

**United Kingdom-Stoke-on-Trent: Health services**  
**OJ S 177/2019 13/09/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Midlands and Lancashire CSU on behalf of NHS Worcestershire CCGs and NHS Herefordshire CCGs and Associated Commissioners

Postal address: Heron House, 120 Grove Road

Town: Stoke-on-Trent

NUTS code: UKG24 Staffordshire CC

Postal code: ST4 4LX

Country: United Kingdom

Contact person: Lyle Lloyd MCIPS

E-mail: [lyle.lloyd@nhs.net](mailto:lyle.lloyd@nhs.net)

Telephone: +44 1216121500

**Internet address(es):**

Main address: <https://mlcsu.bravosolution.co.uk>

**I.1. Name and addresses**

Official name: NHS Herefordshire Clinical Commissioning Group

Town: Hereford

NUTS code: UKG11 Herefordshire, County of

Country: United Kingdom

E-mail: [lyle.lloyd@nhs.net](mailto:lyle.lloyd@nhs.net)

**Internet address(es):**

Main address: [www.herefordshireccg.nhs.uk](http://www.herefordshireccg.nhs.uk)

**I.1. Name and addresses**

Official name: NHS South Worcestershire Clinical Commissioning Group

Town: Perdiswell, Worcester

NUTS code: UKG12 Worcestershire

Country: United Kingdom

Contact person: Lyle Lloyd MCIPS

E-mail: [lyle.lloyd@nhs.net](mailto:lyle.lloyd@nhs.net)

**Internet address(es):**

Main address: <http://www.southworcscg.nhs.uk/>

**I.1. Name and addresses**

Official name: NHS Wyre Forest Clinical Commissioning Group

Town: Kidderminster

NUTS code: UKG12 Worcestershire

Country: United Kingdom

E-mail: [lyle.lloyd@nhs.net](mailto:lyle.lloyd@nhs.net)

**Internet address(es):**

Main address: <http://www.wyreforestccg.nhs.uk/>

### **I.1. Name and addresses**

Official name: NHS Redditch and Bromsgrove Clinical Commissioning Group

Town: Bromsgrove

NUTS code: UKG12 Worcestershire

Country: United Kingdom

Contact person: Lyle Lloyd MCIPS

E-mail: [lyle.lloyd@nhs.net](mailto:lyle.lloyd@nhs.net)

**Internet address(es):**

Main address: <http://www.redditchandbromsgroveccg.nhs.uk/>

### **I.2. Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

### **I.4. Type of the contracting authority**

Body governed by public law

### **I.5. Main activity**

Health

## **Section II: Object**

---

### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Non-Emergency Patient Transportation Service (NEPTS) for NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners

#### **II.1.2. Main CPV code**

85100000 Health services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners were seeking to jointly procure a non-emergency patient transportation service (NEPTS) for eligible patients within the local health population.

The commissioning bodies awarded one contract. The contract duration is five (5) years, with the option to extend for a further two (2) years, subject to agreement.

The total contract value shown at II.1.7) below is for the initial 5-year contract period.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 24 942 410,00 GBP

### **II.2. Description**

### **II.2.2. Additional CPV code(s)**

34114122 Patient-transport vehicles, 60130000 Special-purpose road passenger-transport services, 85100000 Health services, 85143000 Ambulance services

### **II.2.3. Place of performance**

NUTS code: UKG11 Herefordshire, County of

NUTS code: UKG12 Worcestershire

Main site or place of performance: The counties of Herefordshire and Worcestershire, and central areas of Powys.

### **II.2.4. Description of the procurement**

The Department of Health's Guidance 'Eligibility Criteria for Patient Transport Service' (2007) definition of a patient transport service is to provide an NHS funded mechanism for patients with non-emergency, urgent unplanned and planned medical needs to be transported from either their place of residence (or a community/acute NHS healthcare provider location) to a community or acute setting and returned to either their original place of residence or to their new place of residence/healthcare provision. The above named commissioning bodies were seeking to procure a non-emergency patient transportation service for the local area that will safely, effectively and sustainably transport eligible patients between their nominated place of residence to, from and between NHS-funded healthcare facilities in a timely manner, in support of their health care.

The key aim of this service shall be to provide transport for patients with a medical need from a place of residence to community and acute settings and returned to their place (original or new) of residence, in comfort and without detriment to their medical condition.

The new service will commence on the 1.4.2020.

The service shall primarily cover Herefordshire, Worcestershire and central Powys. Aneurin Bevan LocalHealth Board, NHS Shropshire Clinical Commissioning Group and NHS Gloucestershire Clinical Commissioning Groups shall also be participants to the contract for smaller volumes of patients.

### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 24 %

Quality criterion - Name: Quality and governance / Weighting: 18 %

Quality criterion - Name: Workforce / Weighting: 9 %

Quality criterion - Name: Information management and technology / Weighting: 3 %

Quality criterion - Name: Informations governance / Weighting: 3 %

Quality criterion - Name: Equalities and inclusion / Weighting: 3 %

Cost criterion - Name: Total contract value / Weighting: 40 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

#### **Title:**

NHS Herefordshire CCG, NHS Redditch and Bromsgrove CCG, NHS South Worcestershire CCG, NHS Wyre Forest CCG, and Associated Commissioners Non-Emergency Patient Transportation Service (NEPTS)

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

12/08/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: E-Zec Medical Services Ltd

National registration number: 4088225

Postal address: Terminal Building, Redhill Aerodrome

Town: Redhill, Surrey

NUTS code: UKJ2 Surrey, East and West Sussex

Postal code: RH1 5YP

Country: United Kingdom

Internet address: [www.e-zec.co.uk](http://www.e-zec.co.uk)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 24 942 410,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

This procurement was for clinical services which are light touch regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ('Regulations'). Accordingly, the contracting authorities are only bound by those parts of the regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authorities are not voluntarily following any other part of the regulations. The CCGs are a relevant body for the purpose of the National Health Service (procurement, patient choice and competition) (No 2) Regulations 2013.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: NHS Midlands and Lancashire CSU  
Postal address: Heron House, 120 Grove Road  
Town: Stoke-on-Trent  
Postal code: ST4 4LX  
Country: United Kingdom

##### **VI.4.2. Body responsible for mediation procedures**

Official name: NHS Midlands and Lancashire CSU  
Postal address: Heron House, 120 Grove Road  
Town: Stoke-on-Trent  
Postal code: ST4 4LX  
Country: United Kingdom

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: NHS Midlands and Lancashire CSU  
Town: Heron House, 120 Grove Road  
Postal code: ST4 4LX  
Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

11/09/2019