

**France-Bordeaux: Computer support and consultancy services**  
**OJ S 148/2022 03/08/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: ecole nationale de la magistrature

Postal address: 10 rue des Frères Bonie

Town: Bordeaux Cédex

NUTS code: FR France

Postal code: 33080

Country: France

E-mail: [marchespublics.enm@justice.fr](mailto:marchespublics.enm@justice.fr)

Telephone: +33 556001010

**Internet address(es):**

Main address: <https://www.enm.justice.fr/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

prestations de centre d'assistance informatique téléphonique et en ligne de type " Hotline "

Reference number: 22ENM14

**II.1.2. Main CPV code**

72600000 Computer support and consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

prestations de centre d'assistance informatique téléphonique et en ligne de type " Hotline "

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 500 000,00 EUR

**II.2. Description**

**II.2.2. Additional CPV code(s)**

72600000 Computer support and consultancy services

**II.2.3. Place of performance**

NUTS code: FR France

**II.2.4. Description of the procurement**

prestations de centre d'assistance informatique téléphonique et en ligne de type " Hotline "

**II.2.5. Award criteria**

Quality criterion - Name: Technique / Weighting: 20

Price - Weighting: 20

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 089-243067](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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**Contract No:** 22ENM14

**Title:**

prestations d'assistance technique en ligne " Hotline "

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1.**

**Date of conclusion of the contract**

06/07/2022

**V.2.2. Information about tenders**

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: a2i INFORMATIQUE

Postal address: 86, avenue Maryse Bastié

Town: L'Isle D'Espagnac

NUTS code: FR France

Postal code: 16340

Country: France

Internet address: <https://www.novenci.fr/>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 500 000,00 EUR

Total value of the contract/lot: 500 000,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: tribunal Administratif de Bordeaux

Postal address: 9 rue Tastet

Town: Bordeaux

Postal code: 33000

Country: France

Telephone: +33 556993800

Internet address: <http://bordeaux.tribunal-administratif.fr/>

**VI.5. Date of dispatch of this notice**

29/07/2022