

424338-2026 - Competition

Spain – Travel management services – Servicio de agencia de viajes para Mutua Balear

OJ S 117/2026 19/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social N° 183

Email: contratacion@mutuabalear.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de agencia de viajes para Mutua Balear

Description: Es objeto del presente contrato la prestación de servicios de agencia de viajes para Mutua Balear

Procedure identifier: 8e9bd630-2ae0-44dc-92d3-d7ffb41bc3c0

Internal identifier: 2026-SES-045

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63516000 Travel management services

Additional classification (cpv): 79952000 Event services

2.1.2. Place of performance

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lugo (ES112)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ourense (ES113)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Pontevedra (ES114)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Asturias (ES120)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cantabria (ES130)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Navarra (ES220)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Rioja (ES230)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huesca (ES241)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Teruel (ES242)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zaragoza (ES243)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ávila (ES411)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Burgos (ES412)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): León (ES413)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Palencia (ES414)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Salamanca (ES415)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Segovia (ES416)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Soria (ES417)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Valladolid (ES418)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Zamora (ES419)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Albacete (ES421)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ciudad Real (ES422)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cuenca (ES423)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Guadalajara (ES424)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Toledo (ES425)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Badajoz (ES431)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cáceres (ES432)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Barcelona (ES511)
Country: Spain

- 2.1.2. Place of performance**
Country subdivision (NUTS): Girona (ES512)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Lleida (ES513)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Tarragona (ES514)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Alicante / Alacant (ES521)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Castellón / Castelló (ES522)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Valencia / València (ES523)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Eivissa y Formentera (ES531)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Mallorca (ES532)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Menorca (ES533)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Almería (ES611)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Cádiz (ES612)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Córdoba (ES613)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Granada (ES614)
Country: Spain
- 2.1.2. Place of performance**
Country subdivision (NUTS): Huelva (ES615)
Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Murcia (ES620)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Ceuta (ES630)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Melilla (ES640)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 750 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations in the fields of social law: Además, serán motivo de exclusión los que se hayan podido citar en los pliegos

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de agencia de viajes para Mutua Balear

Description: Es objeto del presente contrato la prestación de servicios de agencia de viajes para Mutua Balear

Internal identifier: 2026-SES-045

5.1.1. Purpose

Main nature of the contract: Services

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Country subdivision (NUTS): La Palma (ES707)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Posibilidad de realizar una prórroga de dos anualidades

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Professional risk indemnity insurance
Description of selection criterion: Seguro de indemnización

Criterion: General yearly turnover
Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services
Description of selection criterion: Trabajos realizados

Criterion: Certificates by quality control institutes
Description of selection criterion: Certificados de control de calidad expedidos por los institutos o servicios oficiales

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Descuento sobre la facturación de billetes de transporte y alquiler de vehículos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Descuento sobre la facturación de los servicios de alojamiento.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Gastos de emisión de billetes de barco.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Gastos por emisión de billetes de avión.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 55

Criterion:

Type: Quality

Description: Incremento del límite por persona de la cobertura mínima de asistencia médica y sanitaria del seguro de asistencia en viaje.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Servicio de alertas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Descripción del programa informático para la gestión de las solicitudes de viajes.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Implantación de políticas de responsabilidad social.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Plan de organización, coordinación y gestión del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Plan para garantizar la continuidad del servicio en caso de que se produzcan incidentes y capacidad de respuesta ante emergencias.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=A19BJbnoiJo3vLk2DU2Ddg%3D%3D

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=A19BJbnoiJo3vLk2DU2Ddg%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 07/08/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 1 Year

Information about public opening:

Opening date: 01/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Mutua Balear

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183 - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: hasta 2026-10-21+02:00

Organisation providing more information on the review procedures: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183 - Tribunal Administrativo Central de Recursos Contractuales

8. Organisations

8.1. ORG-0001

Official name: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183

Registration number: 50301410053461

Registration number: G07046196

Town: Palma

Postcode: 07009

Country subdivision (NUTS): Menorca (ES533)

Country: Spain

Contact point: Dirección Gerencia de Mutua Balear, Mutua de Accidentes de Trabajo y Enfermedades Profesionales de la Seguridad Social Nº 183

Email: contratacion@mutuabalear.es

Telephone: +034 971213423

Fax: +034 971727060

Internet address: <http://www.mutuabalear.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=N3CmR6VZsSMQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +034 913491451

Fax: +034 913491441

Internet address: <https://hacienda.gob.es>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +034 913491451

Fax: +034 913491441

Internet address: <https://hacienda.gob.es>

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: e8db5abc-6d8f-426d-a043-73e23ae1c09c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 18/06/2026 12:53:06 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 424338-2026

OJ S issue number: 117/2026

Publication date: 19/06/2026