

432021-2026 - Result

Iceland – Social services – 15088 - Stuðningskerfi velferðarþjónustu Reykjavíkurborgar
OJ S 120/2026 25/06/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Reykjavik Procurement Office

Email: utbod@reykjavik.is

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: 15088 - Stuðningskerfi velferðarþjónustu Reykjavíkurborgar

Description: Reykjavík City's procurement Office, b.h. The City of Reykjavík's department of Welfare requests offers for a software solution for planning and digital provision of the buyer's services, especially with a focus on services for users of special housing support, residential services and home care services, various support services and other services provided outside service centers, according to these tender documents. It is a competitive tender where any company can submit a bid.

Procedure identifier: a2d672e5-baf8-43f3-b8bf-0f4e3dda05f3

Internal identifier: 15088

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

2.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

2.1.3. Value

Estimated value excluding VAT: 358 000 000,00 GBP

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: 15088 - Stuðningskerfi velferðarþjónustu Reykjavíkurborgar

Description: Reykjavík City's procurement Office, b.h. The City of Reykjavík's department of Welfare requests offers for a software solution for planning and digital provision of the buyer's services, especially with a focus on services for users of special housing support, residential services and home care services, various support services and other services provided outside service centers, according to these tender documents. It is a competitive tender where any company can submit a bid.

Internal identifier: 205

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85320000 Social services

5.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

5.1.5. Value

Estimated value excluding VAT: 358 000 000,00 GBP

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Gæði

Description of the method to be used if weighting cannot be expressed by criteria: Gæði

Justification for not indicating the weighting of the award criteria: Gæði

5.1.10. Award criteria

Criterion:

Type: Price

Description: 30

Description of the method to be used if weighting cannot be expressed by criteria: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The Icelandic Public Procurement Complaint Committee

Information about review deadlines: See tender documents

6. Results

Value of all contracts awarded in this notice: 358 000 000,00 GBP

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Gangverk ehf.

Tender:

Tender identifier: 15088

Identifier of lot or group of lots: LOT-0001

Value of the tender: 0,00 ISK

Rank of the tender: 1

Subcontracting: No

Contract information:

Identifier of the contract: 15088

Date of the conclusion of the contract: 23/06/2026

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 5

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

Range of tenders:

Value of the lowest admissible tender: 0,00 ISK

Value of the highest admissible tender: 0,00 ISK

8. Organisations

8.1. ORG-0001

Official name: Reykjavik Procurement Office

Registration number: 530269-7609

Postal address: Borgartun 12-14

Town: Reykjavik

Postcode: 105

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

Contact point: utbod@reykjavik.is

Email: utbod@reykjavik.is

Telephone: +354 4111040

Internet address: <http://utbod.reykjavik.is/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: The Icelandic Public Procurement Complaint Committee

Registration number: 5402696459

Postal address: Borgartún 21
Town: Reykjavík
Postcode: 105
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland
Contact point: Sigrún Ingadóttir
Email: knu@yfiskattanefnd.is
Telephone: +354 5758700
Internet address: <http://www.yskn.is>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Gangverk ehf.
Size of the economic operator: Large
Registration number: 4309120380
Postal address: Ármúli 1
Town: Reykjavík
Postcode: 108
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland
Contact point: Gangverk ehf.
Email: atli@gangverk.is
Telephone: +354 5599500
Internet address: <https://www.gangverk.com/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: bd4d0a78-f313-4d97-84e9-003319a634b1 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 23/06/2026 11:16:19 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
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