

United Kingdom-Leeds: Staff training services
OJ S 206/2017 26/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Leeds West CCG

Postal address: Suites B5-B9, Wira House, Wira Business Park

Town: Leeds

NUTS code: UKE42 Leeds

Postal code: LS16 6EB

Country: United Kingdom

Contact person: Jim England

E-mail: jim.england@nhs.net

Internet address(es):

Main address: <https://www.leedswestccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Leeds North CCG

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

E-mail: jim.england@nhs.net

Internet address(es):

Main address: <https://www.leedsnorthccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Leeds South & East CCG

Town: Leeds

NUTS code: UKE42 Leeds

Country: United Kingdom

E-mail: jim.england@nhs.net

Internet address(es):

Main address: <https://www.leedssouthandeastccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

Same country.

I.4. Type of the contracting authority

Body governed by public law

I.5.

Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NHS Leeds CCGs Active Signposting.
Reference number: P0157

II.1.2. Main CPV code

80511000 Staff training services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Leeds West CCG on behalf of the 3 Leeds CCGs, including NHS Leeds North CCG and NHS Leeds South and East CCG wish to contract with a provider to provide a training and development programme for practice teams to prepare and enable them for working differently for Leeds GP practices (Active Signposting).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 120 750,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

80561000 Health training services

II.2.3. Place of performance

NUTS code: UKE42 Leeds

II.2.4. Description of the procurement

NHS Leeds West CCG on behalf of the three Leeds CCGs, including NHS Leeds North CCG and NHS Leeds South and East CCG wish to contract with a provider to provide a training and development programme for practice teams to prepare and enable them for working differently for Leeds GP practices (Active Signposting).

NHS England (NHSE) has committed national funding to support some change areas outlined in the GPFV. Funding for training of front of house in general practice will support skills and confidence for staff to play a greater role in the active sign-posting of patients. Both of these developments will free up GP time to be able to focus care on the most complex patients, as endorsed by the British Medical Association and Royal College of Nursing.

There are already good examples of local practice teams embracing change and working differently but there are also some practices who are more resistant to the changes outlined in the GPFV and need support about the benefits of new ways of working.

Although not part of this tender, a communications campaign will run alongside this work as we recognize that in order to successfully implement this change into general practice, it will be necessary to engage with the general population to communicate the purpose and benefit

of the general practice workforce changes. The general population must be informed of the change in communication style and approach at the front desk that this will engender. The active sign-posting process starts with the receptionist understanding the reason that the patient is contacting the practice, and then sign-posting them to the appropriate service / process.

Objectives

— All staff working in reception in all Leeds GP practices receive appropriate training to develop the skills required to feel confident and competent to carry out active signposting to agreed standards.

— All practice teams to be prepared, enabled and have plans to support front line staff engaged in active sign-posting, and for the implementation of active signposting.

— All practice teams to understand and appreciate the context and drivers of the GPFV and the utilisation of a broader primary care workforce, and why this is national policy.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 126-256945](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1.

Date of conclusion of the contract

05/10/2017

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: NCGPA

Town: Nottingham

NUTS code: UKF14 Nottingham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 120 750,00 GBP

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: NHS Improvement

Postal address: Wellington House, 133-155 Waterloo Road

Town: London

Postal code: SE1 8UG

Country: United Kingdom

VI.5. Date of dispatch of this notice

24/10/2017