

**France-Strasbourg: Supply services of office personnel**

OJ S 148/2022 03/08/2022

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: cci territoriale alsace eurometropole

Postal address: 10, place Gutenberg - cS 70012

Town: Strasbourg Cedex

NUTS code: FRF1 Alsace

Postal code: 67081

Country: France

Contact person: Direction des Achats, Mme Audrey SARDINI

E-mail: [Marchespublics@grandest.cci.fr](mailto:Marchespublics@grandest.cci.fr)

Telephone: +33 389667158

**Internet address(es):**Main address: <http://www.alsace-eurometropole.cci.fr>Address of the buyer profile: <http://www.marches-publics.gouv.fr>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-publics.gouv.fr/?page=Entreprise>.[EntrepriseAdvancedSearch&AllCons&id=2078212&orgAcronyme=l2m](https://www.marches-publics.gouv.fr/?page=Entreprise)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.marches-publics.gouv.fr/?page=Entreprise>.[EntrepriseAdvancedSearch&AllCons&id=2078212&orgAcronyme=l2m](https://www.marches-publics.gouv.fr/?page=Entreprise)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Développement des entreprises

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

externalisation des fonctions Accueil des sites CCI Campus Strasbourg et Colmar

Reference number: 2022CONSU21

**II.1.2. Main CPV code**

79621000 Supply services of office personnel

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

né de la fusion des anciens sites de formation des CCI d'alsace, CCI Campus a une double vocation, d'opérateur de formation, mais aussi d'intérêt général, au service des entreprises. Nous souhaitons externaliser les services accueil de nos 2 sites de Colmar et Strasbourg afin :  
- d'optimiser l'organisation et la gestion de l'accueil, - d'améliorer la satisfaction clients et de renforcer positivement l'image de cci campus, - de gagner en efficacité commerciale par un accueil qualitatif

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

79992000 Reception services, 79500000 Office-support services, 79511000 Telephone operator services

### **II.2.3. Place of performance**

NUTS code: FRF1 Alsace

### **II.2.4. Description of the procurement**

externalisation des fonctions Accueil des sites CCI Campus Strasbourg et Colmar : - cci campus Strasbourg, 234 avenue de Colmar 67000 STRASBOURG - cci campus Colmar, 4 rue du Rhin 68000 COLMAR La prestation comprend l'accueil des visiteurs, l'accueil téléphonique et des tâches d'intendance générale

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

l'Accord-Cadre est reconduit tacitement jusqu'à son terme. Le nombre de périodes de reconduction est fixé à 3. La durée de chaque période de reconduction est de 1 an. La durée maximale du contrat, toutes périodes confondues, est de 4 ans

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section III: Legal, economic, financial and technical information

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#### III.1. Conditions for participation

##### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:  
cf règlement de la consultation

##### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

##### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Open procedure

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

#### IV.2. Administrative information

##### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/09/2022 Local time: 12:00

##### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

##### IV.2.4. Languages in which tenders or requests to participate may be submitted

French

##### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

##### IV.2.7. Conditions for opening of tenders

Date: 12/09/2022 Local time: 13:00

### Section VI: Complementary information

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#### VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

juin 2026

#### VI.3. Additional information

il s'agit d'un marché composite correspondant :- tranche a : Ordinaire à prix forfaitaire. - tranche b : Accord-Cadre à bons de commande avec un maximum de 5.000 euro(s) HT annuel, en application des articles L.2125-1 1°, R.2162-1 à R.2162-6, R.2162-13 et R.2162-14 du Code de la commande publique, conclu avec un opérateur économique. Le marché composite est conclu pour une période initiale d'1 an. Le marché composite est conclu à compter du 24/10/2022 ou de sa date de notification si celle-ci est postérieure. Les prestations pour le site CCI Campus COLMAR démarreront le 24/10/2022. Les prestations pour le site CCI Campus STRASBOURG démarreront le 02/11/2022

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: tribunal Administratif de Strasbourg

Postal address: 31 avenue de la Paix - bP 51038

Town: Strasbourg Cedex

Postal code: 67070

Country: France

Internet address: <http://strasbourg.tribunal-administratif.fr>

##### **VI.4.2. Body responsible for mediation procedures**

Official name: comités consultatifs de règlement amiable des litiges

Postal address: 1 rue Préfet Claude Erignac

Town: Nancy

Postal code: 54038

Country: France

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: tribunal Administratif de Strasbourg

Postal address: 31 avenue de la Paix - bP 51038

Town: Strasbourg Cedex

Postal code: 67070

Country: France

##### **VI.5. Date of dispatch of this notice**

29/07/2022