

Spain-Las Palmas de Gran Canaria: Helpdesk and support services

OJ S 166/2021 27/08/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Director del Instituto Canario de Estadística (ISTAC)

National registration number: Q8550002C

Postal address: c/ Luis Doreste Silva, 101 p.7

Town: Las Palmas de Gran Canaria

NUTS code: ES70 Canarias

Postal code: 35004

Country: Spain

Contact person: Director del Instituto Canario de Estadística (ISTAC)

E-mail: istac@gobiernodecanarias.org

Telephone: +34 928899260

Fax: +34 928899275

Internet address(es):Main address: <http://www.gobiernodecanarias.org/istac/>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=IX6avbkvrJEQK2TEfXGy%2BA%3D%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=57d9TIdfdWoSugstABGr5A%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=IX6avbkvrJEQK2TEfXGy%2BA%3D%3D>**I.4. Type of the contracting authority**

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Asistencia técnica a la infraestructura de datos y metadatos estadísticos de Canarias.

Reference number: 5/2021

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

Asistencia técnica a la infraestructura de datos y metadatos estadísticos de Canarias.

II.1.5. Estimated total value

Value excluding VAT: 677 570,09 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72300000 Data services, 72310000 Data-processing services, 72311100 Data conversion services, 72312100 Data preparation services, 72320000 Database services, 72322000 Data management services, 72330000 Content or data standardization and classification services

II.2.3. Place of performance

NUTS code: ES70 Canarias

Main site or place of performance: Canarias Instituto Canario de Estadística. Las Palmas de Gran Canaria. 35004

II.2.4. Description of the procurement

Asistencia técnica a la infraestructura de datos y metadatos estadísticos de Canarias.

II.2.5. Award criteria

Criteria below

Cost criterion - Name: 01. Número de titulados Nivel 4 MECES entre el equipo mínimo estable / Weighting: 6

Cost criterion - Name: 02. Número de titulados Nivel 3 MECES entre el equipo mínimo estable / Weighting: 6

Cost criterion - Name: 03. Número de niveles de inglés B2 entre el equipo mínimo estable / Weighting: 5

Cost criterion - Name: 04. Porcentaje de dedicación del Jefe/a del servicio de soporte / Weighting: 5

Cost criterion - Name: 05. Porcentaje de dedicación del/la Asistente de programas estratégicos / Weighting: 5

Cost criterion - Name: 06. Porcentaje de dedicación del/la Analista / Consultor / Weighting: 5

Cost criterion - Name: 07. Porcentaje de dedicación de los/as Ingenieros/as de datos / Weighting: 5

Cost criterion - Name: 08. Porcentaje de dedicación del/la Analista de normalización de datos / Weighting: 5

Cost criterion - Name: 09. Porcentaje de dedicación del/la Analista de calidad de procesos / Weighting: 5

Cost criterion - Name: 10. Tasa de feminidad / Weighting: 2

Cost criterion - Name: 11. Tasa de personal con contrato indefinido / Weighting: 2

Cost criterion - Name: 12. Importe dedicado a la formación especializada / Weighting: 2

Cost criterion - Name: 13. Certificación ISO 27001 de Sistemas de gestión de la seguridad de la información / Weighting: 2

Cost criterion - Name: 14. Precio / Weighting: 45

II.2.6. Estimated value

Value excluding VAT: 677 570,09 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/11/2021 End: 31/12/2023

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio

Minimum level(s) of standards possibly required:

. Expresión: 25% de la anualidad media de licitación

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Trabajos realizados

- Maquinaria, material y equipo técnico para la ejecución del contrato

- Instalaciones técnicas y medidas para garantizar la calidad

- Otros

Minimum level(s) of standards possibly required:

. Expresión: 25% de la anualidad media del presupuesto de licitación

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Consideraciones de tipo social. Descripción: Las establecidas en la cláusula 25 3 del Pliego de Cláusulas Administrativas Particulares: fomento de la igualdad y protección de datos

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/09/2021 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 27/09/2021 Local time: 09:00

Place:

ISTAC

Datos de Dirección:

Calle: C/ Luis Doreste Silva nº 101, 7ª planta

CP: 35004

Población: Las Palmas de Gran Canaria

País: España

Information about authorised persons and opening procedure: Descripción: En caso de apertura del archivo electrónico nº 2

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad Autónoma de Canarias

Postal address: c/ Fernando Guanarteme nº 2

Town: Las Palmas de Gran Canaria

Postal code: 35007

Country: Spain

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Instituto Canario de Estadística (ISTAC)

Postal address: c/ Luis Doreste Silva, 101 p.7

Town: Las Palmas de Gran Canaria

Postal code: 35004

Country: Spain

E-mail: istac@gobiernodecanarias.org

Telephone: +34 928899260

VI.5. Date of dispatch of this notice

23/08/2021