

Belgium-Brussels: Technical computer support services

OJ S 135/2023 17/07/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: SPF Fin Division Achats

National registration number: 0308.357.159_24900

Postal address: North Galaxy-Tour B 4ème étage, Boulevard du Roi Albert II 33/961

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1030

Country: Belgium

E-mail: frederic.swierkowski@minfin.fed.be

Telephone: +32 479085597

Internet address(es):Main address: <http://finances.belgium.be>Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=489153>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=489153>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://eten.](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=SPF+Fin+Division+Achats-S%26L%2FDA%2F2022%2F029-F02)[publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=SPF+Fin+Division+Achats-S%26L%2FDA%2F2022%2F029-F02](https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=SPF+Fin+Division+Achats-S%26L%2FDA%2F2022%2F029-F02)**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Procédure ouverte pour l'acquisition de support aux licences Sailpoint IdentityIQ du SPF Finances

Reference number: SPF Fin Division Achats-S&L/DA/2022/029-F02_0

II.1.2. Main CPV code

72611000 Technical computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

L'objet du marché est d'assurer le support des licences existantes de la plateforme IdentityIQ.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Main site or place of performance: Bruxelles

II.2.4. Description of the procurement

Le support fournit les supports (1er et 2ème niveau*) et maintenance des différents composants logiciels de SailPoint IdentityIQ. En d'autres termes, le SPF Finances souhaite s'appuyer exclusivement sur sa relation avec le prestataire pour assurer le bon fonctionnement et l'évolution de sa plateforme IdentityIQ (résolution d'incidents, évolutions fonctionnelles, gestion des correctifs/vulnérabilités, ...) sans avoir recours à un recours direct relation avec Sailpoint. Pour cela, ce partenaire doit avoir le certificat "Certified SailPoint Support Partner" pour le niveau 1 et le niveau 2.

II.2.5. Award criteria

Criteria below

Price

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 18/06/2024 End: 17/06/2028

This contract is subject to renewal: yes

Description of renewals:

Possibilité de prolonger le marché d'un an

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

Minimum level(s) of standards possibly required:
Classe: N/A, Catégorie: N/A

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 15/09/2023 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French, Dutch

IV.2.7. Conditions for opening of tenders

Date: 15/09/2023 Local time: 11:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat

Postal address: Rue de la Science, 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

VI.5. Date of dispatch of this notice

12/07/2023