

Ireland-Dublin: Office-support services
OJ S 245/2014 19/12/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Personal Injuries Assessment Board
Postal address: PO Box 9732, Tallaght
Town: Dublin
Postal code: 24
Country: Ireland
For the attention of: Eoghan Coyne
E-mail: eoghan.coyne@injuriesboard.ie
Telephone: +353 14634547
Fax: +353 14634596

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

INJB/03/13 — Business Process Support Services.

II.1.2. Type of contract and place of performance or delivery

Services
NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The Personal Injuries Assessment Board (also known as "InjuriesBoard.ie") wishes to establish a Multi-Supplier Framework Agreement for the provision of Business Process Support Services (BPSS). It is envisaged that the initial (first) Contract awarded will be a Service Centre Solution (SCS) for the InjuriesBoard.ie. In this instance, the Contracting Authority will purchase directly from a member of the Framework Agreement without recourse to a further Competition, i.e. identifying the most economically advantageous tender under the stated award criteria by reference to the original tenders. Mini Competitions will normally be used for any subsequent call off's under the Frame Agreement by the InjuriesBoard.ie or other public bodies.

II.1.5. CPV code(s)

79500000 Office-support services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 35
2. Quality. Weighting 65

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

INJB/03/13

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: 1

Lot No: 1

- Lot title: Service Centre Solution for InjuriesBoard.ie

V.1. Date of conclusion of the contract

14.10.2014

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: SouthWestern Business Process Services Limited

Postal address: Unit B, West Cork Technology Park, Co. Cork

Town: Clonakilty

Country: Ireland

Telephone: +353 238832800

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: excluding VAT
Total value of the procurement:
Value: 4 650 000 EUR
excluding VAT
If annual or monthly value:
Number of years: 3

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: High Court
Postal address: The Quays
Town: Dublin
Postal code: 7
Country: Ireland
Internet address: <http://www.courts.ie>

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

17.12.2014