

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:424154-2020:TEXT:EN:HTML>

**Luxembourg-Luxembourg: Provision of External Staff and Services for Maintenance, Support, Development and Implementation of Packages and Specific Information Systems at the EIB Group
2020/S 177-424154**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: European Investment Bank

Postal address: 98–100, boulevard Konrad Adenauer

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: 2950

Country: Luxembourg

E-mail: cs-procurement@eib.org

Internet address(es):

Main address: <http://www.eib.org>

Address of the buyer profile: <https://eib.org/about/procurement/calls/cft-1561>

I.2) Information about joint procurement

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of External Staff and Services for Maintenance, Support, Development and Implementation of Packages and Specific Information Systems at the EIB Group

Reference number: CFT-1561

II.1.2) Main CPV code

72200000 Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description:

This call for tenders is divided into twelve (12) distinct lots, each lot representing a different technical domain and scope:

- Lot 1: Financial packages;
- Lot 2: Document management system — sharepoint;
- Lot 3: Document management system — content server;
- Lot 4: Admin suite applications;
- Lot 5: Enterprise service bus and service oriented architecture;
- Lot 6: EIB-specific applications;
- Lot 7: Application technical support and databases;
- Lot 8: Business analysis, project management and testing services;
- Lot 9: Intranet and extranet websites and applications;
- Lot 10: Data warehouse;
- Lot 11: Administrative services;
- Lot 12: PeopleSoft.

The EIB will sign multiple framework agreements with up to five successful tenderers for each lot.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 3 500 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Administrative Services

Lot No: 11

II.2.2) **Additional CPV code(s)**

79000000 Business services: law, marketing, consulting, recruitment, printing and security

79211120 Sales and purchases recording services

79400000 Business and management consultancy and related services

79418000 Procurement consultancy services

79500000 Office-support services

79560000 Filing services

79900000 Miscellaneous business and business-related services

79994000 Contract administration services

79996000 Business organisation services

79997000 Business travel services

79996100 Records management

II.2.3) **Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance:

On-site at the premises of EIB.

II.2.4) **Description of the procurement:**

Lot 11 covers administrative support services concerning procurement, budget, contracts, projects and reporting related to externally delivered IT services.

II.2.5) **Award criteria**

Quality criterion - Name: Recruitment capabilities and ability to source quality staff in a timely manner /

Weighting: 122

Quality criterion - Name: Training organisation and development of resources / Weighting: 44

Quality criterion - Name: Measurement of resource performance / Weighting: 44

Quality criterion - Name: Key personnel continuity plan / Weighting: 61

Quality criterion - Name: SLA between the bank and the service provider / Weighting: 72

Quality criterion - Name: Governance and relationship management / Weighting: 156

Quality criterion - Name: Knowledge management and documentation / Weighting: 67

Quality criterion - Name: Takeover and exit assistance (handover) / Weighting: 67

Quality criterion - Name: Continuous improvement and innovation / Weighting: 67

Quality criterion - Name: Project methodology / Weighting: 100

Price - Weighting: 200

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 126-307300](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Lot No: 11

Title:

Administrative Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

07/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: BearingPoint France SAS

Town: Paris

NUTS code: FR101 Paris

Country: France

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 3 500 000.00 EUR

Total value of the contract/lot: 3 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 2

Lot No: 11

Title:

Administrative Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

07/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: KPMG Luxembourg

Town: Luxembourg

NUTS code: LU000 Luxembourg

Country: Luxembourg

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 3 500 000.00 EUR

Total value of the contract/lot: 3 500 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: 3

Lot No: 11

Title:

Administrative Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

07/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

- V.2.3) **Name and address of the contractor**
Official name: infeurope SA (leader of the consortium)
Town: Luxembourg
NUTS code: LU000 Luxembourg
Country: Luxembourg
The contractor is an SME: yes
- V.2.3) **Name and address of the contractor**
Official name: Unisys Belgium SA
Town: Diegem
NUTS code: BE24 Prov. Vlaams-Brabant
Country: Belgium
The contractor is an SME: no
- V.2.3) **Name and address of the contractor**
Official name: I.R.I.S. Solutions and Experts S.A.
Town: Mont-Saint-Guibert
NUTS code: BE31 Prov. Brabant Wallon
Country: Belgium
The contractor is an SME: no
- V.2.3) **Name and address of the contractor**
Official name: Engineering International Belgium SA
Town: Brussels
NUTS code: BE100 Arr. de Bruxelles-Capitale / Arr. van Brussel-Hoofdstad
Country: Belgium
The contractor is an SME: no
- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 3 500 000.00 EUR
Total value of the contract/lot: 3 500 000.00 EUR
- V.2.5) **Information about subcontracting**
The contract is likely to be subcontracted

Section V: Award of contract

Contract No: 4

Lot No: 11

Title:

Administrative Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

07/08/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Fujitsu Technology Solutions (Luxembourg) SA
Town: Capellen
NUTS code: LU000 Luxembourg
Country: Luxembourg
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 3 500 000.00 EUR
Total value of the contract/lot: 3 500 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court of the European Union
Postal address: rue du Fort Niedergrünewald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:
Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

04/09/2020