

**United Kingdom-London: Data storage services**

OJ S 175/2020 09/09/2020

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: National Citizen Service

Postal address: The Pembroke Building, Kensington Village, Avonmore Road

Town: London

NUTS code: UK United Kingdom

Postal code: W14 8DG

Country: United Kingdom

E-mail: [procurement@ncstrust.org.uk](mailto:procurement@ncstrust.org.uk)

Telephone: +44 08001978010

**Internet address(es):**Main address: [www.ncsy.es.co.uk](http://www.ncsy.es.co.uk)**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://ncs.bravosolution.co.uk/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://ncs.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Salesforce Data Backup Tool

**II.1.2. Main CPV code**

72317000 Data storage services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Trust is a not-for-profit social enterprise established to shape, support, champion and lead a thriving National Citizen Service. It was set up by Government in 2011 to tackle some of the biggest social challenges in the UK. Through a wide range of community programmes and projects for young adults, the NCS looks to build social cohesion, mobility and engagement. National Citizen Trust are keen to reduce risks of Salesforce data loss or manipulation and are therefore looking to engage with a relevant organisation to provide consultancy related to the implementation of a Salesforce Data Backup Tool to facilitate secure and compliant automated backup and restoration of Salesforce platform data as well as the provision of the associated licenses on an annual basis.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72251000 Disaster recovery services

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

Main site or place of performance: UK — London.

#### **II.2.4. Description of the procurement**

National Citizen Trust are keen to reduce risks of Salesforce data loss or manipulation and are therefore looking to engage with a relevant organisation to provide consultancy related to the implementation of a Salesforce Data Backup Tool to facilitate secure and compliant automated backup and restoration of Salesforce platform data as well as the provision of the associated licenses on an annual basis.

- The implementation of the relevant Salesforce Backup Tool.
- The provision of the licenses of the relevant tool on an annual basis where applicable.
- The provision of technical training, guidance, and support to relevant members of the National Citizen Trust team. Training should be provided to 3-4 technical admins who will be managing the platform, while guidance on best practices and processes around backups should also be provided.
- A high-level review of solution options.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 26

This contract is subject to renewal: yes

Description of renewals:

24 months.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11.**

## **Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 05/10/2020 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31/12/2020

#### **IV.2.7. Conditions for opening of tenders**

Date: 05/10/2020 Local time: 10:05

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: National Citizen Service Trust

Town: London

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

04/09/2020