

**United Kingdom-London: Hotel, restaurant and retail trade services**  
**OJ S 174/2020 08/09/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Homerton University Hospital NHS Foundation Trust

Postal address: Homerton Row

Town: London

NUTS code: UK United Kingdom

Postal code: E9 6SR

Country: United Kingdom

Contact person: Wayne Sexton

E-mail: [waynesexton@nhs.net](mailto:waynesexton@nhs.net)

**Internet address(es):**

Main address: <https://www.homerton.nhs.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Soft Facilities Management Services

**II.1.2. Main CPV code**

55000000 Hotel, restaurant and retail trade services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

To provide a range of services including: cleaning, catering, portering, security, pest control, window cleaning, linen and laundry, clinical and domestic waste and helpdesk to Homerton University Hospital NHS Foundation Trust.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 30 029 484,00 GBP

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

### **II.2.4. Description of the procurement**

Extension of the current contract for a further 3 years to allow for the continued provision of a range of services including: cleaning, catering, portering, security, pest control, window cleaning, linen and laundry, clinical and domestic waste and helpdesk to Homerton University Hospital NHS Foundation Trust.

### **II.2.5. Award criteria**

Price

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The Trust relied on the ground set out within Regulation 32(2)(b)(ii) (Use of the negotiated procedure without prior publication) of the Public Contracts Regulations 2015. For technical reasons, the services can be provided only by a particular tenderer, namely ISS Mediclean Ltd. ISS is currently providing the Trust with soft FM services under a contract procured in 2015. The contract was procured for a period of 5 years with options to extend for a further 2 years expiring 2022. The Trust is in the process of embarking on a number of critical and complex changes to the Hospital estate which are programmed to take place over the next 5 years. These include major changes to the operating theatres within the Hospital, fire compartmentation works, changes to the pathology service and replacing sections of critical pipework throughout the Hospital estate. The nature of the works taking place (involving a range of contractors) will introduce significant changes to the fabric and operation of the Hospital and throughout these works patient, visitor and staff health and safety is of the utmost importance. The Trust has therefore concluded that a period of stability is required in its facilities management services, to ensure that these critical services can continue to be delivered with the same personnel and processes in place, until such time as the major change programme is completed. A change of facilities management supplier at this stage would introduce significant risk, at a time when there are already substantial works projects

(each with their own significant risks) under way. Additional investment will also be made in the facilities management equipment during this period, to ensure that the services can continue to be delivered to the same standard ensuring patient, visitor and staff health and safety. The Trust has undertaken a benchmarking exercise and is satisfied that the additional 3-year extension of the ISS contract represents value for money for the services which are being delivered (most if not all of which fall under the Light Touch Regime). These services can only be provided by the present supplier because of the operational constraints and risks associated with a change of supplier during the next critical 5-year period.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 106-258403](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

05/08/2020

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: ISS Mediclean Ltd

Postal address: Velocity 1 Brooklands Drive, Brooklands

Town: Weybridge

NUTS code: UK United Kingdom

Postal code: KT13 0SL

Country: United Kingdom

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 30 029 484,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

03/09/2020