

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 237/2015 08/12/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomiavdelingen, Anskaffelsesseksjonen (The Norwegian Labour and Welfare Administration, the Finance Department, the Procurement Section)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Gunnar Helge Wiik

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Telephone: +47 21071000

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Internet address(es):

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/138423>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Procurement of Assistance on the customer side for Project 2 in Modernisation of ICT at NAV.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

In connection with the continuation of the Modernisation of ICT at NAV, NAV needs the following main and additional services:

1. Main services:

— Delivery assignments:

o Support for professionally guided and business driven development;

o System integration functions.

2. Additional services:

— Adaptation and implementation activities (option);

— Activities connected with profit realisation and mercantile support (option).

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72221000 Business analysis consultancy services, 72222300 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72224200 System quality assurance planning services, 72227000 Software integration consultancy services, 72232000 Development of transaction processing and custom software, 72254000 Software testing, 72263000 Software implementation services, 72266000 Software consultancy services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The annual value of the contract will vary. The current estimate for the total number of hours in the main service is 140 000-200 000 hours. Project 2 is planned for completion during Q2 2019. The scope of the additional services (options) is estimated to be 30 000-45 000 hours. The scope is expected to be highest at the beginning of the contract period, and will gradually reduce toward the end. The scope of an eventual Project 3 (option) has higher uncertainty than Project 2, but the total value of the contract included all options estimated to 350 000 hours.

II.2.2. Information about options

Options: yes

Description of options: The scope of the additional services (options) is estimated to be 30 000-45 000 hours. The Contracting Authority (the Customer) has the option to extend the contract for Project 3 of the Modernisation Programme. The scope of an eventual Project 3 (option) has higher uncertainty than Project 2.

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 24 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Start 1.6.2016. Completion 31.5.2019

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Requirement: Norwegian tenderers must have their tax and VAT payments in order.

Documentation requirement: Norwegian tenderers: a Tax and VAT certificate from the tax authorities. The certificate shall not be older than six months calculated from the deadline for requests to participate in the tender contest.

Requirement: the tenderer is required to have a legally established company.

Documentation: Norwegian tenderers: Company registration certificate from the Brønnøysund Register Centre.

Foreign tenderers: Certificate for registration in the Register of Business Enterprises as prescribed in the legislation of the country in which the supplier is established.

III.2.2. Economic and financial ability

List and brief description of conditions: Qualification requirement: The tenderer is required to have good financial solidity. A 'good creditworthiness' or better credit rating satisfies this requirement.

Documentation: The Contracting Authority will obtain a credit rating carried out by Experian, see www.Experian.no

If the tenderer feels that the credit rating will not provide an accurate picture, please send supplementary information together with the qualification application.

III.2.3. Technical and professional ability

List and brief description of conditions:

Requirement: the tenderer is required to have good implementation ability.

Documentation requirement: description of the tenderer's implementation ability that includes:

— a description of relevant units at the Tenderer;
— the number of relevant resources in each service area, including options, described in the qualification documentation chapter 2.1 (the main service and the two additional services). The template labelled Annex 2 in the qualification documents must be used.

Regarding the above named descriptions, the Tenderer must take into account the requirements in the qualification documentation chapters 1.5 and 2.

The personnel proposed to the assignment shall not be specified, and CVs not submitted.

Requirement: The tenderer is required to have relevant experience from similar assignments that combined cover all of the service areas, including options, as stated in the qualification documentation chapter 2.

Documentation requirement: description of the tenderer's most relevant assignments (up to 5) in the last 3 years. These references must combined cover all of the service areas, including options. The description shall also include recipient/contracting authority, duration, business area/business process, value (if the value cannot be given due to confidentiality, we ask that the Tenderer provides the number of man years for the Tenderer's involvement).

The template in the qualification documentation's annex 3 is to be used.

Name and contact details of the contact person who can confirm this information must be provided on request.

Requirement: The Tenderer is required to have well-proven and suitable quality assurance methods.

Documentation requirement: a description of the Tenderer's general methods and processes that are relevant in ensuring the quality of the assignment. Roughly 10-15 pages for the main service 'Delivery assignments' (chapter 2.1.1) and approximately 5 to 10 pages altogether for the other service areas (chapter 2.1.2 and 2.1.3). There shall not be sales text or descriptions of experience.

An account of the company's quality assurance system/quality management system and any certificates issued by independent bodies.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 6

Objective criteria for choosing the limited number of candidates: — Qualification requirement
Weight (in percentage).

- Implementation ability 35.
- Experience 45.
- Methods of quality assurance 20.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

15/4660

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

22.1.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

1.2.2016

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

3.12.2015