

434850-2026 - Competition

Norway – Software supply services – ERP system for Troms County.

OJ S 120/2026 25/06/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Troms Fylkeskommune

Email: postmottak@tromsfylke.no

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: ERP system for Troms County.

Description: Background and purpose Troms County (hereafter called the contracting authority) is responsible for central social assignments within, among other things, regional development, sixth form college education, county roads and public transport, including school transport, public dental health service, cultural memorial protection and county library, outdoor life, distribution of betting funds and support for businesses. The contracting authority is working to make the entire region an attractive and good place to live, work and live, as well as a pleasant and exciting tourist destination. Increased value creation and sustainable development are key aims for the business. In order to support these objectives, the contracting authority needs a modern, uniform and future-oriented ERP system. The aim of the procurement is to enter into a new contract for an ERP system, with calculated start-up from approx. November 2026. The implementation shall be implemented from contract signing until April 2028. The new ERP system shall contribute to continued good control and control through access to real time data and overall management information. Furthermore, the system shall facilitate increased efficiency through automation and standardisation of finance, HR and procurement processes, as well as higher quality in the data basis and well integrated processes that reduce errors and manual routines. The procurement shall also support the following sub-aims: Automation and streamlining processes to free up time for value-creating work A future orientated and comprehensive technical architecture that utilises information and functionality across systems. High quality and increased standardisation that supports digitalisation, competence development and sustainable resource management. See the www.tromsfylke.no for further information on the contracting authority. All communication with the contracting authority for this procurement shall occur through the contracting authority's KGV, including questions and answers.

Procedure identifier: 3339c8a8-fa74-40f5-9569-dd3d0d28d09a

Internal identifier: cmp2cp8of000104i0ti761m2p

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 48400000 Business transaction and personal business software package, 48440000 Financial analysis and accounting software package, 48450000 Time accounting or human resources software package, 48451000 Enterprise resource planning software package, 48800000 Information systems and servers, 48810000 Information systems, 48812000 Financial information systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72300000 Data services, 72310000 Data-processing services

2.1.2. Place of performance

Postal address: Postboks 6600

Town: Tromsø

Postcode: 9296

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 40 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: ERP system for Troms County.

Description: Background and purpose Troms County (hereafter called the contracting authority) is responsible for central social assignments within, among other things, regional development, sixth form college education, county roads and public transport, including school transport, public dental health service, cultural memorial protection and county library, outdoor life, distribution of betting funds and support for businesses. The contracting authority is working to make the entire region an attractive and good place to live, work and live, as well as a pleasant and exciting tourist destination. Increased value creation and sustainable development are key aims for the business. In order to support these objectives, the contracting authority needs a modern, uniform and future-oriented ERP system. The aim of the procurement is to enter into a new contract for an ERP system, with calculated start-up from approx. November 2026. The implementation shall be implemented from contract signing until April 2028. The new ERP system shall contribute to continued good control and control through access to real time data and overall management information. Furthermore, the system shall facilitate increased efficiency through automation and standardisation of finance, HR and procurement processes, as well as higher quality in the data basis and well integrated

processes that reduce errors and manual routines. The procurement shall also support the following sub-aims: Automation and streamlining processes to free up time for value-creating work A future orientated and comprehensive technical architecture that utilises information and functionality across systems. High quality and increased standardisation that supports digitalisation, competence development and sustainable resource management. See the www.tromsfylke.no for further information on the contracting authority. All communication with the contracting authority for this procurement shall occur through the contracting authority's KGV, including questions and answers.

Internal identifier: cmp2cp8q1000404i0a6s4dul2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 48400000 Business transaction and personal business software package, 48440000 Financial analysis and accounting software package, 48450000 Time accounting or human resources software package, 48451000 Enterprise resource planning software package, 48800000 Information systems and servers, 48810000 Information systems, 48812000 Financial information systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72300000 Data services, 72310000 Data-processing services

Options:

Description of the options: The contract has calculated the start-up from when the contract is signed (according to the plan November 2026). Implementation will be carried out until April 2028. The contract period is 3 years from the delivery date. The contract will then be renewed automatically for 1 (one) year at a time, unless 6 (six) months notice is given by the Contracting Authority before the renewal date. Tenderers can give 1 (one) year's notice before the renewal date.

5.1.2. Place of performance

Postal address: Postboks 6600

Town: Tromsø

Postcode: 9296

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Other duration: Unlimited

5.1.5. Value

Estimated value excluding VAT: 40 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Description: Under this criteria, associated requirements will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Price

Name: Price

Description: The price form will be assessed under this criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://hyr.no/procurement/cmp2cp8of000104i0ti761m2p>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyr.no/procurement/cmp2cp8of000104i0ti761m2p>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 19/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: NORD-TROMS OG SENJA TINGRETT

Organisation providing additional information about the procurement procedure: Troms Fylkeskommune

Organisation providing more information on the review procedures: NORD-TROMS OG SENJA TINGRETT

8. Organisations

8.1. ORG-0001

Official name: NORD-TROMS OG SENJA TINGRETT

Registration number: 926723022

Postal address: Postboks 2510 Stakkevollan

Town: TROMSØ

Postcode: 9270

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: NORD-TROMS OG SENJA TINGRETT

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS

Registration number: 924998687

Postal address: Gaustadalléen 21

Town: Oslo

Postcode: 0349

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Hyyr Support

Email: admin@hyyr.no

Telephone: +47 90 63 65 38

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0003

Official name: Troms Fylkeskommune

Registration number: 930068128

Postal address: Postboks 6600

Town: Tromsø

Postcode: 9296

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Troms Fylkeskommune

Email: postmottak@tromsfylke.no

Telephone: +47 77788000

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: fe8de37f-7d75-41d9-a100-7210aa1a41a9 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 24/06/2026 14:31:33 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 434850-2026

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Publication date: 25/06/2026