

France-La Mongie: Customer survey services
OJ S 204/2017 24/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Régie Intercommunale du Tourmalet

Postal address: Groupement de commandes des stations associées, 32 boulevard du Pic du Midi

Town: La Mongie

NUTS code: FRJ26 Hautes-Pyrénées

Postal code: 65200

Country: France

E-mail: grouperementdecommande@gmail.com

Telephone: +33 0562977105

Internet address(es):

Main address: <http://tourmalet.e-marchespublics.com>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Exploitation domaines skiables

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Mise en place d'un baromètre de satisfaction domaines skiables et sites touristiques, pour: RICT, SEMAP, SEM de Piau-Engaly, Espaces Cauterets, EPSA, Régie du Pic du Midi.

II.1.2. Main CPV code

79342310 Customer survey services

II.1.3. Type of contract

Services

II.1.4. Short description

Mise en place d'un Baromètre de satisfaction Domaines skiables et sites touristiques pour les entités suivantes membres du GCSA:

— régie Intercommunale du Tourmalet (RICT) — barèges/La Mongie,

— établissement Public des Stations d'altitude (Epsa) — gourette, La Pierre Saint-Martin, La Rhune,

— société d'économie mixte d'aménagement de Peyragudes (Semap),

— régie du Pic du Midi,

- seml de Piau-Engaly,
- espaces Caunterets.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 255 800,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79342311 Customer satisfaction survey

II.2.3. Place of performance

NUTS code: FRJ26 Hautes-Pyrénées

II.2.4. Description of the procurement

Mise en place d'un baromètre de satisfaction domaines skiables et sites touristiques pour les entités membres du GCSA: RICT, EPSA, SEML Piau Engaly, Espaces Caunterets, SEMAP, Régie du Pic du Midi.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique de l'offre / Weighting: 60 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: yes

Description of options:

Ce marché comporte une tranche ferme et une tranche optionnelle.

La tranche optionnelle est relative à l'exécution de l'ensemble des prestations objet du marché pour ESPACES Caunterets.

Les options sont:

Signalétique Consommation;

Questions spécifiques;

Accompagnement dans une démarche de progrès;

Rapports hebdomadaires.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/10/2017

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Contours SAS

Postal address: 110 boulevard Jean Jaurès

Town: Boulogne-Billancourt

NUTS code: FR105 Hauts-de-Seine

Postal code: 92100

Country: France

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 255 800,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif

Postal address: 50 cours Lyautey

Town: Pau

Postal code: 64010

Country: France

VI.5. Date of dispatch of this notice

20/10/2017