

France-Boulogne-Billancourt: Helpdesk and support services

OJ S 134/2023 14/07/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: commune de boulogne billancourt

National registration number: 21920012800011

Postal address: 26 Avenue André Morizet <https://marches.maximilien.fr>

Town: Boulogne Billancourt

NUTS code: FR105 Hauts-de-Seine

Postal code: 92100

Country: France

E-mail: Bal_marches_publics@mairie-boulogne-billancourt.fr

Telephone: +33 0155184316

Internet address(es):Main address: <https://marches.maximilien.fr>Address of the buyer profile: <https://marches.maximilien.fr>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://marches.maximilien.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://marches.maximilien.fr/?page=Entreprise>.[EntrepriseAdvancedSearch&AllCons&id=850293&orgAcronyme=p8x](https://marches.maximilien.fr/EntrepriseAdvancedSearch&AllCons&id=850293&orgAcronyme=p8x)**I.4. Type of the contracting authority**

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

support des utilisateurs et des equipements numeriques

Reference number: 2300018

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

réalisation de prestations de services relatives au support des utilisateurs et équipements numériques

II.1.5. Estimated total value

Value excluding VAT: 1 035 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72253000 Helpdesk and support services, 72250000 System and support services

II.2.3. Place of performance

NUTS code: FR105 Hauts-de-Seine

Main site or place of performance: ville de Boulogne Billancourt

II.2.4. Description of the procurement

réalisation de prestations de services relatives au support des utilisateurs et équipements numériques

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Valeur technique / Weighting: 60

Quality criterion - Name: Développement durable / Weighting: 10

Price - Weighting: 30

II.2.6. Estimated value

Value excluding VAT: 1 035 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

reconduction tacites par période d'une année sans toutefois excéder quatre ans pour la durée totale de l'accord cadre

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

List and brief description of selection criteria:

dc1 ou attestation sur l'honneur Dc2 ou preuve de l'aptitude financière par tout autre moyen
Moyens humains Références principaux marchés sur les 3 dernières années

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/08/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 11/08/2023 Local time: 12:00

Place:

ville de Boulogne Billancourt

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:
2027

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal Administratif de Cergy Pontoise

Postal address: 2-4, boulevard de l'hautil BP 30322
Town: Cergy Pontoise Cedex
Postal code: 95027
Country: France
E-mail: Grefte.ta-cergy-pontoise@juradm.fr
Telephone: +33 0130173400
Internet address: <http://cergy-pontoise.tribunal-administratif.fr>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: greffes du tribunal administratif de Cergy Pontoise
Postal address: 2-4, boulevard de l'hautil BP 30322
Town: Cergy Pontoise Cedex
Postal code: 95027
Country: France
E-mail: Grefte.ta-cergy-pontoise@juradm.fr
Telephone: +33 0130173400
Internet address: <http://cergy-pontoise.tribunal-administratif.fr>

VI.5. Date of dispatch of this notice

10/07/2023