

**Norway-Oslo: Telecommunication consultancy services**

OJ S 245/2013 18/12/2013

Contract notice

Supplies

**Directive 2004/18/EC****Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Direktoratet for Nødkommunikasjon

Postal address: Nydalen Allé 37

Town: Oslo

Postal code: 0484

Country: Norway

For the attention of: Ragnhild Roland

E-mail: [ragnhild.roland@dinkom.no](mailto:ragnhild.roland@dinkom.no)

Telephone: +47 47807809

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Other: Directorate

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

---

**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

13/1481 Consultancy services for project manager(s) and process consultant.

**II.1.2. Type of contract and place of performance or delivery**

Supplies

Purchase

Main site or place of performance: Oslo, Norway.

NUTS code NO011 Oslo

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

**II.1.4. Information about framework agreement**

### **II.1.5. Short description of the contract or purchase(s)**

The Directorate for Emergency Communication, DNK, department for system administration and operation (SFD), which is responsible for the part of the Emergency Network that is in operation and which consists of three sections located in Nydalen; Emergency Network operation, control room and radio terminals, in addition to BDO, which is located in Moss. Both the section for the control room and the section for radio terminals assist the emergency network project. The section for radio terminals is responsible for the procurement of radio terminals for the emergency departments, both hand held, vehicle mounted and helicopter terminals (AGA-terminals).

SFD is in a period with a high activity level and has a need to strengthen the resources in several areas. There is, therefore, a need for more resources; one to two project managers and one process consultant.

The offered consultants must fulfil the following requirements for all the resources:

- Education at bachelor degree level is required.

In addition emphasis will be put on the following during the evaluation of the tenders:

- Good understanding of technology

- Ability to work effectively within frameworks with short deadlines

- Proactive work method and ability to be responsible for obtaining the necessary information that is needed to achieve the desired results

- Experience from public entities

- Good written formulation abilities, in Norwegian and English.

Assignment description for the project manager(s):

One to two project managers for different types of strategic projects in the department.

Relevant work areas that can be included are (including but not limited to): Projects within improving the sound quality and improving indoor coverage, programme management for the total project portfolio in the section for radio terminals and project management for radio terminal procurements.

The following will be emphasised for project manager (s), in addition to the above requirements:

- Experience from project management

- Competence in TETRA technology

- Experience from planning and operating a mobile network

- Knowledge of the police, fire service and health service's use of radio terminal equipment

- Knowledge of the emergency departments' control room

- Experience with public procurements

- ICT competence

- Management experience

Assignment description process consultant:

The process consultant shall assist in the work of mapping, describing and improving processes and routines, both internally in the department, in the interface with other departments in DNK and with other actors, such as the departments' operational organisations and suppliers. The department uses ITIL process framework for this work.

- The offered consultant for the position of process consultant is required to be certified in ITIL

In addition to the above requirements, the following will be emphasised for this resource:

- Certification in ITIL v3, 2011

- Experience from ITIL implementation

- Experience from ITIL process improvement

- Experience from process mapping projects

- Lean competence

See the attached tender documents for further details.

Contract period: 2 years with 2 options for 1+1 year.

Start date: 24.2.2014

Work hours: Preferably full time.

Interview: Relevant candidates can be called in for an interview.

Tender for several candidates: Tenders can be submitted for one or several parts of the procurement. If a tenderer would like to offer several candidates a separate tender must be established for each candidate in Merccell. The easiest way to do this is to contact Merccell for assistance. The Directorate for Emergency Communication will not accept individual tenders that include several candidates.

Tenders for extra resources shall be included in the tender for the process consultant.

The awarding authority is using Merccell Sourcing Service for this tender process. In order to register your interest in this tender and get access to documents you have to click on the link below or copy and paste it into your internet browser. <http://permalink.merccell.com/42350507.aspx> Then follow the instructions on the website.

#### **II.1.6. CPV code(s)**

71316000 Telecommunication consultancy services, 32236000 Radio telephones, 32344270 Radio and telephone control system, 32412000 Communications network, 32412100 Telecommunications network, 32418000 Radio network, 32524000 Telecommunications system, 32552120 Emergency telephones, 64200000 Telecommunications services, 71356100 Technical control services, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 72254100 Systems testing services, 72300000 Data services, 75100000 Administration services, 79421000 Project-management services other than for construction work

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Estimated value excluding VAT: 18 000 000 NOK

#### **II.2.2. Information about options**

Options: yes

Description of options: The contract is for two years with an option for DNK for an extension of 1+1 year.

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: (1) Company registration certificate.

(2) Value added tax certificate (National requirement)

(3) Company tax certificate (National requirement)

(4) Self-declaration in compliance with Appendix 2 (HSE) of the Norwegian procurement regulations (National requirement)

#### **III.2.2. Economic and financial ability**

#### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Requirement connected to the service provider's resilience in the contract (applies to the process consultant assignment): Documentation requirement: Confirmation that the tenderer has the available resources with relevant competence who can assist the process consultant.

#### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

#### **III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

---

### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

13/1481

##### **IV.3.2. Previous publication concerning this procedure**

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 22.1.2014

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

22.1.2014 - 12:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Danish. Swedish.

Other: Norwegian

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

until: 21.4.2014

##### **IV.3.8. Conditions for opening of tenders**

Date: 22.1.2014 - 12:00

Place:

Oslo, Nydalen, Norway.

#### **Section VI: Complementary information**

---

##### **VI.1. Information about recurrence**

##### **VI.2. Information about European Union funds**

##### **VI.3. Additional information**

(NT Ref:313153)

##### **VI.4. Procedures for review**

###### **VI.4.1. Review body**

###### **VI.4.2. Review procedure**

###### **VI.4.3. Service from which information about the review procedure may be obtained**

##### **VI.5. Date of dispatch of this notice**

16.12.2013