

**Ireland-Dublin: Time accounting or human resources software development services**  
**OJ S 161/2021 20/08/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Citizens Information Board

National registration number: N/A

Postal address: George's Quay House

Town: Dublin 2

NUTS code: IE061 Dublin

Postal code: 43 Townsend Street

Country: Ireland

Contact person: Shona Geraghty

E-mail: [shona.geraghty@ciboard.ie](mailto:shona.geraghty@ciboard.ie)

Telephone: +353 761079033

**Internet address(es):**

Main address: <http://www.citizensinformationboard.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/332>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Single Supplier Framework of a hosted time and attendance system and personnel database.

Reference number: 2021/S 026-064430

**II.1.2. Main CPV code**

72212450 Time accounting or human resources software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The establishment of a Single Supplier Framework for the provision of a hosted (by the provider) time and attendance system and personnel database. The CIB currently funds and supports 22 Service Delivery Companies. The CIB wishes to appoint one provider to provide a time and attendance system and personnel database to CIB's service delivery companies and all eligible parties

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 330 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

31711300 Electronic timekeeping systems, 31711310 System for recording attendance, 38720000 Time recorders, 48450000 Time accounting or human resources software package

#### **II.2.3. Place of performance**

NUTS code: IE061 Dublin

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

The establishment of a Single Supplier Framework for the provision of a hosted (by the provider) time and attendance system and personnel database. The CIB currently funds and supports 22 Service Delivery Companies. The CIB wishes to appoint one provider to provide a time and attendance system and personnel database to CIB's service delivery companies and all eligible parties

#### **II.2.5. Award criteria**

Quality criterion - Name: System / Weighting: 45%

Quality criterion - Name: Contract Mobilisation / Weighting: 15%

Quality criterion - Name: Account Management / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 30%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8.**

## Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 026-064430](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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**Contract No:** 1

**Title:**

Single Supplier Framework of a hosted time and attendance system and personnel database.

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

12/08/2021

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Softworks Ltd

National registration number: 163404

Postal address: 111 Main Street

Town: Bray, Wicklow

NUTS code: IE06 Eastern and Midland

Postal code: A98 E9N2

Country: Ireland

Telephone: +353 12866126

Internet address: [www.softworks.com](http://www.softworks.com)

The contractor is an SME: yes

#### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 330 000,00 EUR

Total value of the contract/lot: 330 000,00 EUR

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Office of Government Procurement

Postal address: 3A Mayor Street

Town: Dublin 1

Postal code: D01 PF72

Country: Ireland

E-mail: [support@ogp.gov.ie](mailto:support@ogp.gov.ie)

Telephone: +353 761078000

Internet address: <https://ogp.gov.ie/>

**VI.5. Date of dispatch of this notice**

16/08/2021