

## 424665-2026 - Direct award preannouncement

Croatia – Software maintenance and repair services – Nabava redovnog i dodatnog održavanja  
Helix sustava bankarskih aplikacija  
OJ S 118/2026 22/06/2026  
Voluntary ex-ante transparency notice  
Services

### 1. Buyer

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#### 1.1. Buyer

Official name: HBOR

Email: [vzuzul@hbor.hr](mailto:vzuzul@hbor.hr)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

### 2. Procedure

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#### 2.1. Procedure

Title: Nabava redovnog i dodatnog održavanja Helix sustava bankarskih aplikacija

Description: Nabava usluga redovnog i dodatnog održavanja sustava bankarskih aplikacija od dobavljača Helix d.o.o. za sljedeće trogodišnje razdoblje.

Procedure identifier: 5181b0de-e9a6-430f-9863-4ce2f37bd002

Internal identifier: VV 003-26

Type of procedure: Negotiated without prior call for competition

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Prostori Naručitelja, Zagreb

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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#### 5.1. Lot: LOT-0000

Title: Nabava redovnog i dodatnog održavanja Helix sustava bankarskih aplikacija

Description: Nabava usluga redovnog i dodatnog održavanja Helix sustava bankarskih aplikacija za trogodišnje razdoblje.

Internal identifier: VV 003-26

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

### 5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Prostor Naručitelja, Zagreb

### 5.1.4. Renewal

Maximum renewals: 0

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

### 5.1.10. Award criteria

#### Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

### 5.1.15. Techniques

#### Framework agreement:

No framework agreement

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HBOR

Organisation providing more information on the review procedures: HBOR

## 6. Results

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### Direct award

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Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: Kako je Helix d.o.o., IX. južna obala 18, Zagreb, projektant, isporučitelj i nositelj isključivih vlasničkih prava predmetne aplikacije te njeno održavanje od strane drugih nije moguće, na taj način su se stekli uvjeti za primjenu pregovaračkog postupka javne nabave bez prethodne objave iz članka 131. st. 1. t. 2. Zakona o javnoj nabavi (NN 120/16).

Navedenim člankom dozvoljava se sklapanje ugovora o javnoj nabavi usluga u pregovaračkom postupku javne nabave bez prethodne objave ako ugovor, iz tehničkih ili umjetničkih razloga ili radi zaštite isključivih prava, može izvršiti samo određeni gospodarski subjekt.

### 6.1. Result lot identifier: LOT-0000

### 6.1.2. Information about winners

**Winner:**

Official name: HELIX d.o.o.

**Tender:**

Tender identifier: 2026-04-20

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 139 699,76 EUR

Subcontracting: No

**Contract information:**

Identifier of the contract: 1100-25-28/2026

## 8. Organisations

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### 8.1. ORG-0001

Official name: HBOR

Registration number: 26702280390

Postal address: STROSSMAYEROV TRG 9

Town: GRAD ZAGREB

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Vjekoslav Žužul

Email: [vzuzul@hbor.hr](mailto:vzuzul@hbor.hr)

Telephone: +385 14590468

Internet address: <https://hbor.hr>

**Roles of this organisation:**

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: [dkom@dkom.hr](mailto:dkom@dkom.hr)

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

**Roles of this organisation:**

Review organisation

### 8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb  
Postcode: 10020  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: EOJN Helpdesk  
Email: [ejn@nn.hr](mailto:ejn@nn.hr)  
Telephone: +385 16652889  
Internet address: <https://www.nn.hr/>

**Roles of this organisation:**

TED eSender

**8.1. ORG-0004**

Official name: HELIX d.o.o.  
Size of the economic operator: Micro  
Registration number: 81776413664  
Postal address: Južna obala IX. 18  
Town: Grad Zagreb  
Postcode: 10000  
Country subdivision (NUTS): Grad Zagreb (HR050)  
Country: Croatia  
Contact point: Davor Fanton  
Email: [uprava@helix.hr](mailto:uprava@helix.hr)  
Telephone: +385 16552552  
Internet address: <https://www.helix.hr>

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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