

United Kingdom-Doncaster: Health and social work services
OJ S 234/2016 03/12/2016
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Doncaster Metropolitan Borough Council
Postal address: Doncaster Civic Office, Waterdale
Town: Doncaster
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Postal code: DN1 3BU
Country: United Kingdom
Contact person: Andy Perrins
E-mail: andy.perrins@doncaster.gov.uk
Telephone: +44 1302737451

Internet address(es):

Main address: <http://doncaster.gov.uk>

I.1. Name and addresses

Official name: Doncaster Metropolitan Borough Council
Postal address: Doncaster Civic Office, Waterdale
Town: Doncaster
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
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Telephone: +44 1302737451

Internet address(es):

Main address: <http://doncaster.gov.uk>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

Doncaster Council (DMBC) and Doncaster Clinical Commissioning Group (Doncaster CCG) are commissioning 6 Service Contracts and a Framework Contract of suppliers to provide care and support for service users living in the community of Doncaster.

The model is a strategic relationship with Strategic Lead Providers over 6 zones (Service Contract) accompanied by a Framework Contract of Additional Support Providers (ASP's). Strategic Lead Providers (SLP's) will be the operational partner that works with the Council to deliver significant change to culture and process regarding the way that care is delivered. They will be our primary deliverer of care in each of the localities. The Additional Support Providers will be additional resource to maintain a diverse market and choice for individuals. The Contract will be delivered in a phased approach which is set out within the Tender Documents.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 170 000 000,00 GBP

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 1
Lot No: 1

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 2

Lot No: 2

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 3
Lot No: 3

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 4
Lot No: 4

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 5
Lot No: 5

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public

Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Strategic Lead Provider Zone 6
Lot No: 6

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Additional Support Providers

Lot No: 7

II.2.2. Additional CPV code(s)

79711000 Alarm-monitoring services, 85000000 Health and social work services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Main site or place of performance: Doncaster.

II.2.4. Description of the procurement

DMBC and Doncaster CCG are seeking to commission a range of services to support people to remain at home. This exercise will be conducted under Regulation 74 to 77 of the Public Contract Regulations 2015 (Light Touch Regime) and will create a Service Contract. The contract length will be 7 years with an option to extend for up to 3 years on an annual basis. Due to the changing landscape of social care, financial uncertainties and the desire to use Strategic Lead Providers to develop services, it is anticipated that the full range of services will not be secured at the initial (Phase 0) tender stage. DMBC and Doncaster CCG will use, at its own discretion, the Strategic Lead Providers to secure further services such as, but not limited to Telecare, Extra Care, Intermediate Care, Support Planning, Money Management, other similar community based services or pilots of services.

1 of key requirements for the Strategic Lead Provider will be focussed on capability of being a strategic.

II.2.5. Award criteria

Quality criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 80 %

Cost criterion - Name: The tender process consists of different parts and evaluation criteria are set out within the tender documents / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2015/S 249-454908](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2015/S 249-454908

Lot No: 1

Title:

Strategic Lead Provider Zone 1

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Hales Group Ltd

Town: Peterborough

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2015/S 249-454908

Lot No: 2

Title:

Strategic Lead Provider Zone 2

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Hales Group Ltd

Town: Peterborough

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2015/S 249-454908

Lot No: 3

Title:

Strategic Lead Provider Zone 3

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/11/2016

V.2.2.

Information about tenders

Number of tenders received: 13

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Age Concern Doncaster trading as Age UK Doncaster

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2015/S 249-454908

Lot No: 4

Title:

Strategic Lead Provider Zone 4

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Age Concern Doncaster trading as Age UK Doncaster

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2015/S 249-454908

Lot No: 5

Title:

Strategic Lead Provider Zone 5

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TLC Homecare Ltd

Town: Barnsley

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 2015/S 249-454908

Lot No: 2015/S 249-454908

Title:

Strategic Lead Provider Zone 6

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Danum Homecare Limited

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 23 000 000,00 GBP

Total value of the contract/lot: 23 000 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2015/S 249-454908

Lot No: 7

Title:

Additional Support Providers

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/11/2016

V.2.2. Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: 24/7 Homecare Services Limited

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Age Concern Doncaster trading as Age UK Doncaster

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Danum Homecare Limited

Town: Doncaster

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Direct Health (UK) Limited

Town: Nottingham

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3.

Name and address of the contractor

Official name: Humberside Independent Care Association Ltd trading as Hica at Home
Town: Hull
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Mears Care Limited
Town: Gloucester
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Nestor Primecare Services Limited trading as Allied Healthcare
Town: Stafford
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Second 2 None Healthcare Ltd
Town: Scarborough
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Surecare Doncaster Ltd trading as Surecare Doncaster
Town: Doncaster
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: North Tyneside Home Care Associates Ltd trading as CASA Doncaster
Town: Newcastle upon Tyne
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Castlerock Recruitment Group Ltd
Town: Liverpool
NUTS code: UKE31 Barnsley, Doncaster and Rotherham
Country: United Kingdom
The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Hales Group Ltd
Town: Peterborough

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: The Human Support Group Ltd trading as Homecare Support

Town: Didsbury

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: TLC Homecare Ltd

Town: Barnsley

NUTS code: UKE31 Barnsley, Doncaster and Rotherham

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 32 000 000,00 GBP

Total value of the contract/lot: 32 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Doncaster Borough Council

Town: Doncaster

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Doncaster Borough Council

Town: Doncaster

Postal code: DN1 3BU

Country: United Kingdom

VI.5. Date of dispatch of this notice

01/12/2016