

**Ireland-Dublin: Computer-related services**  
**OJ S 161/2021 20/08/2021**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health and Safety Authority  
National registration number: N/A  
Postal address: The Metropolitan Building  
Town: Dublin 1  
NUTS code: IE061 Dublin  
Postal code: James Joyce Street  
Country: Ireland  
Contact person: Greenville Procurement Partners  
E-mail: [info@greenville.ie](mailto:info@greenville.ie)  
Telephone: +353 14020114

**Internet address(es):**

Main address: [www.hsa.ie](http://www.hsa.ie)  
Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1225>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=195761&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=195761&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=195761&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=195761&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Public order and safety

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Single Party Framework Agreement for the provision of ICT Managed Services for Health and Safety Authority

**II.1.2.**

**Main CPV code**

72500000 Computer-related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Health and Safety Authority 'HSA' are seeking to engage a Managed Service Provider for the delivery of a suite of SLA-governed IT services under a single party framework agreement across a suite of technology areas and functions.

The Contracting Authority are looking for a partner for the future to provide advice and recommendations for future solutions, as well as support them in the procurement of such solutions, if required.

In addition, the Managed Service Provider will be responsible for providing a level of business expertise that will translate IT planning and operational events into business outcomes and impacts.

**II.1.5. Estimated total value**

Value excluding VAT: 5 500 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72261000 Software support services, 72315000 Data network management and support services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

**II.2.4. Description of the procurement**

The Health and Safety Authority 'HSA' are seeking to engage a Managed Service Provider for the delivery of a suite of SLA-governed IT services under a single party framework agreement across a suite of technology areas and functions.

The Contracting Authority are looking for a partner for the future to provide advice and recommendations for future solutions, as well as support them in the procurement of such solutions, if required.

The Contracting Authority is focussed on ensuring the stability and performance of its core and legacy IT Infrastructure and Application landscape. A Managed Service Provider must help the HSA to identify new opportunities and technology innovations and provide a more cohesive and integrated ICT service, thus freeing up their IT resources which would enable them to focus on supporting the business and their objectives

In addition, the Managed Service Provider will be responsible for providing a level of business expertise that will translate IT planning and operational events into business outcomes and impacts.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 5 500 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 72

This contract is subject to renewal: no

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The maximum duration of six (6) years is required due to the complexity of setting up and implementing an organisation wide ICT managed service.

##### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

##### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/09/2021 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

1) Interested parties must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;

2) Suppliers must register their interest on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications and to respond electronically to the competition.

3) Suppliers should note the following when making their submission:

- There is a maximum upload limit of 2GB per file. Documents larger than this should be divided into smaller files prior to upload.
- In order to submit a document to the electronic postbox, please note that you must click "Submit Response". After submitting a response, the response may be modified and re-submitted as many times as may be necessary until the RFT deadline has expired. Suppliers should be aware that the "Submit Response" button will be disabled automatically upon expiration of the response deadline.
- Suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should take into account the fact that upload speeds vary.
- If you experience difficulty when uploading documents please contact eTenders Support Desk for technical assistance. Email [etenders@eusupply.com](mailto:etenders@eusupply.com) or Telephone: 353(0)21 2439277 (09:00am – 17:30pm GMT) 5. All queries must be submitted through the messaging facility on [www.etenders.gov.ie](http://www.etenders.gov.ie).

4) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal [www.etenders.gov.ie](http://www.etenders.gov.ie) as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on [www.etenders.gov.ie](http://www.etenders.gov.ie) The details of the person making a query will not be disclosed when circulating the response

- 5) This is the sole call for competition for this contract/framework.
- 6) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.
- 7) Contract award will be subject to the approval of the competent authorities.
- 8) It will be a condition of award that the successful tenderer is and remains tax compliant.
- 9) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.
- 10) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.
- 11) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court  
Postal address: The Four Courts  
Town: Dublin  
Postal code: 7  
Country: Ireland  
E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

##### **VI.5. Date of dispatch of this notice**

17/08/2021