

Finland-Helsinki: Framework Service Contract for the Provision of Managed IT Workplace Services for the European Chemicals Agency

OJ S 134/2023 14/07/2023

Contract notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Chemicals Agency (ECHA)

Postal address: Telakkakatu 6

Town: Helsinki

NUTS code: FI1B1 Helsinki-Uusimaa

Postal code: FI-00150

Country: Finland

Contact person: Finance Unit

E-mail: procurement@echa.europa.eu

Telephone: +358 9686180

Internet address(es):Main address: www.echa.europa.euAddress of the buyer profile: <https://echa.europa.eu/about-us/procurement>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=14896>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=14896>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Framework Service Contract for the Provision of Managed IT Workplace Services for the European Chemicals Agency

Reference number: ECHA/2023/68

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

FWC for managed IT workplace services:

1. provision of hardware as-a-service: workstations (hybrid devices -combination of tablet-laptop in one device-, laptop computers, desktop computers, small-factor computers for special purposes (e.g., info screens, kiosks);
2. mobile phones;
3. multifunctional devices/printers (MFD/printers, plotters) and managed printing services;
4. relevant peripherals (computer screens, port replicators (devices connecting computers to the peripherals), external keyboards, mice;
5. accessories (cables, adapters, other accessories, extra chargers, external storage units (USB drives, external hard disk drives, etc.), protective covers. The contractor will also provide device management, operating system management, end-user software application management, device security management, lifecycle management of devices, maintenance of devices, support to the ECHA ICT Helpdesk, first and second level support to ECHA users, and professional consulting services.

II.1.5. Estimated total value

Value excluding VAT: 7 350 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services

II.2.3. Place of performance

NUTS code: FI1B1 Helsinki-Uusimaa

Main site or place of performance: ECHA's premises and the contractor's premises.

II.2.4. Description of the procurement

The procurement procedure is an open call for tenders that aims at the establishment of a framework service contract with a single service provider.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 7 350 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Please consult the procurement documents available at the address indicated in Section I.3).

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As indicated in the procurement documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 095-295357](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 06/09/2023 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 06/09/2023 Local time: 15:00

Place:

Tenders will be opened electronically on the date and time indicated in the contract notice. It is possible to attend the opening by videoconference.

Information about authorised persons and opening procedure: Tenderers may request to attend the opening by sending an email to procurement@echa.europa.eu no later than three hours before the scheduled start. The request must include the full name(s) and email address(es) of the representative(s), the name of the represented tenderer and the submission receipt generated by e-Submission.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

VI.3. Additional information

Please consult the procurement documents available at the address indicated in Section I.3). In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section I.3) in the last 5 calendar days before the time limit for receipt indicated in Section IV.2.2), the contracting authority reserves the right to extend this time limit and publish the extension at the internet address provided in Section I.3), without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section I.3) in order to get notified when new information or documents are published.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GeneralCourt.Registry@curia.europa.eu

Telephone: +358 4303-1

Fax: +358 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

You may submit any observations concerning the award procedure to the contracting authority indicated under Heading I.1). If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within 2 years of the date when you became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>). Such

complaint does not have as an effect either to suspend the time limit to launch an appeal or to open a new period for lodging an appeal. Within 2 months of the notification of the award decision you may lodge an appeal to the body referred to in VI.4.1).

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Chemicals Agency (ECHA)

Postal address: Telakkakatu 6

Town: Helsinki

Postal code: FI-00150

Country: Finland

E-mail: procurement@echa.europa.eu

Telephone: +358 9686180

Internet address: <https://echa.europa.eu/about-us/procurement>

VI.5. Date of dispatch of this notice

07/07/2023