the case and archive system. DFØ is the government's trade body for financial management, good decision basis for government initiatives, organisation and management in the state, as well as procurements in the public sector and administration of the government's joint procurement agreements. The company also provides joint services within wages and accounts, as well as employer support to government entities. DFØ has overall responsibility for development within its disciplines. The objective of the procurement is to cover DFØ's need for a future orientated system for case handling and archiving. The current system is based on Acos WebSak as a locally installed (on-premise) system operated by DFØ. The system currently supports relatively simple case processing, whilst a significant part of the archiving occurs through integrations with other systems and national joint components. DFØ needs to procure a modern system delivered as a service (SaaS), where the tenderer is responsible for the operation, management and further development. The system shall support efficient and secure case processing and archiving, as well as be able to be integrated with relevant internal systems and national joint components. The procurement will be carried out as a negotiated procedure, cf. the current rules for public procurements. Tenderers shall first submit a request for participation, and then for those who are qualified, submit tender offers in accordance with the tender documentation. See the tender documentation and annexes for further details on the procurement's extent, requirements for the delivery and implementation of the competition.

Procedure identifier: 4f19ea45-3280-4f3d-b0c7-5f9fa5abc0e4

Internal identifier: 26/528

Type of procedure: Other multiple stage procedure

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48311100 Document management system, 72260000 Software-related services, 72400000 Internet services, 92512000 Archive services

2.1.2. Place of performance

Postal address: Lørenfarett 1C

Town: Oslo

Postcode: 0585

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 13 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Competition for the procurement of a case and archive system.

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Main nature of the contract: Services

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5.1.2. Place of performance

Postal address: Lørenfarete 1C

Town: Oslo

Postcode: 0585

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 13 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 0

Maximum number of candidates to be invited for the second stage of the procedure: 0

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=457333&TID=200417919&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=457333&TID=200417919&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Required

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 06/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: Ten days waiting period

Organisation providing additional information about the procurement procedure: Direktoratet for forvaltning og økonomistyring (DFØ)

Organisation providing offline access to the procurement documents: Direktoratet for forvaltning og økonomistyring (DFØ)

Organisation providing more information on the review procedures: Direktoratet for forvaltning og økonomistyring (DFØ)

8. Organisations

8.1. ORG-0001

Official name: Direktoratet for forvaltning og økonomistyring (DFØ)

Registration number: 986252932

Postal address: Postboks 7154

Town: Oslo

Postcode: 0130

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Inan Begic

Email: Inan.Begic@dfo.no

Telephone: +47 40007997

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/336234>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926 725 939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Roles of this organisation:

Review organisation

Notice information

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