

## 431799-2026 - Competition

### Norway – Software supply services – Software licences and operative customer consultancy services

OJ S 120/2026 25/06/2026

Contract or concession notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: The Norwegian Directorate of Immigration (UDI)

Email: [anskaffelser@udi.no](mailto:anskaffelser@udi.no)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

## 2. Procedure

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### 2.1. Procedure

Title: Software licences and operative customer consultancy services

Description: The objective of the procurement is to connect with suppliers who can communicate licenses for software, as well as function as software distributors for our major license portfolios. The framework agreements shall enable us to deliver good and balanced licence management for each portfolio and compliance with the use of the software in accordance with signed agreements with rights holders. In addition to UDI, the Immigration Board (UNE) and the Directorate of Integration and Diversity (IMDi) shall have an option to join the framework agreements on the same terms. The procurement is divided into two lots, tenders can be submitted for one or both areas. One framework agreement shall be signed with one legal person per sub-area. Depending on the result of the award, up to two different tenderers may end up handling separate sub-areas. The framework agreements' length is maximum 4 years (1+1+1+1).

Procedure identifier: 8688d9b8-7184-40c8-a04d-8a1f467a27a0

Internal identifier: 2026/23386

Type of procedure: Open

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 48218000 License management software package, 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72260000 Software-related services, 72266000 Software consultancy services, 79121100 Software copyright consultancy services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

#### **2.1.4. General information**

##### **Legal basis:**

Directive 2014/24/EU

Anskaffelsesforskriften - See the Competition Rules

#### **2.1.5. Terms of procurement**

##### **Terms of submission:**

Maximum number of lots for which one tenderer can submit tenders: 2

##### **Terms of contract:**

Maximum number of lots for which contracts can be awarded to one tenderer: 2

#### **2.1.6. Grounds for exclusion**

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

## **5. Lot**

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### **5.1. Lot: LOT-0001**

Title: Sub-contract 1: Microsoft portfolio and accompanying services

Description: The objective of the procurement is to connect with suppliers who can communicate licenses for software, as well as function as software distributors for our major license portfolios.

Internal identifier: 2026/23386-0

#### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 48218000 License management software package, 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72260000 Software-related services, 72266000 Software consultancy services, 79121100 Software copyright consultancy services

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

#### **5.1.3. Estimated duration**

Duration: 48 Months

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### **5.1.9. Selection criteria**

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

#### **5.1.11. Procurement documents**

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 22/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/285000419.aspx>

#### **5.1.12. Terms of procurement**

##### **Terms of submission:**

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/285000419.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 04/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

##### **Information about public opening:**

Opening date: 04/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

##### **Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15. Techniques**

##### **Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1

##### **Information about the dynamic purchasing system:**

No dynamic purchase system

#### **5.1.16. Further information, mediation and review**

Review organisation: Oslo Tingrett

Information about review deadlines: See the Competition Rules

Organisation providing more information on the review procedures: The Norwegian Directorate of Immigration (UDI)

#### **5.1. Lot: LOT-0002**

Title: Sub-contract 2: Other software portfolio and accompanying services.

Description: The objective of the procurement is to connect with suppliers who can communicate licenses for software, as well as function as software distributors for our major license portfolios.

Internal identifier: 2026/23386-1

##### **5.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems,

48218000 License management software package, 48900000 Miscellaneous software

package and computer systems, 72000000 IT services: consulting, software development,

Internet and support, 72200000 Software programming and consultancy services, 72260000

Software-related services, 72266000 Software consultancy services, 79121100 Software copyright consultancy services

**5.1.2. Place of performance**

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

**5.1.3. Estimated duration**

Duration: 48 Months

**5.1.6. General information**

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

**5.1.9. Selection criteria**

Sources of selection criteria: European Single Procurement Document (ESPD), Procurement Document

**5.1.11. Procurement documents**

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 22/07/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/285000419.aspx>

**5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/285000419.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 04/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

**Information about public opening:**

Opening date: 04/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

**5.1.15. Techniques**

**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1

**Information about the dynamic purchasing system:**

No dynamic purchase system

#### 5.1.16. Further information, mediation and review

Review organisation: Oslo Tingrett

Information about review deadlines: See the Competition Rules

Organisation providing more information on the review procedures: The Norwegian Directorate of Immigration (UDI)

## 8. Organisations

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### 8.1. ORG-0001

Official name: The Norwegian Directorate of Immigration (UDI)

Registration number: 974760746

Postal address: Innspurten 11D

Town: OSLO

Postcode: 0663

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Strategisk anskaffelsesenhhet

Email: [anskaffelser@udi.no](mailto:anskaffelser@udi.no)

Telephone: 23 35 15 00

Internet address: <http://www.udi.no>

#### Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

### 8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926 725 939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

#### Roles of this organisation:

Review organisation

## Notice information

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