

United Kingdom-Newcastle upon Tyne: Financial and insurance services
OJ S 233/2016 02/12/2016
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: North East Procurement Organisation (Central Purchasing Body)

Postal address: Guildhall, Quayside

Town: Newcastle upon Tyne

NUTS code: UK United Kingdom

Postal code: NE1 3AF

Country: United Kingdom

Contact person: Adam Smith

E-mail: adam.smith@nepo.org

Telephone: +44 1912613916

Internet address(es):

Main address: www.nepo.org

Address of the buyer profile: www.nepo.org

I.1. Name and addresses

Official name: Darlington Borough Council (Framework Contract Participant)

Postal address: Town Hall, Feethams

Town: Darlington

NUTS code: UK United Kingdom

Postal code: DL1 5QT

Country: United Kingdom

E-mail: customerservices@darlington.gov.uk

Internet address(es):

Main address: www.darlington.gov.uk

I.1. Name and addresses

Official name: Durham County Council (Framework Contract Participant)

Postal address: County Hall

Town: Durham

NUTS code: UK United Kingdom

Postal code: DH1 5UL

Country: United Kingdom

E-mail: help@durham.gov.uk

Telephone: +44 1912613916

Internet address(es):

Main address: www.durham.gov.uk

I.1. Name and addresses

Official name: Gateshead Metropolitan Borough Council (Framework Contract Participant)

Postal address: Civic Centre, Regent Terrace

Town: Gateshead
NUTS code: UK United Kingdom
Postal code: NE8 1HH
Country: United Kingdom
E-mail: customerservices@gateshead.gov.uk
Telephone: +44 1912613916
Internet address(es):
Main address: www.gateshead.gov.uk

I.1. Name and addresses

Official name: Hartlepool Borough Council (Framework Contract Participant)
Postal address: Civic Centre, Victoria Road
Town: Hartlepool
NUTS code: UK United Kingdom
Postal code: TS24 8AY
Country: United Kingdom
E-mail: customer.service@hartlepool.gov.uk
Internet address(es):
Main address: www.hartlepool.gov.uk

I.1. Name and addresses

Official name: Middlesbrough Council (Framework Contract Participant)
Postal address: Civic Centre, Albert Road
Town: Middlesbrough
NUTS code: UK United Kingdom
Postal code: TS1 9FX
Country: United Kingdom
E-mail: contactcentre@middlesbrough.gov.uk
Internet address(es):
Main address: www.middlesbrough.gov.uk

I.1. Name and addresses

Official name: Newcastle City Council (Framework Contract Participant)
Postal address: Civic Centre, Barras Bridge
Town: Newcastle upon Tyne
NUTS code: UK United Kingdom
Postal code: NE1 7RS
Country: United Kingdom
E-mail: csc@newcastle.gov.uk
Internet address(es):
Main address: www.newcastle.gov.uk

I.1. Name and addresses

Official name: North Tyneside Council (Framework Contract Participant)
Postal address: Quadrant, The Silverlink North, Cobalt Business Park
Town: Silverlink
NUTS code: UK United Kingdom
Postal code: NE27 0BY
Country: United Kingdom
Contact person: contact.us@northtyneside.gov.uk
E-mail: contact.us@northtyneside.gov.uk

Internet address(es):

Main address: <http://my.northtyneside.gov.uk/>

I.1. Name and addresses

Official name: Northumberland County Council (Framework Contract Participant)

Postal address: County Hall

Town: Morpeth

NUTS code: UK United Kingdom

Postal code: NE61 2EF

Country: United Kingdom

E-mail: ask@northumberland.gov.uk

Internet address(es):

Main address: www.northumberland.gov.uk

I.1. Name and addresses

Official name: Redcar and Cleveland Borough Council (Framework Contract Participant)

Postal address: Redcar and Cleveland House, Kirkleatham Street

Town: Redcar

NUTS code: UK United Kingdom

Postal code: TS10 1RT

Country: United Kingdom

E-mail: contactus@redcar-cleveland.gov.uk

Internet address(es):

Main address: www.redcar-cleveland.gov.uk

I.1. Name and addresses

Official name: South Tyneside Council (Framework Contract Participant)

Postal address: Town Hall and Civic Offices, Westoe Road

Town: South Shields

NUTS code: UK United Kingdom

Postal code: NE33 2RL

Country: United Kingdom

E-mail: customerhelp@southtyneside.gov.uk

Internet address(es):

Main address: www.southtyneside.gov.uk

I.1. Name and addresses

Official name: Stockton-on-Tees Borough Council (Framework Contract Participant)

Postal address: Municipal Buildings, Church Road

Town: Stockton-on-Tees

NUTS code: UK United Kingdom

Postal code: TS18 1LD

Country: United Kingdom

E-mail: customer.comments@stockton.gov.uk

Internet address(es):

Main address: www.stockton.gov.uk

I.1. Name and addresses

Official name: Sunderland City Council (Framework Contract Participant)

Postal address: Civic Centre, Burdon Road

Town: Sunderland

NUTS code: UK United Kingdom

Postal code: SR2 7DN
Country: United Kingdom
E-mail: enquiries@sunderland.gov.uk
Internet address(es):
Main address: www.sunderland.gov.uk

I.1. Name and addresses

Official name: Arhag Housing Association (Framework Contract Participant)
Postal address: Mary Brancker House, 54-74 Holmes Road
Town: Kentish Town
NUTS code: UK United Kingdom
Postal code: NW5 3AQ
Country: United Kingdom
E-mail: contact@arhag.co.uk
Internet address(es):
Main address: www.arhag.co.uk

I.1. Name and addresses

Official name: Birmingham City Council (Framework Contract Participant)
Postal address: Council House, Victoria Square
Town: Birmingham
NUTS code: UK United Kingdom
Postal code: B1 1BB
Country: United Kingdom
E-mail: contact@birmingham.gov.uk
Internet address(es):
Main address: www.birmingham.gov.uk

I.1. Name and addresses

Official name: Bracknell Forest Borough Council (Framework Contract Participant)
Postal address: Time Square, Market Street
Town: Bracknell
NUTS code: UK United Kingdom
Postal code: RG12 1JD
Country: United Kingdom
E-mail: customer.services@bracknell-forest.gov.uk
Internet address(es):
Main address: www.bracknell-forest.gov.uk

I.1. Name and addresses

Official name: Bristol City Council (Framework Contract Participant)
Postal address: City Hall
Town: Bristol
NUTS code: UK United Kingdom
Postal code: BS3 9FS
Country: United Kingdom
E-mail: corporate.procurement@bristol.gov.uk
Internet address(es):
Main address: www.bristol.gov.uk

I.1. Name and addresses

Official name: The Metropolitan Borough of Bury Council (Framework Contract Participant)

Postal address: Whittaker Street, Radcliffe
Town: Manchester
NUTS code: UK United Kingdom
Postal code: M26 2DT
Country: United Kingdom
E-mail: customercontactteam@bury.gov.uk

Internet address(es):

Main address: www.bury.gov.uk

I.1. Name and addresses

Official name: Central Bedfordshire Council (Framework Contract Participant)
Postal address: Priory House, Monks Walk, Chicksands
Town: Shefford
NUTS code: UK United Kingdom
Postal code: SG17 5TQ
Country: United Kingdom
E-mail: customers@centralbedfordshire.gov.uk

Internet address(es):

Main address: www.centralbedforshire.gov.uk

I.1. Name and addresses

Official name: Cumbria County Council (Framework Contract Participant)
Postal address: Lonsdale Building, The Courts
Town: Carlisle
NUTS code: UK United Kingdom
Postal code: CA3 8NA
Country: United Kingdom
E-mail: information.governance@cumbria.gov.uk

Internet address(es):

Main address: www.cumbria.gov.uk

I.1. Name and addresses

Official name: Disablement Association of Barking and Dagenham (DABD UK) (Framework Contract Participant)
Postal address: 42-48 Parsloes Avenue
Town: Dagenham
NUTS code: UK United Kingdom
Postal code: RM9 5NU
Country: United Kingdom
E-mail: centraloffice@dabd.org.uk

Internet address(es):

Main address: www.dabd.org.uk

I.1. Name and addresses

Official name: Dorset County Council (Framework Contract Participant)
Postal address: County Hall
Town: Dorset
NUTS code: UK United Kingdom
Postal code: DT1 1XJ
Country: United Kingdom
E-mail: dp@dorsetcc.gov.uk

Internet address(es):

Main address: www.dorsetforyou.gov.uk

I.1. Name and addresses

Official name: London Borough of Havering (Framework Contract Participant)

Postal address: Town Hall

Town: Romford

NUTS code: UK United Kingdom

Postal code: RM1 3BD

Country: United Kingdom

E-mail: sharedservices@haverling.gov.uk

Internet address(es):

Main address: www.haverling.gov.uk

I.1. Name and addresses

Official name: London Borough of Newham (Framework Contract Participant)

Postal address: 1000 Dockside Road

Town: Newham

NUTS code: UK United Kingdom

Postal code: E16 2QU

Country: United Kingdom

E-mail: customer.services@newham.gov.uk

Internet address(es):

Main address: www.newham.gov.uk

I.1. Name and addresses

Official name: NHS Shropshire Clinical Commissioning Group (CCG) (Framework Contract Participant)

Postal address: William Farr House, Mytton Oak Road

Town: Shrewsbury

NUTS code: UK United Kingdom

Postal code: SY3 8XL

Country: United Kingdom

E-mail: SHRCCG.ShropshireCCG@nhs.net

Internet address(es):

Main address: www.shropshireccg.nhs.uk

I.1. Name and addresses

Official name: North Lincolnshire Council (Framework Contract Participant)

Postal address: Civic Centre, Ashby Road

Town: Scunthorpe

NUTS code: UK United Kingdom

Postal code: DN16 1AB

Country: United Kingdom

E-mail: customerservice@northlincs.gov.uk

Internet address(es):

Main address: www.northlincs.gov.uk

I.1. Name and addresses

Official name: OneSource (In Partnership with LB Havering Council and LB Newham Council)
(Framework Contract Participant)

Postal address: Town Hall, Main Road

Town: Romford
NUTS code: UK United Kingdom
Postal code: RM1 3BB
Country: United Kingdom
E-mail: info@onesource.co.uk
Internet address(es):
Main address: www.onesource.co.uk

I.1. Name and addresses

Official name: The Royal Borough of Kingston upon Thames (Framework Contract Participant)
Postal address: Guildhall, High Street
Town: Kingston upon Thames
NUTS code: UK United Kingdom
Postal code: KT1 1EU
Country: United Kingdom
E-mail: commissioning@kingston.gov.uk
Internet address(es):
Main address: www.kingston.gov.uk

I.1. Name and addresses

Official name: South Gloucestershire Council (Framework Contract Participant)
Postal address: Civic Centre, High Street
Town: Kingswood
NUTS code: UK United Kingdom
Postal code: BS15 0DS
Country: United Kingdom
E-mail: corporatecontactcentre@southglos.gov.uk
Internet address(es):
Main address: www.southglos.gov.uk

I.1. Name and addresses

Official name: Southend-on-Sea Borough Council (Framework Contract Participant)
Postal address: Civic Centre, Victoria Avenue
Town: Southend-on-Sea
NUTS code: UK United Kingdom
Postal code: SS2 6ER
Country: United Kingdom
E-mail: council@southend.gov.uk
Internet address(es):
Main address: www.southend.gov.uk

I.1. Name and addresses

Official name: Wakefield Metropolitan District Council (Framework Contract Participant)
Postal address: Burton Street
Town: Wakefield
NUTS code: UK United Kingdom
Postal code: WF1 2EB
Country: United Kingdom
E-mail: customerservices@wakefield.gov.uk
Internet address(es):
Main address: www.wakefield.gov.uk

I.1. Name and addresses

Official name: Wirral Metropolitan Borough Council (Framework Contract Participant)

Postal address: Cheshire Lines Building, Canning Street

Town: Wirral

NUTS code: UK United Kingdom

Postal code: CH41 1ND

Country: United Kingdom

E-mail: GISTeam@wirral.gov.uk

Internet address(es):

Main address: www.wirral.gov.uk

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NEPO505 Framework Contract for the Provision of Prepaid Card Accounts.

Reference number: DN169537

II.1.2. Main CPV code

66000000 Financial and insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

The Association of North East Councils (ANEC) trading as North East Procurement Organisation (NEPO), Framework Contract award for the provision of Prepaid Card Accounts allowing Contracting Authorities an alternative method to manage their cash disbursements and budget monitoring. Prepaid Card Accounts will operate similar to a standard UK Bank Account, including the option to withdraw cash from an ATM, make regular payments, pay vendors and receive regular statements. Prepaid Card Accounts do not have an accessible overdraft facility. Prepaid Cards operate much in the same way as standard Debit Card whereby funds will be preloaded by Contracting Authorities and used by the Cardholder until the balance is exhausted. Prepaid Card Accounts are primarily utilised for Social/Health Care related Direct Payments and Appointee programmes. This is not exhaustive however and Contracting Authorities may require the Prepaid Card Accounts for additional related services such as Corporate Expenses.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 24 000 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

Provision of Prepaid Card Accounts to be made available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015 including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Contractors are listed in ranked order and Call-Off can be made via direct Call-Off or further mini-competition. The basis for award of specific streams of work(s) is via direct award to the first ranked Contractor where the the full requirements of the Contracting Authority are met.

Where it is not possible to determine the award via the direct award route above, then the Contracting Authorities shall undertake a mini competition involving all awarded Contractors.

II.2.5. Award criteria

Quality criterion - Name: Project Management / Weighting: 12.00 %

Quality criterion - Name: Performance Management / Weighting: 10.00 %

Quality criterion - Name: Prepaid Card Account Functionality / Weighting: 10.00 %

Quality criterion - Name: Business Continuity / Weighting: 8.00 %

Quality criterion - Name: System Demonstration / Weighting: 10.00 %

Quality criterion - Name: System Functionality (Essential Functionality) / Weighting: PASS/FAIL

Quality criterion - Name: System Functionality (Desirable Functionality) / Weighting: 5.00 %

Quality criterion - Name: Social Value (Economic and Social Considerations) / Weighting: 5.00 %

Price - Weighting: 40.00 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 166-298870](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

NEPO505 Framework Contract for the Provision of Prepaid Card Accounts

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/11/2016

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Prepaid Financial Services Limited

Postal address: 4th Floor, 36 Carnaby Street

Town: London

NUTS code: UK United Kingdom

Postal code: W1F 7DR

Country: United Kingdom

Internet address: <https://www.prepaidfinancialservices.com/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 24 000 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Title:

NEPO505 Framework Contract for the Provision of Prepaid Card Accounts

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/11/2016

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Allpay Limited

Postal address: Whitestone Business park, Whitestone

Town: Hereford

NUTS code: UK United Kingdom

Postal code: HR1 3SE

Country: United Kingdom

Internet address: <http://www.allpay.net/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 24 000 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Title:

NEPO505 Framework Contract for the Provision of Prepaid Card Accounts

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/11/2016

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Aquarium Software Limited

Postal address: Poplar House, 126a Ashley Road, Hale

Town: Cheshire

NUTS code: UK United Kingdom

Postal code: WA14 2UN
Country: United Kingdom
Internet address: <https://www.aqaurium-software.com/>
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 24 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

NEPO is a Central Purchasing Body as defined in the Public Contract Regulations 2015 (PCR15).

The agreement will be available for use by all NEPO Members. A list of NEPO members is available in the About section of the NEPO website: www.nepo.org.

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed on the NEPO website at: www.nepo.org/associate-membership/list.

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK. A complete list of permissible users is shown on the NEPO website below:

<http://www.nepo.org/associate-membership/permissable-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Full details can be found in Contract Notice [2016/S 166-298870](#).

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle Upon Tyne
Postal code: NE1 3AF
Country: United Kingdom
Telephone: +44 1912613916

VI.4.2. Body responsible for mediation procedures

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle Upon Tyne
Postal code: NE1 3AF
Country: United Kingdom
Telephone: +44 1912613916

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle Upon Tyne
Postal code: NE1 3AF
Country: United Kingdom

Telephone: +44 1912613916

VI.5. Date of dispatch of this notice

29/11/2016