

428701-2026 - Competition

Germany – IT services: consulting, software development, Internet and support – Servicevertrag
Workplace Dienstleistungen 2026

OJ S 119/2026 24/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Techniker Krankenkasse

Email: DZEM@tk.de

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Servicevertrag Workplace Dienstleistungen 2026

Description: Servicevertrag über Workplace-Dienstleistungen

Procedure identifier: 551b3b66-0543-4551-bdc1-9f629ee6f493

Internal identifier: 26-09127

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50320000 Repair and maintenance services of personal computers, 50323000 Maintenance and repair of computer peripherals, 50324000 Support services of personal computers

2.1.2. Place of performance

Postal address: Bramfelder Str. 140

Town: Hamburg

Postcode: 22305

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

2.1.4. General information

Additional information: #Bekanntmachungs-ID: CXR0YYRY6RB#

Legal basis:

Directive 2014/24/EU

vgv -

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: Servicevertrag Workplace Dienstleistungen 2026

Description: Über den Servicevertrag Workplace werden sämtliche Dienstleistungen (Ausstattung, Gerätetausch, Gewährleistungsabwicklung, Service, etc.) für die Endgeräte bedarfsgerecht abgerufen.

Internal identifier: 26-09127

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 50320000 Repair and maintenance services of personal computers, 50323000 Maintenance and repair of computer peripherals, 50324000 Support services of personal computers

5.1.2. Place of performance

Postal address: Bramfelder Str. 140

Town: Hamburg

Postcode: 22305

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: References on specified services

Description of selection criterion: Sämtliche Eignungskriterien sind den Vergabeunterlagen in Anlage E1 zu entnehmen: https://vergabe.tk.de/Satellite/public/company/project/CXR0YYRYRLE/de/documents/filledByCompany/10_E1_Eigenerklärung_zur_Eignung.docx

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Preis

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Quality

Name: Qualität

Description: Qualität

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Deadline for requesting additional information: 15/07/2026 23:59:59 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://vergabe.tk.de/Satellite/notice/CXR0YYRY6RB/documents>

Ad hoc communication channel:

URL: <https://vergabe.tk.de/Satellite/notice/CXR0YYRY6RB>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://vergabe.tk.de/Satellite/notice/CXR0YYRY6RB>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 24/07/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 45 Days

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: Die Vergabestelle wird fehlende Unterlagen entsprechend den gesetzlichen Vorschriften und nach billigem Ermessen nachfordern.

Information about public opening:

Opening date: 24/07/2026 12:01:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Die Vergabekammern des Bundes

Information about review deadlines: Gemäß § 160 Absatz 3 Satz 1 GWB ist der Antrag auf Einleitung eines Nachprüfungsverfahrens unzulässig, soweit 1. der Antragsteller den geltend gemachten Verstoß gegen Vergabevorschriften vor Einreichen des Nachprüfungsantrags erkannt und gegenüber dem Auftraggeber nicht innerhalb einer Frist von zehn Kalendertagen gerügt hat; der Ablauf der Frist nach § 134 Absatz 2 bleibt unberührt, 2. Verstöße gegen Vergabevorschriften, die aufgrund der Bekanntmachung erkennbar sind, nicht spätestens bis zum Ablauf der in der Bekanntmachung benannten Frist zur Bewerbung oder zur Angebotsabgabe gegenüber dem Auftraggeber gerügt werden, 3. Verstöße gegen Vergabevorschriften, die erst in den Vergabeunterlagen erkennbar sind, nicht spätestens bis zum Ablauf der Frist zur Bewerbung oder zur Angebotsabgabe gegenüber dem Auftraggeber gerügt werden, 4. mehr als 15 Kalendertage nach Eingang der Mitteilung des Auftraggebers, einer Rüge nicht abhelfen zu wollen, vergangen sind.

Organisation providing additional information about the procurement procedure: Techniker Krankenkasse

Organisation receiving requests to participate: Techniker Krankenkasse

8. Organisations

8.1. ORG-0001

Official name: Techniker Krankenkasse

Registration number: 992-80116-93

Postal address: Bramfelder Str. 140

Town: Hamburg

Postcode: 22305

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

Contact point: DZ EM, F 02.10a

Email: DZEM@tk.de

Telephone: +49 4069094-040

Internet address: <http://www.tk.de/vergabe>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Die Vergabekammern des Bundes

Registration number: Keine Angabe

Postal address: Kaiser-Friedrich-Straße 16

Town: Bonn

Postcode: 53113

Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)

Country: Germany

Email: vk@bundeskartellamt.bund.de

Telephone: +49 228949-90

Fax: +49 228949-9163

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)

Registration number: 0204:994-DOEVD-83

Town: Bonn

Postcode: 53119

Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)

Country: Germany

Email: noreply.esender_hub@bescha.bund.de

Telephone: +49228996100

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 6616be8f-32e2-4145-983b-c7d1a4309971 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 22/06/2026 09:49:03 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: German

Notice publication number: 428701-2026

OJ S issue number: 119/2026

Publication date: 24/06/2026