

424712-2026 - Competition

Norway – Software package and information systems – Software licences and accompanying services.

OJ S 118/2026 22/06/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

Email: bard-einar.heggelund@dss.dep.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Software licences and accompanying services.

Description: The contracting authority is the Norwegian Government Agency for Digitalisation (DIO). The objective of the procurement is to ensure the ministries/entities simple and efficient access to relevant software licences with the accompanying consultancy services and to be compliant. The framework agreement shall cover DIO and the ministries' joint ministries' need for continuous procurement of software licences from other right holders than Microsoft.

Procedure identifier: f1872b5e-dbb1-4e80-a6d5-4091557cec1e

Internal identifier: 25/716

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 250 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 6

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 6

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Sub-contract 1 General software licences

Description: Licences not included in other sub-contracts are included in this, which we have called other software. See the detailed description under Sub-Contract 1 - Other Software.

Internal identifier: 1-0

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 110 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period is minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

5.1. Lot: LOT-0002

Title: Sub-contract 2 Media production

Description: The contracting authority and the entities require good tools for editing pictures, video and audio. The current supplier mainly consists of Adobe licences. See further description under Sub-Contract 2 - Media Production.

Internal identifier: 2-1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 1 400 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period is minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

5.1. Lot: LOT-0003

Title: Sub-contract 3 Back-up system

Description: DIO uses a system from Commvault in disciplines for back-up and local storage of e-mail boxes. There will be a need for the system going forward as well, but there will be changes on the licence model based on the manufacturer making changes here. See the detailed description under sub-contract 3 Back-up system.

Internal identifier: 3-2

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support,

72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 800 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: Waiting period of minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

5.1. Lot: LOT-0004

Title: Sub-contract 4 Virtualisation

Description: See the approaching description under Sub-Contract 4 Virtualisation.

Internal identifier: 4-3

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 16 100 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period is minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

5.1. Lot: LOT-0005

Title: Sub-contract 5 IT Service manager (ITSM/ESM)

Description: DIO is in the process of constructing a new infrastructure platform. In anticipation of this being completed, there may be a need for interim systems in the cloud. The sub-contract shall therefore ensure the necessary flexibility so that DIO can procure cloud licences and additional modules that support both temporary and long-term needs. See the detailed description under Sub-Contract 5 IT Service Manager (ITSM/ESM).

Internal identifier: 5-4

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 17 000 000,00 NOK

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period is minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

5.1. Lot: LOT-0006

Title: Sub-contract 6 Video conference

Description: The contracting authority needs Pexip licences for video conferencing services and accompanying software to ensure efficient interaction, meeting and collaboration across the organisation. See the detailed description under Sub-Contract 6 Video Conference.

Internal identifier: 6-5

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72260000 Software-related services, 72266000 Software consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 27 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=456058&TID=200416716&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 10/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: The waiting period is minimum 10 days.

Organisation providing more information on the review procedures: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

8. Organisations

8.1. ORG-0001

Official name: DEPARTEMENTENES DIGITALISERINGSORGANISASJON (DIO)

Registration number: 932931311

Postal address: Postboks 8112 Dep

Town: Oslo

Postcode: 0032

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Bård Einar Heggelund

Email: bard-einar.heggelund@dss.dep.no

Telephone: +47 91803868

Internet address: <https://www.dio.dep.no/>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/546638>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

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