

United Kingdom-London: Software package and information systems

OJ S 234/2016 03/12/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Secretary of State for Health (acting through The Department of Health)
(the 'Authority') c/o Ambulance Radio Programme

Postal address: Stephenson House, 75 Hampstead Road

Town: London

NUTS code: UK United Kingdom

Postal code: NW1 2PL

Country: United Kingdom

Contact person: Ambulance Radio Programme Commercial Manager

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.delta-esourcing.com>

Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South Western Ambulance Service NHS Foundation Trust

Postal address: Abbey Court, Eagle Way

Town: Exeter

NUTS code: UK United Kingdom

Postal code: EX2 7HY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.swast.nhs.uk>

I.1. Name and addresses

Official name: East Midlands Ambulance Service NHS Trust

National registration number: 1 Horizon Place

Postal address: Nottingham Business Park

Town: Nottingham

NUTS code: UK United Kingdom

Postal code: NG8 6PY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.emas.nhs.uk>

I.1. Name and addresses

Official name: London Ambulance Service NHS Trust

Postal address: 220 Waterloo Road
Town: London
NUTS code: UK United Kingdom
Postal code: SE1 8SD
Country: United Kingdom
E-mail: arp.pmo@nhs.net
Internet address(es):
Main address: <http://www.londonambulance.nhs.uk/>

I.1. Name and addresses

Official name: North West Ambulance Service NHS Trust
Postal address: Ladybridge Hall Headquarters, Chorley New Road
Town: Bolton
NUTS code: UK United Kingdom
Postal code: BL1 5DD
Country: United Kingdom
E-mail: arp.pmo@nhs.net
Internet address(es):
Main address: <https://www.nwas.nhs.uk/>

I.1. Name and addresses

Official name: Isle of Wight NHS Trust
Postal address: South Block, St. Mary's Hospital, Parkhurst Road
Town: Newport
NUTS code: UK United Kingdom
Postal code: PO30 5TG
Country: United Kingdom
E-mail: arp.pmo@nhs.net
Internet address(es):
Main address: <http://www.iow.nhs.uk/>

I.1. Name and addresses

Official name: South Central Ambulance Service NHS Foundation Trust
Postal address: North Wing, Southern House, Sparrowgrove
Town: Otterbourne
NUTS code: UK United Kingdom
Postal code: SO21 2RU
Country: United Kingdom
E-mail: arp.pmo@nhs.net
Internet address(es):
Main address: <http://www.scas.nhs.uk/>

I.1. Name and addresses

Official name: West Midlands Ambulance Service NHS Foundation Trust
Postal address: Millennium Point, Waterfront Business Park, Waterfront Way
Town: Brierley Hill
NUTS code: UK United Kingdom
Postal code: DY5 1LX
Country: United Kingdom
E-mail: arp.pmo@nhs.net
Internet address(es):

Main address: <http://www.wmas.nhs.uk/>

I.1. Name and addresses

Official name: North East Ambulance Service NHS Foundation Trust

Postal address: Bernicia House, Goldcrest Way, Newburn, Riverside

Town: Newcastle upon Tyne

NUTS code: UK United Kingdom

Postal code: NE15 8NY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.neas.nhs.uk/>

I.1. Name and addresses

Official name: Yorkshire Ambulance Service NHS Trust

Postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park

Town: Wakefield

NUTS code: UK United Kingdom

Postal code: WF2 0XQ

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.yas.nhs.uk/>

I.1. Name and addresses

Official name: Welsh Ambulance Service NHS Trust

Postal address: HM Stanley Hospital

Town: St. Asaph

NUTS code: UK United Kingdom

Postal code: LL17 0RS

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.ambulance.wales.nhs.uk>

I.1. Name and addresses

Official name: Scottish Ambulance Service Board

Postal address: National Headquarters, Gyle Square, 1 South Gyle Crescent

Town: Edinburgh

NUTS code: UK United Kingdom

Postal code: EH12 9EB

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.scottishambulance.com/>

I.1. Name and addresses

Official name: East of England Ambulance Service NHS Trust

Postal address: Whiting Way

Town: Melbourn

NUTS code: UK United Kingdom

Postal code: SG8 6EN

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.eastamb.nhs.uk/>

I.1. Name and addresses

Official name: South East Coast Ambulance Service NHS Foundation Trust

Postal address: 40-42 Friars Walk

Town: Lewes

NUTS code: UK United Kingdom

Postal code: BN7 2XW

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <http://www.secamb.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

English Law.

The contract is awarded by a central purchasing body

I.3. Communication

Access to the procurement documents is restricted. Further information can be obtained at:

<http://www.delta-esourcing.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.delta-esourcing.com>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <http://www.delta-esourcing.com>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Ambulance Mobilisation Application and Associated Services ('MP1').

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

The Authority is seeking to procure Ambulance Mobilisation Application and Associated Services ('MP1') on behalf of itself, the Secretary of State for Health and the 13 NHS Trusts /Foundation Trusts/Ambulance Trusts (the 'Trusts') listed in Annex A.

The Secretary of State for Health will sign the procured contract, whilst the Trusts will be the service recipients for the purposes of that contract.

MP1 forms part of the Authority's Mobile Data and Vehicle Solution Programme ('MDVS'), and the wider Ambulance Radio Programme ('ARP'). The ARP aims to roll out and deliver an integrated control room and mobile data vehicle solution for the NHS Ambulance service nationally in England, and potentially in the Welsh Ambulance Service NHS Trust ('WAST') and the Scottish Ambulance Service Board ('SAS').

WAST and/or SAS may decide not to adopt MP1, so bidders should note that they both remain optional Service Recipients. Please see further detail provided below.

II.1.5. Estimated total value

Value excluding VAT: 14 420 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

32000000 Radio, television, communication, telecommunication and related equipment, 64200000 Telecommunications services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services , 72210000 Programming services of packaged software products, 72212000 Programming services of application software, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72268000 Software supply services, 72254000 Software testing, 72222300 Information technology services, 72228000 Hardware integration consultancy services, 30210000 Data-processing machines (hardware), 30211200 Mainframe hardware, 30212000 Minicomputer hardware, 30215000 Microcomputer hardware, 44316400 Hardware, 51611100 Hardware installation services, 50312610 Maintenance of information technology equipment, 98391000 Decommissioning services

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: United Kingdom.

II.2.4. Description of the procurement

MP1 will comprise Mobilisation Application and Associated Services. MP1 will be procured using the competitive dialogue procedure in accordance with Regulation 30 of the Public Contracts Regulations 2015 ('PCR'). The competitive dialogue procedure will take place in successive stages and the dialogue will continue until the authority can identify a solution capable of meeting its needs (Regulations 30(12) and (14) PCR). The authority does not intend to carry out a dialogue in relation to all aspects of its requirement, further information is provided in the procurement documents.

Bidders should treat both WAST and SAS as within the scope of this procurement and should assume the same solution is required for these as the other 11 Trusts.

The duration of the contract in months specified in section II.2.7) comprises up to 24 months for the Implementation Phase and 60 months for the Operational Phase each as defined and further described in section VI.3) and the procurement documents. The option to extend the contract as identified in II.2.7) is further described in section V1.3) and the procurement documents. The estimated total value of the MP1 contract specified in section II.1.5) is for the duration of the contract specified in section II.2.7) and includes the optional scope of the WAST and SAS contracting authorities and the value associated with the maximum possible contract extension of 2 years.

The Mobilisation Application will enable mission critical communications between responding resources and control rooms. The scope of MP1 includes delivery of a highly available and resilient Ambulance Mobilisation Application solution to enable dispatchers and other control room staff to rapidly communicate timely and accurate information as efficiently as possible to responders such as Paramedics, Nurses, GP's, and community responders. The solution will need to be capable of meeting the needs of a 24/7 and 365 (or 366) days ambulance service, and will provide enhancements to existing commercial offerings readily available in the market to include: specific ambulance service functionality and system interfaces; other mission critical public safety functionality and services, including appropriate security, additional resilience, and enhanced availability. The supplier will also provide a series of associated services including: design; development; acceptance; transition; deployment; testing; maintenance; support; and training services as further set out in Schedule 2.1 (Services Description) of Part C of the ITPD, which also includes current device, vehicle and user numbers.

MP1 will maximise the use of open standards and support the use of published application programme interfaces. MP1 will be managed by a multi-disciplinary authority team capable of guiding developments whilst adopting agile methodologies to ensure users requirements are met.

The MP1 solution will not be required to connect to any legacy systems, although the Supplier will need to support users as they transition from the incumbent supplier, Airwave, to the Emergency Services Network ('ESN') and from the legacy MDVS to the new MDVS. The authority is looking for a supplier who can develop an end-to-end design for MDVS and introduce transformation change to the current software solution.

Implementation of MP1 will be phased across each Trust and roll-out must be completed by the expiry of the authority's current ARP contracts.

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

The authority only intends to purchase hardware from the supplier which is bespoke to the software which it is offering to provide. The authority does not intend to purchase commercial off the shelf (COTS) hardware or any other hardware in this procurement (which is not bespoke).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 14 420 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 84

This contract is subject to renewal: yes

Description of renewals:
Contract can be renewed for up to 2 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 6
Objective criteria for choosing the limited number of candidates:

Please see the Pre-Qualification Questionnaire ('PQQ'). The Authority intends to invite 6 applicants to participate in competitive dialogue but reserves the right to invite less than 6 in accordance with Regulation 65 of the PCR, as set out in the PQQ.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The authority has the option of extending the contract as set out in II.2.7). WAST and SAS have the option of using the services which the authority is procuring by means of this contract notice. Please refer to section II.2.4) and VI.3) for further details.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The ARP is to deliver the replacement and next generation of control room and mobile data communications solutions into the Trusts, enabling them to benefit from technological advances and service innovations, which will enable improvements to patient care.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Please refer to the PQQ Document.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Please refer to the PQQ Document.

Minimum level(s) of standards possibly required:

Please refer to the PQQ Document.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Please refer to the PQQ Document.

Minimum level(s) of standards possibly required:

Please refer to the PQQ Document.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 180-322591](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/01/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 13/01/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. If a group of economic operators submit a bid, the group must nominate a lead organisation to interface with the authority. The authority may require the group to form a legal entity before entering into the contract in accordance with Regulation 19(6) PCR. Expressions of interest must be made by way of completion and return of the PQQ by the date and time specified in IV.2.2). Economic operators who wish to participate may obtain the PQQ and other procurement documents from the BIP Delta Portal (<https://www.delta-esourcing.com>).

Please note that economic operators will firstly need to register for free through the portal and obtain log-in detail to access the documents. Bidders must not mark-up the contract as part of

their Tender Response. The authority will consider points raised on the contract by way of clarifications and it reserves the right to accept or reject them and to discuss these points in the dialogue meetings. The authority reserves the right to make changes to the contract at any time during the dialogue phase prior to issuing the Invitation to Submit Final Tender stage ('ITSFT').

The information contained in this notice, including the list of CPV codes, is neither exhaustive nor binding, and may be amended at the time of issue of any further notice or notices or at any other time at the discretion of the authority. Tenders and all supporting documentation must be priced in pounds sterling. Any resulting contract will be considered a contract made according to the law of England and Wales. The authority is not and shall not be liable for any expenses, costs or liabilities incurred by those expressing an interest or negotiating or tendering for this contract opportunity or their associated entities or any other person. The authority reserves the right not to award a contract to make whatever changes it sees fit to the structure, timing and rules of the procurement process and to cancel the process in its entirety at any stage. The authority will enter into a single contract with the supplier which will cover service provision to all Trusts.

Contracting authorities listed are anticipated to transition to the ESN on a regional basis commencing in 2017, ending 31.12.2019. The MDVS Programme will need to closely adhere to the timescales of the ESN delivery to ensure critical communications are maintained. The current ARP contract is set to expire on 31.12.2019 and the new solution will be required in respect of each Trust before this contract expiry date. Roll-out for each Trust must be completed by this expiry date. The implementation phase will include development of the new solution, testing, and setting up of the national integration in preparation for rolling out the new service on a phased Trust by Trust basis (the 'Implementation Phase'). Subject to the timescales for transition to the ESN, it is anticipated that the Implementation Phase will be a maximum of 24 months but will vary depending on the date of contract award and timescales agreed with candidates as further detailed in the ITPD and the draft contract (Part C of the ITPD). There will then be an operational service phase in respect of each Trust (the 'Operational Phase'), the term of which will be 5 years from go-live of the solution in that Trust (these 5 year periods will therefore run from different dates and not be co-terminus). There will be an option to extend the services received by each Trust on a Trust by Trust basis for up to 2 years in total.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./367W756YX9>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/367W756YX9>

GO Reference: GO-2016121-PRO-9177451.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Department of Health c/o Ambulance Radio Programme

Postal address: Stephenson House, 75 Hampstead Road

Town: London

Postal code: NW1 2PL

Country: United Kingdom

VI.5. Date of dispatch of this notice

01/12/2016