

424048-2026 - Result

Sweden – IT services: consulting, software development, Internet and support – CRM system for student recruitment

OJ S 117/2026 19/06/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Stockholms universitet

Email: sofia.segerborg@su.se

Legal type of the buyer: Central government authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: CRM system for student recruitment

Description: The procurement includes a customer management system (CRM system) for student recruitment to the Student department at Stockholm University. For more information please see the procurement document with appendices.

Procedure identifier: 78220ede-80fc-42c9-9e0c-03821707714f

Internal identifier: SU FV-4168-25

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72140000 Computer hardware acceptance testing consultancy services, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222200 Information systems or technology planning services , 72222300 Information technology services, 72223000 Information technology requirements review services, 72226000 System software acceptance testing consultancy services, 72260000 Software-related services

2.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Uppsala län (SE121)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Södermanlands län (SE122)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Östergötlands län (SE123)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Örebro län (SE124)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västmanlands län (SE125)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Jönköpings län (SE211)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Kronobergs län (SE212)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Kalmar län (SE213)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Gotlands län (SE214)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Blekinge län (SE221)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Hallands län (SE231)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Värmlands län (SE311)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Dalarnas län (SE312)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Gävleborgs län (SE313)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västernorrlands län (SE321)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Jämtlands län (SE322)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 0,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: CRM system for student recruitment

Description: The procurement includes a customer management system (CRM system) for student recruitment to the Student department at Stockholm University. For more information please see the procurement document with appendices.

Internal identifier: CRM system for student recruitment

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72140000 Computer hardware acceptance testing consultancy services, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72222200 Information systems or technology planning services , 72222300 Information technology services, 72223000 Information technology requirements review services, 72226000 System software acceptance testing consultancy services, 72260000 Software-related services

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Additional information: -

5.1.2. Place of performance

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Country: Sweden

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Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Östergötlands län (SE123)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Örebro län (SE124)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västmanlands län (SE125)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Jönköpings län (SE211)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Kronobergs län (SE212)

Country: Sweden
Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Kalmar län (SE213)
Country: Sweden
Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Gotlands län (SE214)
Country: Sweden
Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Blekinge län (SE221)
Country: Sweden
Additional information: -

5.1.2. Place of performance

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5.1.2. Place of performance

Country subdivision (NUTS): Hallands län (SE231)
Country: Sweden
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Country subdivision (NUTS): Västra Götalands län (SE232)
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Country subdivision (NUTS): Värmlands län (SE311)
Country: Sweden
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5.1.2. Place of performance

Country subdivision (NUTS): Dalarnas län (SE312)
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5.1.2. Place of performance

Country subdivision (NUTS): Gävleborgs län (SE313)
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Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Jämtlands län (SE322)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

5.1.5. Value

Estimated value excluding VAT: 0,00 SEK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: kvalitet i funktioner

Description of the method to be used if weighting cannot be expressed by criteria: lottning

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure: Stockholms universitet

Organisation providing more information on the review procedures: Förvaltningsrätten i Stockholm

6. Results

Value of all contracts awarded in this notice: 1 636 100,00 SEK

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Azorus CRM

Tender:

Tender identifier: 2

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 600 000,00 SEK

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Contract 270662 (0001)

Date on which the winner was chosen: 22/05/2026

Date of the conclusion of the contract: 07/06/2026

6.1.3. Non-winning tenderers**Non-winning tenderers**

:

Official name: Exsitec AB

Subcontracting: Not yet known

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Stockholms universitet

Registration number: 202100-3062

Postal address: Universitetsvägen 14 A

Town: Stockholm

Postcode: 106 91

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Sofia Segerborg

Email: sofia.segerborg@su.se

Telephone: 08-16 1365

Internet address: <https://www.su.se/>

Buyer profile: <https://www.su.se/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742

Postal address: Tegeluddsvägen 1

Town: Stockholm

Postcode: 11541

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: forvaltningsrattenistockholm@dom.se

Telephone: +46 856168000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. **ORG-0003**

Official name: Exsitec AB
Registration number: 556592-7455
Postal address: Storgatan 24
Town: Linköping
Postcode: 582 23
Country subdivision (NUTS): Östergötlands län (SE123)
Country: Sweden
Contact point: Johan Schiptjenko
Email: johan.schiptjenko@exsitec.se
Telephone: 010-333 33 00

Roles of this organisation:

Tenderer

8.1. **ORG-0004**

Official name: Azorus CRM
Size of the economic operator: Medium
Registration number: 3070254
Postal address: 1496 Bedford Hwy. Suite 331
Town: Bedford
Postcode: B4A 1E5
Country: Canada
Contact point: Stephen MacDonald
Email: smacdonald@azorus.com
Telephone: 9022216522

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: cc9f1f7f-ecf5-4257-8341-f6570c5deced - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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