

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 178/2019 16/09/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for e-helse

National registration number: 915 933 149

Postal address: Postboks 6737

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0130

Country: Norway

Contact person: Anne Grethe Tangnæs

E-mail: Anne.Grethe.Tangnaes@nhn.no

Internet address(es):

Main address: <http://ehelse.no>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?UniquelD=af1ctkqvtp&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.no/doc.aspx?UniquelD=af1ctkqvtp&GoTo=Tender>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The Health Analysis Platform: Data and Analysis Services

Reference number: 19/439

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

You are invited to participate in a competitive dialogue with the objective of establishing a contract for the health analysis platform. The competition aims to award the contract to a service provider with the following scope:

- 1) Development and establishment of data and analysis services for the health analysis platform;
- 2) System support, maintenance, further development and operational services for the system developed and established in point 1.

The scope includes establishment of the technical system that forms the basis to be able to develop an analysis ecosystem. The tenderer will not have exclusive rights to provide products, services or other content in this ecosystem and the customer will control who has access to supply this.

The participants should note that the exact scope of this procurement will be clarified during the dialogue and that the scope can be changed within the framework of the procurement regulations.

The contract is not exclusive.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72250000 System and support services

II.2.3. Place of performance

NUTS code: NO011 Oslo

II.2.4. Description of the procurement

An invitation is extended to participate in a competition to establish a contract for the health analysis platform. The assignment comprises:

- 1) Development and establishment of data and analysis services for the health analysis platform;
- 2) System support, maintenance, further development and operational services for the system developed and established in point 1.

In the procurement, the customer utilises the term cloud services as a common term for operational services. The customer takes no position on whether the services are accessible as general cloud services or another type of operational model supplied by the tenderer. The services will not be operated 'on the premises' of the customer.

In this procurement, the vision for the Health analysis platform (HAP) includes data and analysis services for researchers, authorities, health personnel, industry, inhabitants and health leaders. These user groups have multiple needs that can largely be served by the same technical systems and organisational functions.

The Health analysis platform will strengthen privacy by reducing the need to give access to personally identifiable information, and increase the individual's control over their own personal information and how it is used.

The scope of the procurement includes development, establishment, maintenance and operation of the following parts of HAP:

Data platform with built-in privacy, including the technical system that makes it possible to integrate with and receive data from a broad spectrum of different data sources (for e.g.

National Health Register), possibility to administrate and manage data, possibility of making data accessible for the end-users in a secure and efficient manner at the same time establishing an ecosystem of data suppliers and data products.

Data and analysis services includes digital services offered to end-users where they can use and analyse health data in a secure and flexible manner. This includes explorative analysis, secure analysis infrastructure and establishing a technical solution for an ecosystem where multiple suppliers can offer their analytical products and services. This also includes services where the data supplier can produce and quality assure data products, as well as services for the National Health Register.

Resident services are first and foremost services targeting residents so that their rights can be safeguarded, but also includes services to improve the dialogue between researchers and the general population. Resident services will primarily be delivered through the existing resident portal Helsenorge. Front end development on Helsenorge is not in the scope of this procurement.

Development work for HAP's data sources related to moving data to HAP (for e.g. assist the register in the development of the user-interface) are within the scope of this procurement. The estimated total value is only an estimate and the value can be both higher or lower than estimated. The estimate is no way binding for the Directorate of eHealth. The exact scope of this procurement will be clarified through the dialogue and the scope can be changed within the framework of the procurement regulations.

The participants should note that as part of the dialogue, the customer will also seek to clarify if it is necessary to sign direct contracts with any third parties (e.g. Cloud services providers) as part of, or in addition to, the 'Cloud Services Contract for Data and Analysis Services'.

The contract is not exclusive.

Please see the tender documentation for further details.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Six extensions, each for 12 months.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5 Objective criteria for choosing the limited number of candidates:

Sufficient technical and professional experience to implement the contract: 70 %.

Organisational capacity to fulfil the contract: 30 %.

See the tender documentation.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract will be able to be extended for up to 6 years.

Archive in Norway.

The service period will be from 7.00 to 23.00, 365 days a year.

The service period is 24/7.

The service period from 7.00 to 15.00 for 365 days a year.

Option for the customer: to remove the incentive scheme based on effect measure.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The contract will have a maximum duration of ten years from signing, including extensions.

The customer will utilise the dialogue phase to decide the duration of the initial contract period, as well as the length and number of possible extensions, cf. ITD point 2.4.2.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The tenderer must be a legally registered company.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

The tenderer must not have significant residual taxes and duties owing to the authorities.

The tenderer must have a satisfactory economic and financial position to be able to fulfil the contractual obligations throughout the lifetime of the contract.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

The tenderer must have established a satisfactory quality assurance system.

The tenderer must have established a satisfactory system for information security.

The tenderer must have a satisfactory technical and professional qualifications to implement the contract.

The tenderer must have satisfactory organisational capacity to fulfil the contract (sufficient resources and competence).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/10/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 25/10/2019

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31/12/2020

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Visma notice: <https://opic.com/id/af1ctkqvtp>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

11/09/2019