

Ireland-Dublin: Computer-related services
OJ S 159/2021 18/08/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Enterprise, Trade and Employment

Postal address: 23 Kildare Street

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin 2

Country: Ireland

Contact person: Patrick Ryan

E-mail: patrick.ryan@enterprise.gov.ie

Telephone: +353 16312768

Internet address(es):

Main address: <http://www.enterprise.gov.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1203>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

RFT for Citrix Support and Maintenance 2021

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

The provision of support and management services to assist the Department in the management of its Citrix products. The supplier chosen to provide these services must also be capable of supporting the Departments RSA SecurID Access solution which is integral to the Departments Citrix remote access solution.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 50 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48514000 Remote access software package

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

II.2.4. Description of the procurement

The provision of support and management services to assist the Department in the management of its Citrix products. The supplier chosen to provide these services must also be capable of supporting the Departments RSA SecurID Access solution which is integral to the Departments Citrix remote access solution.

II.2.5. Award criteria

Quality criterion - Name: Service Capability including experience and accreditations of the tenderer / Weighting: 200

Quality criterion - Name: Ability to provide additional services. / Weighting: 50

Quality criterion - Name: Approach to Contract Management / Weighting: 50

Quality criterion - Name: Skills, Qualifications and Experience of proposed staff. / Weighting: 200

Price - Weighting: 500

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 060-151090](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

RFT for Citrix Support and Maintenance 2021

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

07/07/2021

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Enterprise Solutions

National registration number: ie8273049d

Postal address: Unit 6, 78 Furze Road

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Sandyford

Country: Ireland

E-mail: niamh@enterprise-solutions.ie

Telephone: +353 0868200040

Internet address: <http://www.enterprise-solutions.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 50 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Pat McCourt

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

13/08/2021