

Belgium-Brussels: Health and high-risk insurance for staff of CSDP missions, EUSRs, and preparatory missions
OJ S 207/2017 27/10/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The European Union, represented by the European Commission (Service for Foreign Policy Instruments) and the persons entrusted with implementation of specific actions pursuant to Title V of the Treaty on European Union

Postal address: FPI.3 — EEAS 01/296

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://ec.europa.eu/info/departments/foreign-policy-instruments_en

I.1. Name and addresses

Official name: EULEX Kosovo

Postal address: St. Muharrem Fejza, PO Box 268

Town: Pristina

NUTS code: 00 Other or Not Specified

Postal code: 10000

Country: Kosovo

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: <http://www.eulex-kosovo.eu/>

I.1. Name and addresses

Official name: EUMM Georgia

Postal address: Krtsanisi Street 49

Town: Tbilisi

NUTS code: 00 Other or Not Specified

Country: Georgia

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: <https://eumm.eu/en/home>

I.1. Name and addresses

Official name: EUSR for Kosovo

Postal address: Kosova Street 1, PO Box 331

Town: Pristina

NUTS code: 00 Other or Not Specified

Postal code: 100000

Country: Kosovo

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/1386/About%20the%20EU%20Office%20in%20Kosovo%20/EUSR

I.1. Name and addresses

Official name: EUCAP Somalia

Postal address: Aden Abdulle International Airport

Town: Mogadishu

NUTS code: 00 Other or Not Specified

Country: Somalia

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: <https://www.eucap-mentor.eu/en/xpl3jcydxnknnu50>

I.1. Name and addresses

Official name: EUCAP Sahel Niger

Postal address: Boulevard du Zarmaganda

Town: Niamey

NUTS code: 00 Other or Not Specified

Country: Niger

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/csdp-missions-operations/eucap-sahel-niger_fr

I.1. Name and addresses

Official name: EUCAP Sahel Mali

Postal address: Route Nationale 5, Sébénikoro

Town: Bamako

NUTS code: 00 Other or Not Specified

Country: Mali

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: <http://eucap-sahel-mali.eu/>

I.1. Name and addresses

Official name: EUBAM Rafah

Postal address: HaRakon Street 6

Town: Ramat Gan

NUTS code: 00 Other or Not Specified

Country: Israel

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: <http://www.eubam-rafah.eu/>

I.1. Name and addresses

Official name: EUPOL COPPS

Postal address: PO Box 1085

Town: Jerusalem

NUTS code: 00 Other or Not Specified

Country: Israel
E-mail: FPI-3-TENDERS@ec.europa.eu
Internet address(es):
Main address: <http://eupolcopps.eu/>

I.1. Name and addresses

Official name: EUBAM Libya
Town: Tripoli
NUTS code: 00 Other or Not Specified
Country: Libya
E-mail: FPI-3-TENDERS@ec.europa.eu
Internet address(es):
Main address: https://eeas.europa.eu/csdp-missions-operations/eubam-libya_en

I.1. Name and addresses

Official name: EUAM Ukraine
Postal address: Volodymyrskyi descent 4
Town: Kiev
NUTS code: 00 Other or Not Specified
Postal code: 01001
Country: Ukraine
E-mail: FPI-3-TENDERS@ec.europa.eu
Internet address(es):
Main address: <http://www.euam-ukraine.eu/en/home>

I.1. Name and addresses

Official name: EUSR for the Middle East Peace Process
Postal address: EEAS 01/296
Town: Brussels
NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad
Postal code: 1049
Country: Belgium
E-mail: FPI-3-TENDERS@ec.europa.eu
Internet address(es):
Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Middle+East+Peace+Process

I.1. Name and addresses

Official name: EUSR Afghanistan
Postal address: c/o EU Delegation
Town: Kabul
NUTS code: 00 Other or Not Specified
Country: Afghanistan
E-mail: FPI-3-TENDERS@ec.europa.eu
Internet address(es):
Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+in+Afghanistan

I.1. Name and addresses

Official name: EUSR in Bosnia and Herzegovina
Postal address: c/o EU Delegation
Town: Sarajevo

NUTS code: 00 Other or Not Specified
Country: Bosnia and Herzegovina
E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+in+Bosnia+and+Herzegovina

I.1. Name and addresses

Official name: EUSR for Central Asia

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+Central+Asia

I.1. Name and addresses

Official name: EUSR for the Horn of Africa

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Horn+of+Africa

I.1. Name and addresses

Official name: EUSR for Human Rights

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+Human+Rights

I.1. Name and addresses

Official name: EUSR Sahel

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+Sahel

I.1. Name and addresses

Official name: EUSR for South Caucasus and the Crisis in Georgia

Postal address: EEAS

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: FPI-3-TENDERS@ec.europa.eu

Internet address(es):

Main address: https://eeas.europa.eu/headquarters/headquarters-homepage_en/3606/EU%20Special%20Representatives#EUSR+for+the+south+Caucasus+and+the+crisis+in+Georgia

I.2. Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

The Union law, complemented, where necessary, by the law of Belgium.

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Health and high-risk insurance for staff of CSDP missions, EUSRs, and preparatory missions.

Reference number: CFSP/2017/18/Health and High Risk Insurance.

II.1.2. Main CPV code

66511000 Life insurance services

II.1.3. Type of contract

Services

II.1.4. Short description

The subject matter to the future tender procedure is to conclude a framework contract for the provision of health insurance and standard and high-risk insurance to cover approximately 1 600 international staff and approximately 120 local staff implementing CFSP actions (currently 9 CSDP missions and 9 EUSRs); and 0–1 preparatory missions per year employing 5 to 15 people each, per year.

The insurance shall include risks related to medical care, accidental death and disability, evacuation and repatriation, abduction and unlawful detention, income protection, assistance, luggage and public liability.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 15 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

66512000 Accident and health insurance services, 66512200 Health insurance services, 66512220 Medical insurance services, 66513100 Legal expenses insurance services, 66514100 Insurance related to Transport, 66516000 Liability insurance services, 66515410 Financial loss insurance services

II.2.3. Place of performance

NUTS code: 00 Other or Not Specified

Main site or place of performance: Worldwide.

II.2.4. Description of the procurement

Policy lines:

- medical care,
- accidental death and disability: death, permanent disability, permanent partial disability,
- evacuation and repatriation: transportation to an adequate medical centre (evacuation), repatriation, corpse repatriation,
- abduction and unlawful detention/kidnap,
- income protection,
- assistance, luggage and public liability.

Individual policy lines/full package: the insurance can either be taken for the full package or for 1 or more individual policy lines.

Coverage for dependant family members of the insured person must be provided. This extension will be optional for the insured and paid by the insured person. This coverage shall include the following policy lines:

- medical care,
- accidental death and disability: death, permanent disability, permanent partial disability,
- evacuation and repatriation: transportation to an adequate medical centre (evacuation), repatriation, corpse repatriation,
- abduction and unlawful detention/kidnap.

II.2.5. Award criteria

Quality criterion - Name: Quality of the dedicated website and its implementation / Weighting: 25

Quality criterion - Name: Quality of the advice and support to insured people. Call centre / Weighting: 25

Quality criterion - Name: Quality of the proposal for the administration of the insurance policies / Weighting: 30

Quality criterion - Name: Quality of the data transition plan to be implemented at the end of the contract / Weighting: 20

Price - Weighting: 60 quality/40 price

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project:

II.2.14. Additional information

The contracting authority may extend the FWC pursuant to Article 114(a)(3) of the Financial Regulation and Article 134(1)(e) of RAP.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 089-173711](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: CFSP/2017/18/Health and High Risk Insurance

Title:

Health and high-risk insurance for staff of CSDP missions, EUSRs, and preparatory missions

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

26/09/2017

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: CIGNA International Health Services BVBA

National registration number: 0414.783.183

Postal address: Plantin & Moretuslei 299

Town: Antwerp
NUTS code: BE211 Arr. Antwerpen
Postal code: 2140
Country: Belgium
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 15 000 000,00 EUR
Total value of the contract/lot: 15 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The tender cannot be submitted by e-mail. Tenderers must use one of the means of submission listed in point 2 of the invitation to tender.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: general.court.registry@curia.europa.eu
Telephone: +352 43031
Fax: +352 43032100
Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
See Internet address provided in Section I.3 of the contract notice.

VI.5. Date of dispatch of this notice

17/10/2017