

428616-2026 - Competition

Estonia – Software programming and consultancy services – Riigi ühtse majandustarkvara konversioon, migratsioon, arendamine ja majutamine SaaS mudeli alusel (RTK)

OJ S 119/2026 24/06/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Riigi Tugiteenuste Keskus

Email: hanked@rtk.ee

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Riigi ühtse majandustarkvara konversioon, migratsioon, arendamine ja majutamine SaaS mudeli alusel (RTK)

Description: SAP tarkvara Eesti riigi lahenduse versioonivahetus ja migratsioon SAP S/4 HANA 2023 privaat pilveteenuse versioonile, arendustööde teostamine, testimine, juurutamine, vastava dokumentatsiooni koostamine ja koolituste läbiviimine. Eelpool nimetatud tööd peavad olema teostatud 1 aasta jooksul alates lepingu sõlmimisest. Keskkondade majutamine toodangukeskkonna kasutuselevõtu järgselt SaaS mudeli alusel 4 aastat ning pilveteenuse kasutamise tagamine vastavalt tehnilises kirjelduses olevatele vajadustele. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 4b5d4350-7075-45fe-b958-219fb55a77e8

Internal identifier: 309010-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72514000 Computer facilities management services, 72250000 System and support services, 72410000 Provider services

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: .

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: .

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: .

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: .

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: .

2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 EUR

2.1.4. General information

Additional information: Hanke osadeks jagamata jätmise põhjendus on lisatud hanke alusdokumentide hulgas olevasse dokumenti "Lisateave".

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Riigi ühtse majandustarkvara konversioon, migratsioon, arendamine ja majutamine SaaS mudeli alusel (RTK)

Description: SAP tarkvara Eesti riigi lahenduse versioonivahetus ja migratsioon SAP S/4 HANA 2023 privaat pilveteenuse versioonile, arendustööde teostamine, testimine, juurutamine, vastava dokumentatsiooni koostamine ja koolituste läbiviimine. Eelpool nimetatud tööd peavad olema teostatud 1 aasta jooksul alates lepingu sõlmimisest. Keskkondade majutamine toodangukeskkonna kasutuselevõtu järgselt SaaS mudeli alusel 4 aastat ning pilveteenuse kasutamise tagamine vastavalt tehnilises kirjelduses olevatele vajadustele. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 309010-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72514000 Computer facilities management services, 72250000

System and support services, 72410000 Provider services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: .

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: .

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: .

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: .

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: .

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Hanke osadeks jagamata jätmise põhjendus on lisatud hanke alusdokumentide hulgas olevasse dokumenti "Lisateave".

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: keskkonnahoidlikud tingimused on lisatud järgnevalt: - vastavustingimused

Approach to reducing environmental impacts: Other

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: Tegemist ei ole avalikuks kasutamiseks ette nähtud teenusega.

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 28

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10172384/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10172384/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 09/07/2026 15:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 5 Months

Information about public opening:

Opening date: 09/07/2026 16:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Tulenevalt registri tehnilisest eripärast on lepingu eeldatava kestuse kuupäevade vahemikuna märkimisel kohustuslik väli ka lepingu algusaeg. Hankija on eelnimetatud väljal märkinud lepingu algusaja eeldatavana ning leping jõustub vastavalt lepingus sätestatule.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Riigi Tugiteenuste Keskus

Organisation receiving requests to participate: Riigi Tugiteenuste Keskus

8. Organisations

8.1. ORG-0001

Official name: Riigi Tugiteenuste Keskus

Registration number: 70007340

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: KAJA VAAREND

Email: hanked@rtk.ee

Telephone: +372 6668858

Internet address: <http://www.rtk.ee>

Buyer profile: <http://www.rtk.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: register@riigihanked.riik.ee

Telephone: +3726113693

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

207ee32c-1000-4098-b2d9-0552b927a9ce-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

Description of changes: Hankija täiendas vastavustingimusi p 1 ja tehnilist kirjeldust.
Pikendasime pakkumuste esitamise tähtaega.

Notice information

Notice identifier/version: 30aebac2-a647-4464-956d-25281ca14d2c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 22/06/2026 08:53:47 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Notice dispatch date (eSender): 22/06/2026 13:00:07 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Languages in which this notice is officially available: Estonian

Notice publication number: 428616-2026

OJ S issue number: 119/2026

Publication date: 24/06/2026