

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:428804-2023:TEXT:EN:HTML>

**Ireland-Dublin: IP telephone services
2023/S 134-428804**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

Official name: Houses of the Oireachtas Service

National registration number: N/A

Postal address: Leinster House

Town: Dublin 2

NUTS code: IE Éire / Ireland

Postal code: Kildare Street

Country: Ireland

Contact person: Nuala Burke

E-mail: Nuala.Burke@oireachtas.ie

Telephone: +353 16184586

Internet address(es):

Main address: <http://www.oireachtas.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1166>

I.4) **Type of the contracting authority**

Other type: Parliament

I.5) **Main activity**

Other activity: Parliament

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

2022/1027 RFT for the establishment of a Single Party Framework Agreement for the provision of a Hosted Session Border Controller and Related Support and Maintenance Services

Reference number: 2022/1027

II.1.2) **Main CPV code**

64215000 IP telephone services

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The Houses of the Oireachtas Service wish to put in place a framework for the supply of provider-hosted Session Border Controllers for SIP trunk connectivity and associated configuration, support, and maintenance.

Tenderers are also required to detail how they would peer the SIP trunks they offer with Government Networks. The Organisation's current telephone solution is currently provided via 30-channel Primary Rate Interface lines. It is essential that the migration to the new service be as seamless as possible for users. There should be no telephone service interruptions, no interim changes in dialling procedures, and no perceived degradation in the quality of service.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 750 000.00 EUR

II.2) Description

II.2.2) Additional CPV code(s)

32342100 Headphones
32342440 Voice-mail system
32429000 Telephone network equipment
32545000 PABX systems
32550000 Telephone equipment
48511000 Desktop communications software package
64200000 Telecommunications services
64210000 Telephone and data transmission services
64214000 Dedicated-business telephone network services
72600000 Computer support and consultancy services
72610000 Computer support services
72611000 Technical computer support services

II.2.3) Place of performance

NUTS code: IE Éire / Ireland

II.2.4) Description of the procurement:

The Houses of the Oireachtas Service wish to put in place a framework for the supply of provider-hosted Session Border Controllers for SIP trunk connectivity and associated configuration, support, and maintenance. Tenderers are also required to detail how they would peer the SIP trunks they offer with Government Networks. The Organisation's current telephone solution is currently provided via 30-channel Primary Rate Interface lines. It is essential that the migration to the new service be as seamless as possible for users. There should be no telephone service interruptions, no interim changes in dialling procedures, and no perceived degradation in the quality of service.

II.2.5) Award criteria

Quality criterion - Name: Proposed Solution / Weighting: 30%
Quality criterion - Name: Project Planning / Weighting: 10%
Quality criterion - Name: Support and Maintenance / Weighting: 10%
Quality criterion - Name: Training / Weighting: 10%
Quality criterion - Name: COntact Management / Weighting: 10%
Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 184-520109](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 1

Title:

2022/1027 RFT for the establishment of a Single Party Framework Agreement for the provision of a Hosted Session Border Controller and Related Support and Maintenance Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

11/04/2023

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: eir Business

National registration number: 98789

Postal address: 2022 Bianconi Avenue, Citywest Business Campus

Town: Dublin 24

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

E-mail: noeline.hogg@eir.ie

Telephone: +353 851744917

Fax: +353 14600282

Internet address: <http://www.eir.ie>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 750 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: The High Court

Postal address: High Court Central Office, The Four Courts, Inns Quay

Town: Dublin 1

Country: Ireland

E-mail: highcourtcentraloffice@courts.ie

Telephone: +353 16395600

Internet address: www.courts.ie

VI.5) **Date of dispatch of this notice:**

11/07/2023