

421001-2026 - Direct award preannouncement

Croatia – System maintenance services – Usluga održavanja e-Delphyn softvera

OJ S 116/2026 18/06/2026

Voluntary ex-ante transparency notice

Services

1. Buyer

1.1. Buyer

Official name: Hrvatski zavod za transfuzijsku medicinu

Email: hztm@hztm.hr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Usluga održavanja e-Delphyn softvera

Description: Usluga održavanja e-Delphyn® softvera

Procedure identifier: a81618a1-3c2a-458a-9678-d6ecc4b37128

Internal identifier: NAB-VV-17/26

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Petrova 3, Zagreb

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluga održavanja e-Delphyn softvera

Description: Usluga održavanja e-Delphyn® softvera

Internal identifier: NAB-VV-17/26

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Petrova 3, Zagreb

5.1.4. **Renewal**

Maximum renewals: 0

5.1.6. **General information**

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. **Accessibility criteria**

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. **Award criteria**

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. **Techniques**

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. **Further information, mediation and review**

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: Hrvatski zavod za transfuzijsku medicinu

Organisation providing more information on the review procedures: Hrvatski zavod za transfuzijsku medicinu

6. Results

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: Gospodarski subjekt Diahem d.o.o. jedini je mogući izvršitelj, odnosno jedini gospodarski subjekt ovlašten za održavanje i zastupanje softvera e-Delphyn na području RH.

6.1. **Result lot identifier: LOT-0000**

6.1.2. **Information about winners**

Winner:

Leader of tendering party: DiaHem d.o.o.

Official name: GPI IBERIA HEALTH SOLUTIONS S.L.

Tender:

Tender identifier: 17/2026

Identifier of lot or group of lots: LOT-0000

Value of the tender: 220 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: KLASA: 406-03/26-02/13, URBROJ: 251-541-02/3-26-2

8. Organisations

8.1. ORG-0001

Official name: Hrvatski zavod za transfuzijsku medicinu

Registration number: 61248075289

Postal address: Petrova 3

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Boris Dragić, dipl.iur.

Email: hztm@hztm.hr

Telephone: +385 14600394

Internet address: <https://www.hztm.hr>

Buyer profile: <https://www.hztm.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: ejjn@nn.hr

Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: DiaHem d.o.o.
Size of the economic operator: Small
Registration number: 40103171762
Postal address: Bani I. odvojak 4
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Mateja Slamić
Email: infohr@diahem.com
Telephone: +385 16218046

Roles of this organisation:

Tenderer
Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: GPI IBERIA HEALTH SOLUTIONS S.L.
Size of the economic operator: Large
Registration number: B-82874173
Postal address: C/ Antonio Lopez 249, 4 A-3- Edificio Vertice
Town: Madrid
Postcode: 28041
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Contact point: JOSE FERNANDO HERRERO SOTO
Email: fernando.herrero@gpi-iberia.com
Telephone: +349 15001087

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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