

431027-2026 - Competition

Ireland – IT services: consulting, software development, Internet and support – Business Information System

OJ S 119/2026 24/06/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Pre-Hospital Emergency Care Council

Email: d.clancy@phecc.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Business Information System

Description: A multi-module system covering registration, accreditation, recognition of qualifications, and recognised and approved training institutions, integrated with the examinations system

Procedure identifier: 5607f298-b59f-46b9-bb05-2d118c1956d2

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48810000 Information systems

2.1.2. Place of performance

Postal address: 2ND FLOOR, BEECH HOUSE, MILLENIUM PARK NAAS, CO KILDARE

Town: Naas, County Kildare

Postcode: W9TK7N

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 972 232,57 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Business Information System

Description: A multi-module system covering registration, accreditation, recognition of qualifications, and recognised and approved training institutions, integrated with the examinations system

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48810000 Information systems

5.1.2. Place of performance

Town: Naas, Co Kildare

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Ireland

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 1 972 232,57 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Fulfilment of social objectives

Description: A multi-module system covering registration, accreditation, recognition of qualifications, and recognised and approved training institutions, integrated with the examinations system

Social objective promoted: Accessibility for all

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: All disabilities except blindness can access

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/06/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=8335475>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=8335475>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 04/08/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 120 Days

Information about public opening:

Opening date: 04/08/2026 12:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=8335475>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Pre-Hospital Emergency Care Council

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Pre-Hospital Emergency Care Council

Organisation processing tenders: Pre-Hospital Emergency Care Council

8. Organisations

8.1. ORG-0001

Official name: Pre-Hospital Emergency Care Council

Registration number: 9603659B

Postal address: 2nd Floor, Beech House Millennium Park, Osberstown Naas, Co. Kildare

Town: Naas

Postcode: W91 TK7N

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Contact point: IT Department

Email: d.clancy@phecc.ie

Telephone: 353 (45) 882076

Buyer profile: www.phecc.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

4e41ca16-53f6-4422-ae16-2f8f8e6052dc-01

Main reason for change

:

Buyer correction

Description

:

** See Tender Documents - Master_EXTERNAL_PHECC_BIS_Corrigendum_No1.pdf for formatted wording of this Corrigendum ** 1. Purpose of this corrigendum This Corrigendum is

issued by the Pre-Hospital Emergency Care Council (PHECC) under Regulation 47 of the European Union (Award of Public Authority Contracts) Regulations 2016 (SI 284 of 2016). The Corrigendum corrects inconsistencies and typographical errors identified in the published tender documentation. Updated versions of the affected documents are republished on eTenders with effect from the date of this Corrigendum. All tenderers should review the changes set out below and update their tender preparation accordingly. This Corrigendum does not introduce new requirements or alter the substantive scope of the procurement. The changes are confined to the specific items listed in section 3 below.

2. Status of the procurement The procurement remains an open procedure under Article 27 of Directive 2014/24/EU and SI 284 of 2016. The procurement reference, contracting authority, scope, evaluation methodology and contract structure are unchanged. Clarifications previously issued in this procurement continue to apply except where expressly superseded by this Corrigendum.

3. Changes introduced by this Corrigendum

3.1 Service availability target — Specification s6.11 and Draft Contract Schedule D The published Draft Contract Schedule D.1 stated a minimum monthly service availability of 99.5%. The Specification (s6.11), Response Templates and Pricing Schedule Assumptions Register stated 99.9%. The binding figure is 99.5%, as set out in Schedule D of the Draft Contract. The Specification (section 6.11), Response Templates and Pricing Schedule Assumptions Register are amended to state a minimum monthly service availability of 99.5% (excluding agreed planned maintenance windows), aligning with the Draft Contract. The service credit mechanism in Draft Contract Schedule D.4 is calibrated to the 99.5% target and does not require amendment. Service credits apply against availability below 99.5% in accordance with the published thresholds.

3.2 Minimum average annual turnover — RFT s6.3 The published RFT section 6.3 contained a typographical error in the minimum average annual turnover figure. The intended figure is €750,000 (seven hundred and fifty thousand euro) average across the last three completed financial years. The figure is updated in the RFT, the TED Contract Notice, the ESPD Guide for Tenderers and the Position Summary. The €750,000 figure complies with Regulation 58(3) of SI 284 of 2016.

3.3 Compliance Matrix TEC-003 — concurrent users The published Compliance Matrix requirement TEC-003 stated that the system supports up to 45,442 simultaneous users. This was a labelling error. The figure was derived from PHECC's projected total user population for 2026 (applicants, registrants, recognised institutions, approved training institutions and internal users, totalling approximately 45,000), which is the total user pool and not a measure of concurrent usage. Requirement TEC-003 is amended to state the requirement as a peak of 4,500 concurrent users. This is the design basis tenderers should size and price against. The same basis is reflected in the RFT (section 2.3) and the Specification. Tenderers should record any further concurrency assumptions in the Pricing Schedule Assumptions Register.

3.4 Compliance Matrix TEC-005 — disaster recovery objectives The published Compliance Matrix requirement TEC-005 carried an internal drafting note alongside the recovery time objective. This is corrected. The binding requirement is a maximum Recovery Time Objective (RTO) of 4 hours and a maximum Recovery Point Objective (RPO) of 1 hour. These are minimum requirements; tenderers may propose more stringent objectives and will be credited for them under Criterion B. TEC-005 is amended in the Compliance Matrix and the Requirements Catalogue to state these objectives clearly. The Draft Contract already reflects them and is unchanged.

4. Updated documents republished on eTenders The following updated versions are available on the eTenders procurement workspace from the date of this Corrigendum:

- Request for Tender
- BIS Specification
- Compliance Matrix
- Requirements Catalogue
- Response Templates
- Pricing Schedule
- Draft Contract
- Appendix B

Tenderers should rely on the updated versions for tender preparation. Previous versions are superseded with respect to the items listed above. Except as expressly amended by this Corrigendum, all terms, conditions, requirements and provisions

of the published RFT and supporting tender documentation continue to apply unchanged. This Corrigendum forms part of the published tender documentation and should be read together with the RFT and supporting documents.

Notice information

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Form type: Competition

Notice type: Contract or concession notice – standard regime

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